



15455 Paseo Del Sur
San Diego, CA 92127
(858)759-1921

November 16, 2018

General Manager
Darryn Marshall

Darryn.marshall@fsresidential.com

Assistant Manager
Chris Malama

Christine.malama@fsresidential.com

Gigi Ochoa

Administrative Assistant

Gigi.ochoa@fsresidential.com

Del Sur Park

**For reservations, information or to
report an incident please call:**

858-538-8131

ATLAS

Defense Group Patrol Services:

On-Site Officer (3pm to 11pm)

619-490-0012

Suspicious Activity:

San Diego Police Department

Non-Emergency Dispatch Line:

858-484-3154

FOR EMERGENCIES DIAL 9-1-1

San Diego County Animal Control:

619-767-2675

24-Hour Emergency:

619-236-2341

CUSTOMER CARE:

**To Report After-Hours
Issues, Assessment**

Questions OR Customer Care

(800)428-5588

RANCH HOUSE – THANKSGIVING HOLIDAY CLOSURE - Please be aware that the Ranch House will be closed, starting on Wednesday, November 21st, at 3:00 p.m., and will re-open on, Monday, November 26th. If there is any common area, after hour emergency, please contact FirstService's Customer Care department at (800) 428-5588 or by email at customercare.ca@fsresidential.com. We would like to wish everyone a safe and happy holiday weekend!

TOYS FOR TOTS: Please join us for another year of donating to the Marines Toys for Tots program by bringing a new, unwrapped toy, book or gift to the Ranch House! We will accept all age appropriate items for children ages infant to 12 years old. Note that the toughest age to fill are for boys and girls age 6-12. The Toys for Tots box can be found in the lobby of the Ranch House to collect your donations now through Thursday December 10th.

Thank you for your support in helping make the holidays special!

Festive Light: By now you should have received correspondence to review in regard to the new policy on decorating of parkway trees on your street. If you are interested in participating, please review the policy & waiver and provide feedback as outlined in the letter that was emailed last week. All correspondence will be reviewed by the Board in their next meeting to enable an intended implementation of the policy as of December 1st.

Kristen Glen Park Play Structure: The playground has been removed and the new play structure components should be delivered just after Christmas for installation to be done in January. The damaged slide at Aubrey Park has been removed while we continue to work with the company to receive a replacement. It is hoped that the slide replacement will go in at the same time as the Haaland Glen Play Structure.

Pool ID Cards: If you have not yet obtained your pool ID Cards, please call the HOA office to schedule an appointment to have your cards processed or email your completed form to Gigi Ochoa (gigi.ochoa@fsresidential.com) along with a headshot of the new card holders. Please keep in mind, replacement cards have a fee of \$50.00 each. Pool ID cards will give you access to all the community pools and allow you to attend the community events. By completing the homeowner registration form, we are able to add your email address to our email distribution list. These lists enable us to communicate to the community on a regular basis, provide you with important association updates and our weekly newsletter. Appointments can be scheduled by calling the Ranch House at 858-759-1921.

Appointment days and hours:

Tuesday's and Thursday's: 10:00 am to 1:00 pm

Saturday's: 9:00 am to Noon

STREET LIGHTS: Please see below instruction on how to log a complaint for a street light that is out on your street. Please continue to report street light outages to the City of San Diego by either calling in a report to 619-236-5555 or via the City's website at www.sandiego.gov. We have heard in the past that the city has a listening ear for the taxpayer/homeowner over management.

Instructions on how to Report a Street Light out:

1. Go to www.sandiego.gov/street-div
2. Click on submit a service request
3. Scroll down and click on Streets, sidewalks & lights
4. Click on Street lights
5. Enter the address that is closest to the light needing service
6. Upload any pictures you might have of the problem area
7. Click Next
8. Enter your contact information
9. Click next
10. Verify information is correct
11. Click submit

UPCOMING EVENTS:



November 16, 2018 - November 18, 2018

What:

It's time for Santa Photos in Del Sur! Mark your calendars! Be sure to sign up for your time slot!

