



15455 Paseo Del Sur
San Diego, CA 92127
(858)759-1921

November 21, 2018

General Manager
Darryn Marshall

Darryn.marshall@fsresidential.com

Assistant Manager
Chris Malama

Christine.malama@fsresidential.com

Gigi Ochoa
Administrative Assistant
Gigi.ochoa@fsresidential.com

Del Sur Park
For reservations, information or to
report an incident please call:
858-538-8131

ATLAS

Defense Group Patrol Services:
On-Site Officer (3pm to 11pm)
619-490-0012

Suspicious Activity:
San Diego Police Department
Non-Emergency Dispatch Line:
858-484-3154
FOR EMERGENCIES DIAL 9-1-1

San Diego County Animal Control:
619-767-2675
24-Hour Emergency:
619-236-2341

CUSTOMER CARE:
To Report After-Hours
Issues, Assessment
Questions OR Customer Care
(800)428-5588

Due to the short week, as a friendly reminder we have left points of interest on this week's newsletter.

RANCH HOUSE – THANKSGIVING HOLIDAY CLOSURE - Please be aware that the Ranch House will be closed, starting on Wednesday, November 21st, at 3:00 p.m., and will re-open on, Monday, November 26th. If there is any common area, after hour emergency, please contact FirstService's Customer Care department at (800) 428-5588 or by email at customerare.ca@fsresidential.com. We would like to wish everyone a safe and happy holiday weekend!

TOYS FOR TOTS: Please join us for another year of donating to the Marines Toys for Tots program by bringing a new, unwrapped toy book or gift to the Ranch House! We will accept all age appropriate items for children ages infant to 12 years old. Note that the toughest age to fill are for boys and girls age 6-12. The Toys for Tots box can be found in the lobby of the Ranch House to collect your donations now through Thursday December 10th.

Thank you for your support in helping make the holidays special!

Festive Light: By now you should have received correspondence to review in regard to the new policy on decorating of parkway trees on your street. If you are interested in participating, please review the policy & waiver and provide feedback as outlined in the letter that was emailed last week. All correspondence will be reviewed by the Board in their next meeting to enable an intended implementation of the policy as of December 1st.

Kristen Glen Park Play Structure: The playground has been removed and the new play structure components should be delivered just after Christmas for installation to be done in January. The damaged slide at Aubrey Park has been removed while we continue to work with the company to receive a replacement. It is hoped that the slide replacement will go in at the same time as the Haaland Glen Play Structure.

Pool ID Cards: If you have not yet obtained your pool ID Cards, please call the HOA office to schedule an appointment to have your cards processed or email your completed form to Gigi Ochoa (gigi.ochoa@fsresidential.com) along with a headshot of the new card holders. Please keep in mind, replacement cards have a fee of \$50.00 each. Pool ID cards will give you access to all the community pools and allow you to attend the community events. By completing the homeowner registration form, we are able to add your email address to our email distribution list. These lists enable us to communicate to the community on a regular basis, provide you with important association updates and our weekly newsletter. Appointments can be scheduled by calling the Ranch House at 858-759-1921. **Appointment days and hours:** Tuesday's and Thursday's: 10:00 am to 1:00 pm, Saturday's: 9:00 am to Noon

STREET LIGHTS: Please see below instruction on how to log a complaint for a street light that is out on your street. Please continue to report street light outages to the City of San Diego by either calling in a report to 619-236-5555 or via the City's website at www.sandiego.gov. We have heard in the past that the city has a listening ear for the taxpayer/homeowner over management.

Instructions on how to Report a Street Light out:

1. Go to www.sandiego.gov/street-div
2. Click on submit a service request
3. Scroll down and click on Streets, sidewalks & lights
4. Click on Street lights
5. Enter the address that is closest to the light needing service
6. Upload any pictures you might have of the problem area
7. Click Next
8. Enter your contact information
9. Click next
10. Verify information is correct
11. Click submit

Aubrey Park: Slide has been removed due to being damaged.

Angeline Park: the sink in the women's restroom is on order, but will take about 7-10 days to receive and have it installed.

Wade Park: FYI, the front gate is out of order. In order to gain access, please use the other gate.

UPCOMING EVENTS:



December 1, 2018

4:00 pm – 8:00 pm

What: Our family holiday event is moving to Speckles Park! Come celebrate under the lights on the cobblestone street. We will be lighting the huge Christmas tree in the park at 5:30pm. Holiday crafts, bounce houses, Santa and his elves, real snow, and so much more!

Food: Delicious San Diego Food trucks. Food is available for purchase.

