



July 17, 2020

15455 Paseo del Sur  
San Diego, CA 92127  
858-759-1921



**General Manager**

Darryn Marshall

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**Assistant Manager**

Chris Malama

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Architectural Design

**Facilities Manager**

Charlie Mullins

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Landscaping, irrigation, all maintenance in the common areas

**Administrative Assistant**

Gigi Ochoa

[Gigi.Ochoa@fsresidential.com](mailto:Gigi.Ochoa@fsresidential.com)

Pool cards, Ranch House & Park Reservations,

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**Del Sur Neighborhood Park**

15816 Paseo Montenero

(Owned and operated by the City of San Diego)

**For reservations, information or to report an incident please call: 858-538-8131**

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**ATLAS**

Defense Group Patrol Services:

On-Site Officer (3pm to 11pm)

**619-490-0012**

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**Suspicious Activity:**

**San Diego Police Department**

Non-Emergency Dispatch Line:

858-484-3154

**FOR EMERGENCIES DIAL**

**9-1-1**

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**San Diego County**

**Animal Control:**

619-767-2675

**24-Hour Emergency:**

619-236-2341

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**CUSTOMER CARE:**

**To Report All After-Hours Issues, or Assessment Questions (800) 428-5588**

**Dear Del Sur Residents,**

The Del Sur Community Association would like to thank everyone for adhering to their responsibilities reopening during this first week of having all 11 pools at Del Sur open. Per the recent County Health Order dated 6/9/2020 and 6/16/2020. This is an exciting development, but we must have 100% cooperation from everyone in order to remain compliant with the County Health Authorities, and to have the pool areas remain open. To date, well done everyone!

Pool hours will resume as normal Open 6 AM – Closing 10 PM sharp.

Spa Pools / Hot Tubs / Jacuzzis are **CLOSED** until further County Health Department notice.

Original pool rules must be adhered to, including lap swim time at Kristen Glen Lap pool.

Additional COVID-19 Re-opening Pool Rules to supplement existing/original pool rules must be adhered to by ALL. A copy is posted at the entrance to pool areas. Per Attorney's recommendation and guidance. Please also see page 2 of this newsletter. Legal Counsel provided guidance and recommendations to formulate Del Sur specific rules and guidelines. You must become familiar with these rules in order to enter and use the pools and pool area amenities.

There are no sign ups or pool reservations. Residents are expected to be considerate of their fellow neighbors. With all 11 pools open we ask everyone to enjoy their time in the water, but please shorten visits to allow more people to enjoy the amenities.

The Del Sur Community Association has decided and making it clear to residents that residents are responsible for their own health and safety, sanitizing and facial coverings as set by the CDC. While the association has instructed high touch surfaces to be cleaned and sanitized twice daily by janitorial services, residents are instructed to prepare for their outing to the pool just as they would if they were visiting a local beach or city park. Residents must prepare to bring their own towels, cleaning/sanitizing equipment, facial coverings, gloves and whatever measures they take when venturing out elsewhere in the County. The Del Sur Community Association will have the bathrooms open that provide the required running water and soap to wash hands for the recommended 20 seconds, and paper towels to dry hands, as required.

Please see attached a copy of Wade Park Pool Safe Opening Plan. The Safe Opening Plan is a template provided by the County Health Department and informs of the requirements that must be adhered to by each and every resident. This is an essential part of the reopening process and you must become familiar with this document if you wish to use the pool(s) and pool area(s). Each pool has a copy of the Safe Opening Plan specific to that pool area posted at the entrance.

Also posted at each pool, that you are expected to become familiar with, is a copy of:

- Standard CDC COVID-19 Signage. Posted at all parks/pool areas.
- CDC Super hero hand washing sign (to communicate with the children). Posted near wash basins in all the bathrooms.

By entering and/or using the common area amenities including the pools and any pool area facility you represent and attest to the **COVID-19 HEALTH WARNING AND ASSUMPTION OF RISK NOTICE. A copy of this notice and AGREEMENT, DECLARATION, AND ASSUMPTION OF RISK can be found on page 3 of this newsletter.** This is an essential part of the reopening process and you must become familiar with this document if you wish to use the pool(s) and pool area(s).

