



August 14, 2020

15455 Paseo Del Sur  
San Diego, CA 92127  
858-759-1921

Del Sur

**General Manager**

Darryn Marshall

[Darryn.Marshall@fsresidential.com](mailto:Darryn.Marshall@fsresidential.com)

**Assistant Manager**

Chris Malama

[Christine.malama@fsresidential.com](mailto:Christine.malama@fsresidential.com)

Architectural Design

**Facilities Manager**

Charlie Mullins

[Charles.Mullins@fsresidential.com](mailto:Charles.Mullins@fsresidential.com)

Landscaping, irrigation, all maintenance in the common areas

**Administrative Assistant**

Gigi Ochoa

[Gigi.Ochoa@fsresidential.com](mailto:Gigi.Ochoa@fsresidential.com)

Pool cards, Ranch House & Park Reservations

**Del Sur Neighborhood Park**

15816 Paseo Montenero

(Owned and operated by

the City of San Diego)

**For reservations, information or to report an incident please call:**

**858-538-8131**

**ATLAS**

Defense Group Patrol Services:

On-Site Officer (3pm to 11pm)

**619-490-0012**

**Suspicious Activity:**

**San Diego Police Department**

Non-Emergency Dispatch Line:

858-484-3154

**FOR EMERGENCIES DIAL**

**9-1-1**

**San Diego County**

**Animal Control:**

**619-767-2675**

**24-Hour Emergency:**

**619-236-2341**

**CUSTOMER CARE:**

**To Report All After-Hours Issues, or Assessment Questions**

**(800) 428-5588**

**Dear Del Sur Residents,**

After a couple of months now of having the pools open, everything seems to be running smoothly, as efforts of adhering to responsibilities per the recent County Health Orders continues. However, in order to keep the 11 pools open we must have 100% cooperation from everyone in order to remain compliant with the County Health Authorities. Please be mindful to keep to the CDC and health order social distancing requirements when moving the pool furniture within the pool area(s). Thank you.

Pool hours will resume as normal Open 6 AM – Closing 10 PM sharp.

Spa Pools / Hot Tubs / Jacuzzis are **CLOSED** until further County Health Department notice.

Original pool rules must be adhered to, including lap swim time at Kristen Glen Lap pool.

Additional COVID-19 Re-opening Pool Rules to supplement existing/original pool rules must be adhered to by ALL. A copy is posted at the entrance to pool areas. Per Attorney's recommendation and guidance. Please also see page 2 of this newsletter. Legal Counsel provided guidance and recommendations to formulate Del Sur specific rules and guidelines. You must become familiar with these rules in order to enter and use the pools and pool area amenities.

There are no sign ups or pool reservations. Residents are expected to be considerate of their fellow neighbors. With all 11 pools open we ask everyone to enjoy their time in the water, but please shorten visits to allow more people to enjoy the amenities.

The Del Sur Community Association has decided and making it clear to residents that residents are responsible for their own health and safety, sanitizing and facial coverings as set by the CDC. While the association has instructed high touch surfaces to be cleaned and sanitized twice daily by janitorial services, residents are instructed to prepare for their outing to the pool just as they would if they were visiting a local beach or city park. Residents must prepare to bring their own towels, cleaning/sanitizing equipment, facial coverings, gloves and whatever measures they take when venturing out elsewhere in the County. The Del Sur Community Association will have the bathrooms open that provide the required running water and soap to wash hands for the recommended 20 seconds, and paper towels to dry hands, as required.

Please see attached a copy of Wade Park Pool Safe Opening Plan. The Safe Opening Plan is a template provided by the County Health Department and informs of the requirements that must be adhered to by each and every resident. This is an essential part of the reopening process and you must become familiar with this document if you wish to use the pool(s) and pool area(s). Each pool has a copy of the Safe Opening Plan specific to that pool area posted at the entrance.

Also posted at each pool, that you are expected to become familiar with, is a copy of:

- Standard CDC COVID-19 Signage. Posted at all parks/pool areas.
- CDC Super hero hand washing sign (to communicate with the children). Posted near wash basins in all the bathrooms.

By entering and/or using the common area amenities including the pools and any pool area facility you represent and attest to the **COVID-19 HEALTH WARNING AND ASSUMPTION OF RISK NOTICE**. A copy of this notice and **AGREEMENT, DECLARATION, AND ASSUMPTION OF RISK** can be found on page 3 of this newsletter. This is an essential part of the reopening process and you must become familiar with this document if you wish to use the pool(s) and pool area(s).