RSVP: Residents must RSVP to this event by December 1st. You are required to show your Del Sur ID Card at our welcome table in order to attend the event. This is a private event for Del Sur CSC residents and their guests.

Guests: Guests are able to attend this event if they are accompanied by a CSC member. All other guests are \$20 per person ages, 3+. Avaron residents and affordable housing in Del Sur are \$10 per person, ages 3+.

For more information contact the CSC at info@delsurcsc.org or visit their website at www.delsurcsc.org

Caffe Mocha

- ❖ In a small bowl, combine equal parts warm water and sweetened cocoa powder.
- ❖ Stir until it forms a smooth syrup.
- ❖ Pour 2 Tbsp. of the syrup into an 8 oz. cup.
- ❖ Add a shot (1 oz.) of espresso or double-strength, dark-roasted coffee. (To brew double-strength coffee, use 4 Tbsp. of ground coffee for every 6 oz. of water.)
- ❖ Fill the rest of your cup with steamed milk. (If you don't have a milk steamer, heat milk on the stove to between 140 and 160 degrees.)
- ❖ Top with whipped cream and enjoy!





Holiday Boutique

You are invited...

Please join us at the Del Sur Ranch House
for an evening of music, holiday shopping and fun.

November 30, 2018 from 6:00-10:00pm

Tickets presale \$7.00 or \$9.00 at the door.

Presale at dnhsmusic.org

includes 1 glass of wine, 5 raffle tickets,
light hors d'oeuvres, and a swag bag



AVARON:
FirstService Residential
Michelle Menne

michelle.menne@fsresidential.com

5473 Kearny Villa Rd.,
#200 San Diego, CA 92123
800-527-3914

direct: 858-657-2187

Rebekah Green

rebekah.green@fsresidential.com

858- 657-2199

CASSERO:

Packard Management

Dee Waite

dwaite@packard-1.com

9555 Chesapeake Dr., Ste. 202

San Diego, CA 92123

858-277-4305

Fax: 858-277-4308

GARRETSON:

FirstService Residential

Michelle Menne

michelle.menne@fsresidential.com

5473 Kearny Villa Rd., #200 San Diego, CA 92123

800-527-3914

direct: 858-657-2161

Brittany Walker

brittany.walker@fsresidential.com

(858) 657-2196

SKYE:

Chelsey Chapman

Chelsey_chapman@fsresidential.com

Elaina Mendonhall

elaina.mendonhall@fsresidential.com

Ian Navarro

ian.navarro@fsresidential.com

5473 Kearny Villa Rd.,

#200 San Diego, CA 92123

800-527-3914

AUBERGE:

FirstService Residential

Michelle Menne

michelle.menne@fsresidential.com

5473 Kearny Villa Rd., #200

San Diego, CA 92123

800-527-3914

direct: 858-657-2161

Lisa Crawford

lisa.crawford@fsresidential.com

858- 657-2196

MANDOLIN:

Prescott Management

Jessika Rubalcava

jrubalcava@prescottmgt.com

16880 W. Bernardo Dr., Ste. 200

San Diego, CA 92127

Direct: 858-946-0320 ext. 7952

Kristen Saucedo (Assistant)

Kristen.saucedo@prescottmgt.com

AVANTE':

First Service Residential

Chelsey Chapman

Chelsey_chapman@fsresidential.com

Elaina Mendonhall

elaina.mendonhall@fsresidential.com

Ian Navarro

ian.navarro@fsresidential.com

5473 Kearny Villa Rd.,

#200 San Diego, CA 92123

800-527-3914

CALATLANTIC HOMES (LENNAR)

HOMEOWNER HOTLINE:

(800) 509-4979

WILLIAM LYON HOMES CUSTOMER SERVICE

800-770-6883

BROOKFIELD HOMES HOMEOWNER HOTLINE:

(714) 200-7411

Board Members

President:

Bill Ostrem

Vice President:

Lynn Miller

Treasurer/Secretary:

Tom Atkin

Director at Large:

Zubin Patrawala

Director at Large:

Ruth Loucks

The upcoming Executive Board Meeting is scheduled for **Tuesday, November 27th** at the Ranch House.

Executive session:

(Closed to homeowners) begins at 5:00 p.m.

Open Session:

Meeting is scheduled for

Tuesday, January 8th, 2018.

Regular Session (open to homeowners) begins at 6:30 p.m.

Design Review Committee:

Meetings are scheduled for the second Friday of each month with a deadline for submittal of the first Friday of each month. Please submit a Variance Request for all your minor exterior improvements to Chris Malama.

Please call Customer Care for any

after-hours emergencies at

(800) 428-5588.

Management hopes that

everyone has a

safe and happy weekend!