The following pool reopening guidelines (page 2 of this newsletter) are taken from the San Diego County Pool Reopening Guidelines, the pool section of the State fitness Guidelines, and the CDC Pool Guidelines. You must become familiar with these rules in order to enter and use the pools and pool area amenities.

# DURING COVID-19

## DEL SUR COMMUNITY ASSOCIATION ADDITIONAL POOLS RULES AS OF 6/12/2020

- Until further notice, the pool and pool area hours of operation will be 6 AM through 10 PM.
- All original pool rules must be adhered to by ALL persons entering and using the pools and pool areas. Original lap swim times at Kristen Glen pool must be adhered to by ALL.
- If you, or anyone in your household, is experiencing or exhibiting symptoms of COVID-19 as described by the Centers for Disease Control and Prevention you should stay home.
- Six feet of social distancing must be maintained between you and any other person, unless a member of the same household, at all times while in the pool and pool area.
- Gatherings of more than one person, unless a member of the same household, are prohibited at all times in the pool or at the pool area.
- The number of persons permitted in the pool/pool area at a time is limited to the number posted on the safe reopening plan at each pool entry to ensure six feet of social distancing is always maintained. If you see the pool/pool area are at capacity, please do not enter the area. This will be monitored by Del Sur Community Association's Patrol Service.
- Until further notice, guests are not permitted to use the pool. Residents only.
- Swim instructors must follow restrictions set by the County Health Department.
- The deck layout has been changed to ensure six feet of social distancing is always maintained. Markers have been placed on the pool deck to indicate where deck furniture is to be placed. Please do not move deck furniture. In no event may pool furniture be placed closer than 4 feet to the pool.
- Hot tubs must remain closed per the County Health Order.
- No pool equipment will be provided at the pool. Residents must bring their own towels and any other pool equipment and should not share items.
- Drinking fountains within pool area will be closed. Residents can bring their own water in a non-glass container if beverages are allowed in the pool area. Check original pool rules for details.
- Bathrooms and showers will be open for use, but the number of people permitted to use the bathrooms and showers at a time is limited to 1 to ensure six feet of social distancing is always maintained. If you see the bathrooms and showers are at capacity, please do not enter the area.
- Changing rooms and locker rooms at the pool will be closed to all residents.
- While high touch surfaces will be wiped down in the morning and again in the afternoon by Janitorial staff, residents are still responsible for their own health and safety. It is strongly recommended you wipe down any common surface before and after use (e.g., chairs, tables, entry/exit gate and door handles, pool and spa handrails, restroom facilities, shower water faucet handles).
- A disregard of any of the pool rules or any part of the Safe Reopening Plan could result in the closure of pool(s) and pool area(s).

# COVID-19 HEALTH WARNING AND ASSUMPTION OF RISK NOTICE

**RISKS OF EXPOSURE AND TRANSMISSION:** The COVID-19 pandemic, caused by the SARS-CoV-2 virus, is a worldwide risk to human health. SARS-CoV-2 is highly contagious and COVID-19 has a mortality rate many times greater than the flu. SARS-CoV-2 can spread easily and exponentially. While people of all ages are at risk of contracting COVID-19, the individuals especially at risk are those with compromised immune systems; serious chronic medical conditions like heart disease, diabetes, and lung disease; and individuals over the age of 65.

By entering and/or using this common area facility you represent and attest to the following:

- a. You:
  - i. Are currently healthy; not currently experiencing any signs or symptoms of COVID-19; and have not knowingly been exposed to someone with COVID-19 or travelled internationally in the last fourteen (14) days; OR
  - ii. Have recently tested negative for COVID-19.
- b. You understand that by entering and/or using this common area facility you could be exposed to SARS-CoV-2.
- c. You agree to take all reasonable and necessary precautions to protect yourself and others from the spread of SARS-CoV-2, including, but not limited to the following:
  - i. You are aware of and agree to follow all Federal, State, and local laws and orders, including Stay Home, Safer at Home, Shelter in Place orders, even though such laws and orders may be changing rapidly.
  - ii. You agree and understand that it is your responsibility to exercise care to protect yourself, such as assessing your own risks, which may include age, underlying health conditions, recent travel, possible exposure to SARS-CoV-2, doctor's recommendations, and local, and State and Federal recommendations.
  - iii. You represent that (i) to the best of your knowledge, you are not currently afflicted with, and have not knowingly, within the last 14 days, been in contact with someone afflicted with, COVID-19, and (ii) you are not experiencing a fever, or signs of respiratory illness such as cough, shortness of breath or difficulty breathing, or other COVID-19 symptoms.
  - iv. You believe that you are not likely to transmit SARS-CoV-2 or contract COVID-19.
  - v. You agree to practice social distancing by keeping at least 6 feet between yourself and others who are not members of your same household [and by wearing a face covering]. You agree that you will not gather in groups or touch surfaces or objects in common area facilities unnecessarily. If you believe it necessary to touch surfaces or objects in the common area facilities, consider the risks of doing so. You are reminded that wearing protective gloves, face coverings, and frequently washing and sanitizing your hands are steps you can take to protect yourself and others.
  - vi. After leaving this common area facilities, you will discard any gloves, disposable face coverings, or other disposable protective equipment worn during your visit in a trash can and will wash your hands with soap and water for at least twenty seconds.