The following pool reopening guidelines (page 2 of this newsletter) are taken from the San Diego County Pool Reopening Guidelines, the pool section of the State fitness Guidelines, and the CDC Pool Guidelines. You must become familiar with these rules in order to enter and use the pools and pool area amenities.

# DURING COVID-19

## DEL SUR COMMUNITY ASSOCIATION ADDITIONAL POOLS RULES AS OF 6/12/2020

- Until further notice, the pool and pool area hours of operation will be 6 AM through 10 PM.
- All original pool rules must be adhered to by ALL persons entering and using the pools and pool areas. Original lap swim times at Kristen Glen pool must be adhered to by ALL.
- If you, or anyone in your household, is experiencing or exhibiting symptoms of COVID-19 as described by the Centers for Disease Control and Prevention you should stay home.
- Six feet of social distancing must be maintained between you and any other person, unless a member of the same household, at all times while in the pool and pool area.
- Gatherings of more than one person, unless a member of the same household, are prohibited at all times in the pool or at the pool area.
- The number of persons permitted in the pool/pool area at a time is limited to the number posted on the safe reopening plan at each pool entry to ensure six feet of social distancing is always maintained. If you see the pool/pool area are at capacity, please do not enter the area. This will be monitored by Del Sur Community Association's Patrol Service.
- Until further notice, guests are not permitted to use the pool. Residents only.
- Swim instructors must follow restrictions set by the County Health Department.
- The deck layout has been changed to ensure six feet of social distancing is always maintained. Markers have been placed on the pool deck to indicate where deck furniture is to be placed. Please do not move deck furniture. In no event may pool furniture be placed closer than 4 feet to the pool.
- Hot tubs must remain closed per the County Health Order.
- No pool equipment will be provided at the pool. Residents must bring their own towels and any other pool equipment and should not share items.
- Drinking fountains within pool area will be closed. Residents can bring their own water in a non-glass container if beverages are allowed in the pool area. Check original pool rules for details.
- Bathrooms and showers will be open for use, but the number of people permitted to use the bathrooms and showers at a time is limited to 1 to ensure six feet of social distancing is always maintained. If you see the bathrooms and showers are at capacity, please do not enter the area.
- Changing rooms and locker rooms at the pool will be closed to all residents.
- While high touch surfaces will be wiped down in the morning and again in the afternoon by Janitorial staff, residents are still responsible for their own health and safety. It is strongly recommended you wipe down any common surface before and after use (e.g., chairs, tables, entry/exit gate and door handles, pool and spa handrails, restroom facilities, shower water faucet handles).
- A disregard of any of the pool rules or any part of the Safe Reopening Plan could result in the closure of pool(s) and pool area(s).

# COVID-19 HEALTH WARNING AND ASSUMPTION OF RISK NOTICE

**RISKS OF EXPOSURE AND TRANSMISSION:** The COVID-19 pandemic, caused by the SARS-CoV-2 virus, is a worldwide risk to human health. SARS-CoV-2 is highly contagious and COVID-19 has a mortality rate many times greater than the flu. SARS-CoV-2 can spread easily and exponentially. While people of all ages are at risk of contracting COVID-19, the individuals especially at risk are those with compromised immune systems; serious chronic medical conditions like heart disease, diabetes, and lung disease; and individuals over the age of 65.

By entering and/or using this common area facility you represent and attest to the following:

- a. You:
  - i. Are currently healthy; not currently experiencing any signs or symptoms of COVID-19; and have not knowingly been exposed to someone with COVID-19 or travelled internationally in the last fourteen (14) days; OR
  - ii. Have recently tested negative for COVID-19.
- b. You understand that by entering and/or using this common area facility you could be exposed to SARS-CoV-2.
- c. You agree to take all reasonable and necessary precautions to protect yourself and others from the spread of SARS-CoV-2, including, but not limited to the following:
  - i. You are aware of and agree to follow all Federal, State, and local laws and orders, including Stay Home, Safer at Home, Shelter in Place orders, even though such laws and orders may be changing rapidly.
  - ii. You agree and understand that it is your responsibility to exercise care to protect yourself, such as assessing your own risks, which may include age, underlying health conditions, recent travel, possible exposure to SARS-CoV-2, doctor's recommendations, and local, and State and Federal recommendations.
  - iii. You represent that (i) to the best of your knowledge, you are not currently afflicted with, and have not knowingly, within the last 14 days, been in contact with someone afflicted with, COVID-19, and (ii) you are not experiencing a fever, or signs of respiratory illness such as cough, shortness of breath or difficulty breathing, or other COVID-19 symptoms.
  - iv. You believe that you are not likely to transmit SARS-CoV-2 or contract COVID-19.
  - v. You agree to practice social distancing by keeping at least 6 feet between yourself and others who are not members of your same household [and by wearing a face covering]. You agree that you will not gather in groups or touch surfaces or objects in common area facilities unnecessarily. If you believe it necessary to touch surfaces or objects in the common area facilities, consider the risks of doing so. You are reminded that wearing protective gloves, face coverings, and frequently washing and sanitizing your hands are steps you can take to protect yourself and others.
  - vi. After leaving this common area facilities, you will discard any gloves, disposable face coverings, or other disposable protective equipment worn during your visit in a trash can and will wash your hands with soap and water for at least twenty seconds.

**AGREEMENT, DECLARATION, AND ASSUMPTION OF RISK:** By entering this common area facility you are declaring that: the foregoing is true; you agree to take all recommended and reasonable actions to protect yourself and others from exposure to SARS-CoV-2; you assume the risk of entering the common area facility your possible exposure to SARS-CoV-2 or contraction of COVID-19 while in the facility. You understand and agree that no one, including, but not limited to Del Sur Community Association, can guarantee that you will not be exposed to SARS-CoV-2 or contract COVID-19. Therefore, you agree to hold Del Sur Community Association harmless for any damage or injury resulting from your potential exposure to SARS-CoV-2 or contraction of COVID-19 from your presence in or use of the common area facilities.

**To the extent that any statements made herein are inconsistent with current government orders, laws, or mandates (collectively "Mandates"), then such Mandates shall prevail.**

Dear Residents:

**Brush management season** commences on August 15, 2020. Negotiations are underway for the goats to return for the 2020-2021 brush management season as the Environmental Services has stated due to COVID-19 and prior commitments to the Education Sector, the goats will not be starting until after September 15, 2020. This project brings many moving parts specifically when bringing livestock into the community. The shepherd needs to ensure that the goats are vaccinated, permits are all in place and approval received from the City prior to commencing the project. This process can take a considerable amount of time to complete. Therefore, as soon as all approvals etc., are in place you will be notified via email on the commencement of the project. The good news is, the Fire Marshal has given permit approval for the goats to perform the brush management this season. Management and the Board appreciate your patience and understanding during this process.

**ANNUAL MEETING:** The Del Sur Community Association's annual meeting will be held before the end of the year, date and time is to be determined.



**Reminder:** Social distancing should be practiced in combination with other everyday preventive actions to reduce the spread of COVID-19, including wearing cloth face coverings, avoiding touching your face with unwashed hands, and frequently washing your hands with soap and water for at least 20 seconds.

**PLEASE REMEMBER POOL RULE #4:** Incontinent persons must wear swim pants, either disposable or reusable (i.e., iPlay or substantially similar, swim diapers), at all times while in the pool or spa. It is very important that ALL fecal accidents are reported to Management immediately as the pool has to be closed and treated. The owner of the applicable property may be called to a noticed hearing whereat he or she may be charged all expenses incurred by the HOA in restoring the pool to a usable condition, including without limitation, all costs incurred to clean the filters and chemically treat the water. Please continue to notify the management office if you discover a fecal accident in the pool between the hours of 8:00 am – 5:00 pm and report any fecal accidents that occur between 5-11 pm to the patrol officer at (619) 490.0012 to ensure that the pool is closed in a timely manner. You may also call our customer care department at 800-428-5588 at any time to report all incidents.

#### HOW TO GET A QUICK RESPONSE - CUSTOMER CARE

The Del Sur Community Association has a 24-hour customer care department for after-hours emergencies. In order to get a quick response time to an issue, please call customer care to report all after-hours emergencies to the care center. By contacting customer care, the appropriate vendor can be dispatched in a timely manner. You may also reach out to the on-site patrol officer between the hours of 3:00 pm – 11:00 pm daily.

Customer Care – 800-428-5588

On-site Patrol - 619-490-0012

**Dumping Trash into park receptacles:** It has been brought to our attention that people have been dumping their trash from their homes into the trashcans that are located at the community parks. It is illegal to place garbage or litter into someone else's garbage can or trash receptacle without the owners express permission. Please refrain from bringing trash from home and dumping it into these trashcans. It is causing an overflow of trash at the parks.