Friday from 4pm-7:30pm | Saturday & Sunday from 12pm-5pm

Date(s) - November 16, 2018 - November 18, 2018

4:00 pm - 5:00 pm

Location

Del Sur Ranch House
15455 Paseo Del Sur
San Diego, CA 92127

For more information contact the CSC at info@delsurcsc.org or visit their website at www.delsurcsc.org

Peppermint Hot Chocolate

Ingredients

- ❖ 1/3 cup unsweetened cocoa powder
- ❖ 1 quart milk
- ❖ 1/2 cup semisweet chocolate chips (3 ounces)
- ❖ 7 peppermint sticks; 3 crushed (1/4 cup), 4 left whole
- ❖ pinch of salt



Directions

- ❖ Place cocoa in a medium saucepan. Gradually whisk in milk until cocoa has dissolved. Add chocolate chips and crushed peppermint; simmer over medium heat, stirring occasionally, until chocolate and peppermint have melted, 8 to 10 minutes.
- ❖ Bring to a boil and immediately remove from heat. Add salt. Ladle into mugs; serve each with a peppermint stick.

AVARON:
FirstService Residential

Michelle Menne
michelle.menne@fsresidential.com

5473 Kearny Villa Rd.,
#200 San Diego, CA 92123
800-527-3914
direct: 858-657-2187

Rebekah Green
rebekah.green@fsresidential.com
858- 657-2199

CASSERO:
Packard Management
Dee Waite

dwaite@packard-1.com
9555 Chesapeake Dr., Ste. 202
San Diego, CA 92123
858-277-4305
Fax: 858-277-4308

GARRETSON:
FirstService Residential
Michelle Menne

michelle.menne@fsresidential.com
5473 Kearny Villa Rd., #200 San Diego, CA 92123
800-527-3914
direct: 858-657-2161
Brittany Walker
brittany.walker@fsresidential.com
(858) 657-2196

SKYE:
Chelsey Chapman
Chelsey.chapman@fsresidential.com
Elaina Mendonhall
elaina.mendonhall@fsresidential.com

Ian Navarro
ian.navarro@fsresidential.com
5473 Kearny Villa Rd.,
#200 San Diego, CA 92123
800-527-3914

AUBERGE:
FirstService Residential
Michelle Menne

michelle.menne@fsresidential.com
5473 Kearny Villa Rd., #200
San Diego, CA 92123
800-527-3914
direct: 858-657-2161

Lisa Crawford
lisa.crawford@fsresidential.com
858- 657-2196

MANDOLIN:
Prescott Management
Jessika Rubalcava
[jrubicava@prescottmgt.com](mailto:jrubalcava@prescottmgt.com)
16880 W. Bernardo Dr., Ste. 200
San Diego, CA 92127
Direct: 858-946-0320 ext. 7952
Kristen Saucedo (Assistant)
Kristen.saucedo@prescottmgt.com

AVANTE':
First Service Residential
Chelsey Chapman
Chelsey.chapman@fsresidential.com
Elaina Mendonhall
elaina.mendonhall@fsresidential.com
Ian Navarro
ian.navarro@fsresidential.com
5473 Kearny Villa Rd.,
#200 San Diego, CA 92123
800-527-3914

**CALATLANTIC HOMES (LENNAR)
HOMEOWNER HOTLINE:**
(800) 509-4979

WILLIAM LYON HOMES CUSTOMER SERVICE
800-770-6883

BROOKFIELD HOMES HOMEOWNER HOTLINE:
(714) 200-7411

Board Members

President:
Bill Ostrem

Vice President:
Lynn Miller

Treasurer/Secretary:
Tom Atkin

Director at Large:
Zubin Patrawala

Director at Large:
Ruth Loucks

The upcoming Executive Board Meeting is scheduled for **Tuesday, November 27th** at the Ranch House.

Executive session:

(Closed to homeowners) begins at 5:00 p.m.

Open Session:

Meeting is scheduled for

Tuesday, January 8th, 2018.

Regular Session (open to homeowners) begins at 6:30 p.m.

Design Review Committee:

Meetings are scheduled for the second Friday of each month with a deadline for submittal of the first Friday of each month. Please submit a Variance Request for all your minor exterior improvements to Chris Malama.

Please call Customer Care for any

after-hours emergencies at

(800) 428-5588.

Management hopes that

everyone has a

safe and happy weekend!