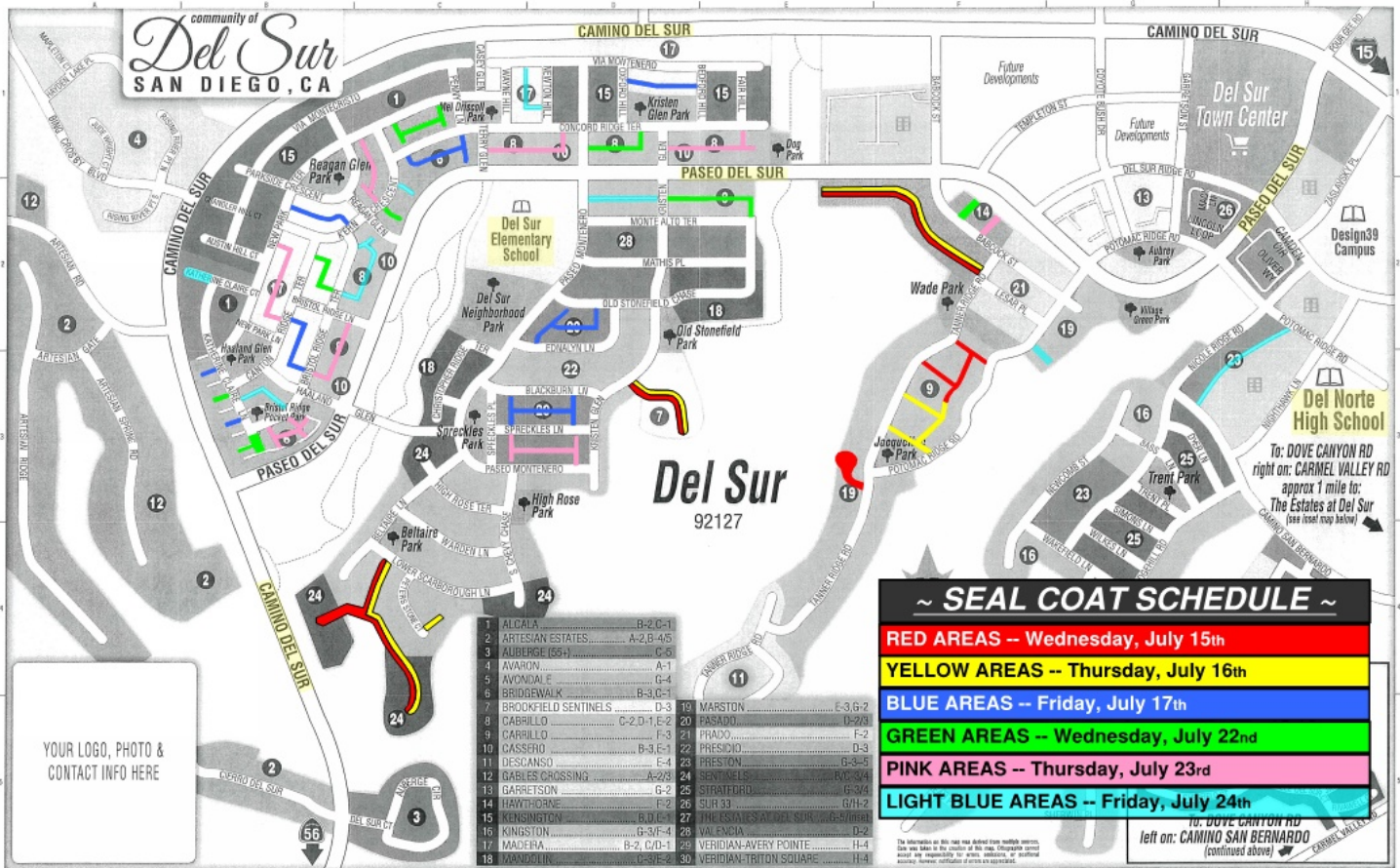
**AGREEMENT, DECLARATION, AND ASSUMPTION OF RISK:** By entering this common area facility you are declaring that: the foregoing is true; you agree to take all recommended and reasonable actions to protect yourself and others from exposure to SARS-CoV-2; you assume the risk of entering the common area facility your possible exposure to SARS-CoV-2 or contraction of COVID-19 while in the facility. You understand and agree that no one, including, but not limited to Del Sur Community Association, can guarantee that you will not be exposed to SARS-CoV-2 or contract COVID-19. Therefore, you agree to hold Del Sur Community Association harmless for any damage or injury resulting from your potential exposure to SARS-CoV-2 or contraction of COVID-19 from your presence in or use of the common area facilities.