**JUST A REMINDER:** Please do not put paper hand towels in the toilets of the pool/park bathrooms.

**Just a reminder:** We have received numerous complaints concerning residents not cleaning up after their pets. It is the responsibility of all pet owners to pick up after their pets. Please advise everyone in your household, that walks your pet(s), that the association's governing documents clearly state that **pet owners are responsible for their pet's waste**. For your convenience, there are pet waste stations located at all the parks, with bags available. If you notice that a waste station is out of bags, please inform Management.

## Community Services Council vs Del Community Association

Did you know that the CSC is independent from the Del Sur Community Association and both entities have their own areas of responsibility?

|                         | CSC                                                                                                                                                                                                                     | DEL SUR COMMUNITY ASSOCIATION                                                                                                                                                                                                                             |
|-------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Boards</b>           | 5 Directors                                                                                                                                                                                                             | 5 Directors                                                                                                                                                                                                                                               |
| <b>Purpose</b>          | <ul style="list-style-type: none"> <li>* Funds &amp; organizes all Community Events, including Movie Nights, Concerts, Holiday Events, etc.</li> <li>* Promotes and supports resident Driven Community Clubs</li> </ul> | <ul style="list-style-type: none"> <li>* Upkeep and Maintenance of common areas: including private parks, mailboxes, etc.</li> <li>* Enforcement of Covenants, Conditions and Restrictions</li> <li>* Oversee Design Review</li> </ul>                    |
| <b>Source of Funds</b>  | Enhancement Fee on the Sale of homes in Del Sur                                                                                                                                                                         | Mo HOA Dues                                                                                                                                                                                                                                               |
| <b>Meeting Schedule</b> | <b>Meet quarterly – 4<sup>th</sup> Wednesday</b><br>– January, April, July & October (April & October are in the evening and open to CSC residents.                                                                     | <b>Monthly Executive Meetings:</b><br><b>Open Session Meetings:</b><br>Are now being held on the 4th Tuesday of every odd month (Jan, Mar, May, Jul, Sept, and Nov). See <a href="http://www.delsurcommunity.org">www.delsurcommunity.org</a> for details |
| <b>Fiscal Year</b>      | June – May                                                                                                                                                                                                              | June - May                                                                                                                                                                                                                                                |
| <b>Website</b>          | <a href="http://www.delsurcsc.org">www.delsurcsc.org</a> – For all Event and Reservation Information                                                                                                                    | <a href="http://www.delsurcommunity.org">www.delsurcommunity.org</a> – For all Association related Information                                                                                                                                            |

## The Board

**Bill Ostrem**  
President

**Lynn Miller**  
Vice President

**Ruth Loucks**  
Director at Large

**Hollie Kahn**  
Director at Large

**Alex Plishner**  
Director at Large



Del Sur

## Del Sur Parks:

|                                                                                       |                                                                                          |                                                                                                     |                                                                                         |
|---------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| <b>Angeline Park (heated)</b><br>15899 Angeline Pl<br>Pool / Spa / Small lap lanes    | <b>Aubrey Park</b><br>15919 Potomac Ridge Rd<br>Park only with kids' playground          | <b>Beltaire Park</b><br>8455 Warden Lane<br>Pool/Boche Ball                                         | <b>Haaland Glen Park (heated)</b><br>15998 Canton Ridge<br>Pool / Spa                   |
| <b>High Rose Park (heated)</b><br>15675 S. Chevy Chase<br>Pool / Spa / (swim lessons) | <b>Jacqueline Park (heated)</b><br>15535 Tanner Ridge Rd<br>Pool / Spa / Small lap lanes | <b>Kristen Glen Park (heated)</b><br>15770 Concord Ridge Terrace<br>Lap Pool & Spa                  | <b>Mel Driscoll Park</b><br>15735 Concord Ridge Ter.<br>Pool Only                       |
| <b>Old Stonefield</b><br>15855 Kristen Glen<br>Pool & Dog Park                        | <b>Reagan Glen Park</b><br>8300 Parkside Crescent<br>Pool                                | <b>Spreckels Park</b><br>15725 Paseo Montenero<br>Park Only                                         | <b>Trent Park Pool</b><br>15890 Trent Place<br>Pool / Wading Pool Half Basketball Court |
| <b>Village Green</b><br>Potomac Ridge Road<br>Stage on one side of park               | <b>Wade Park</b><br>15790 Tanner Ridge Rd<br>Pool & Splash Pad                           | <b>Del Sur Neighborhood Park Reservations</b><br>Please call The City of San Diego at 858.538.8131. |                                                                                         |



Please call Customer  
Care for any  
after-hours  
emergencies at  
(800) 428-5588.