**To the extent that any statements made herein are inconsistent with current government orders, laws, or mandates (collectively "Mandates"), then such Mandates shall prevail.**

# Seal Coating of Private Streets and Alleys

Please be advised, seal coating and crack filling of the private alleys and streets throughout the community will be performed on July 15th through July 17th and again on July 22nd through July 24th (Please see attachment so you can plan ahead). Please make certain that all trash cans are properly stored, and alleys and street are free of obstructions and sports equipment to include basketball hoops. Please refrain from parking, standing, loading or unloading on any of the private streets or alleys until the barricades are removed and the asphalt company has authorized pedestrian and vehicular traffic. Vehicular parking is available on any of the city streets while your street or alley is being seal coated.

Thank you.



## HOW TO GET A QUICK RESPONSE - CUSTOMER CARE

The Del Sur Community Association has a 24-hour customer care department for after-hours emergencies. In order to get a quick response time to an issue, please call customer care to report all after-hours emergencies to the care center. By contacting customer care, the appropriate vendor can be dispatched in a timely manner. You may also reach out to the on-site patrol officer between the hours of 3:00 pm – 11:00 pm daily.

Customer Care – 800-428-5588

On-site Patrol - 619-490-0012

**Dumping Trash into park receptacles:** It has been brought to our attention that people have been dumping their trash from their homes into the trashcans that are located at the community parks. It is illegal to place garbage or litter into someone else's garbage can or trash receptacle without the owners express permission. Please refrain from bringing trash from home and dumping it into these trashcans. It is causing an overflow of trash at the parks.

**JUST A REMINDER:** Please do not put paper hand towels in the toilets of the pool/park bathrooms.

**BOBCAT SIGHTING:** It was recently reported of a Bobcat being sighted in the area, near the canyons and open spaces. Please be vigilant and keep a close eye on children and pets when outside.

Should you encounter a bobcat, you should keep as much distance between you and the animal as possible:

- Immediately protect children and pets
- Back away from the bobcat slowly and deliberately
- Avoid running away because that could trigger a pursuit response
- If possible, spray the animal with water
- When possible make a lot of noise (banging pans, for instance, or blowing an air horn)

Read more: <https://www.desertusa.com/animals/bobcat-control.html#ixzz6PIIMGBQW> If you see a bobcat hanging around populated neighborhood or where people frequently hang out, notify animal control authorities immediately. They can observe the bobcat and remove it from the area if it seems to be a threat.

California. California Department of Fish and Wildlife – Phone 858-467-4257.