Management  
Wishes everyone good health and  
safety.  
Have a great  
weekend!

**AVARON:**

First Service Residential  
Lisa Silva  
[lisa.silva@fsresidential.com](mailto:lisa.silva@fsresidential.com)  
5473 Kearny Villa Rd.,  
#200 San Diego, CA 92123  
Direct: 949-448-6130

**CASSERO:**

Packard Management  
Dee Waite  
[dwaite@packard-1.com](mailto:dwaite@packard-1.com)  
9555 Chesapeake Dr., Ste. 202  
San Diego, CA 92123  
858-277-4305

**GARRETSON:**

My Day  
Melina Ortega  
[melina.myday@gmail.com](mailto:melina.myday@gmail.com)  
2659 State Street  
Carlsbad, CA 92008  
direct: 760-239-6624  
800-361-8921

**SKYE:**

Community Manager:  
Elena Mendenhall  
[elena.mendenhall@fsredidential.com](mailto:elena.mendenhall@fsredidential.com)  
858-657-2194  
Assistant: Judi Abdon  
[Judi.abdon@fsresidential.com](mailto:Judi.abdon@fsresidential.com)  
858-657-2186  
5473 Kearny Villa Rd.,  
#200 San Diego, CA 92123

CALATLANTIC HOMES (LENNAR)  
HOMEOWNER HOTLINE:  
(800) 509-4979

WILLIAM LYON HOMES CUSTOMER SERVICE  
800-770-6883

BROOKFIELD HOMES HOTLINE  
CALIFORNIA CUSTOMER CARE:  
800-399-0490  
[CONTACT@CACUSTOMERCARE.COM](mailto:CONTACT@CACUSTOMERCARE.COM)

**AUBERGE:**

Keystone Pacific  
Marty Ignacio  
[Mlgnacio@keystonepacific.com](mailto:Mlgnacio@keystonepacific.com)  
16775 Von Karman, Suite 100  
Irvine, CA 92606  
Direct: 619-798-9110

**MANDOLIN I:**

Prescott Management  
Danielle Lizardi  
[dlizardi@prescottmgt.com](mailto:dlizardi@prescottmgt.com)  
16880 W. Bernardo Dr., Ste. 200  
San Diego, CA 92127  
Direct: 858-946-0320  
Kristen Saucedo (Assistant)  
[Kristen.saucedo@prescottmgt.com](mailto:Kristen.saucedo@prescottmgt.com)

**MANDOLIN II:**

San Diego HOA Management Inc.  
Nick Bradley  
[nick@sdhoa.com](mailto:nick@sdhoa.com)  
4025 Camino Del Rio S. #300  
San Diego, CA 92108  
858-227-4220 X 105

**AVANTE':**

Ian Navarro  
[Ian.Navarro@fsresidential.com](mailto:Ian.Navarro@fsresidential.com)  
858-657-2165  
5473 Kearny Villa Rd.,  
#200 San Diego, CA 92123

## **BOARD MEETINGS**

### **Executive Session:**

August 25, 2020 – 2:00 pm  
September 22, 2020 – 2:00 pm  
October 27, 2020 – 2:00 pm  
November 24, 2020 – 5:00 pm  
December 22, 2020 – 2:00 pm

**Executive session meetings are  
closed to homeowners.**

### **Open Session:**

**September 22, 2020** – Yet to be  
Determined. Possibly teleconferenced due to  
COVID-19  
**November 24, 2020** – Yet to be determined.  
Possibly teleconferenced due to COVID-19

### **Annual Meeting 2020:**

Yet to be Determined. Possibly  
teleconferenced due to COVID-19.

Next Elections for Board seats and  
Neighborhood Representatives is scheduled  
for 2021.

### **Design Review Committee:**

Meetings are scheduled for the  
second Friday of each month  
with a deadline for submittal of  
the first Friday of each month.

Please submit Variance  
Requests and supporting  
documents for all your minor  
exterior improvements to Chris  
Malama at:

[christine.malama@fsresidential.com](mailto:christine.malama@fsresidential.com).