## Community Services Council vs Del Community Association

Did you know that the CSC is independent from the Del Sur Community Association and both entities have their own areas of responsibility?

|                         | CSC                                                                                                                                                                                                                     | DEL SUR COMMUNITY ASSOCIATION                                                                                                                                                                                                                             |
|-------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Boards</b>           | 5 Directors                                                                                                                                                                                                             | 5 Directors                                                                                                                                                                                                                                               |
| <b>Purpose</b>          | <ul style="list-style-type: none"> <li>* Funds &amp; organizes all Community Events, including Movie Nights, Concerts, Holiday Events, etc.</li> <li>* Promotes and supports resident Driven Community Clubs</li> </ul> | <ul style="list-style-type: none"> <li>* Upkeep and Maintenance of common areas: including private parks, mail boxes, etc.</li> <li>* Enforcement of Covenants, Conditions and Restrictions</li> <li>* Oversee Design Review</li> </ul>                   |
| <b>Source of Funds</b>  | Enhancement Fee on the Sale of homes in Del Sur                                                                                                                                                                         | Mo HOA Dues                                                                                                                                                                                                                                               |
| <b>Meeting Schedule</b> | <b>Meet quarterly – 4<sup>th</sup> Wednesday</b><br>– January, April, July & October (April & October are in the evening and open to CSC residents.                                                                     | <b>Monthly Executive Meetings:</b><br><b>Open Session Meetings:</b><br>Are now being held on the 4th Tuesday of every odd month (Jan, Mar, May, Jul, Sept, and Nov). See <a href="http://www.delsurcommunity.org">www.delsurcommunity.org</a> for details |
| <b>Fiscal Year</b>      | June – May                                                                                                                                                                                                              | June - May                                                                                                                                                                                                                                                |
| <b>Website</b>          | <a href="http://www.delsurcsc.org">www.delsurcsc.org</a> – For all Event and Reservation Information                                                                                                                    | <a href="http://www.delsurcommunity.org">www.delsurcommunity.org</a> – For all Association related Information                                                                                                                                            |

## The Board

**Bill Ostrem**  
President

**Lynn Miller**  
Vice President

**Ruth Loucks**  
Director at Large

**Hollie Kahn**  
Director at Large

**Alex Plishner**  
Director at Large



Del Sur

## Del Sur Parks:

|                                                                                       |                                                                                          |                                                                                                     |                                                                                         |
|---------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| <b>Angeline Park (heated)</b><br>15899 Angeline Pl<br>Pool / Spa / Small lap lanes    | <b>Aubrey Park</b><br>15919 Potomac Ridge Rd<br>Park only with kids' playground          | <b>Beltaire Park</b><br>8455 Warden Lane<br>Pool/Boche Ball                                         | <b>Haaland Glen Park (heated)</b><br>15998 Canton Ridge<br>Pool / Spa                   |
| <b>High Rose Park (heated)</b><br>15675 S. Chevy Chase<br>Pool / Spa / (swim lessons) | <b>Jacqueline Park (heated)</b><br>15535 Tanner Ridge Rd<br>Pool / Spa / Small lap lanes | <b>Kristen Glen Park (heated)</b><br>15770 Concord Ridge Terrace<br>Lap Pool & Spa                  | <b>Mel Driscoll Park</b><br>15735 Concord Ridge Ter.<br>Pool Only                       |
| <b>Old Stonefield</b><br>15855 Kristen Glen<br>Pool & Dog Park                        | <b>Reagan Glen Park</b><br>8300 Parkside Crescent<br>Pool                                | <b>Spreckles Park</b><br>15725 Paseo Montenero<br>Park Only                                         | <b>Trent Park Pool</b><br>15890 Trent Place<br>Pool / Wading Pool Half Basketball Court |
| <b>Village Green</b><br>Potomac Ridge Road<br>Stage on one side of park               | <b>Wade Park</b><br>15790 Tanner Ridge Rd<br>Pool & Splash Pad                           | <b>Del Sur Neighborhood Park Reservations</b><br>Please call The City of San Diego at 858.538.8131. |                                                                                         |

Please call Customer  
Care for any  
after-hours  
emergencies at  
(800) 428-5588.

Management  
Wishes everyone good health and  
safety.  
Have a great  
weekend!

**AVARON:**

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Lisa Silva

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Direct: 949-448-6130

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CALATLANTIC HOMES (LENNAR)  
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(800) 509-4979

WILLIAM LYON HOMES CUSTOMER SERVICE  
800-770-6883

BROOKFIELD HOMES HOTLINE  
CALIFORNIA CUSTOMER CARE:  
800-399-0490  
[CONTACT@CACUSTOMERCARE.COM](mailto:CONTACT@CACUSTOMERCARE.COM)

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#200 San Diego, CA 92123

## **BOARD MEETINGS**

### **Executive Session:**

July 28, 2020 – 5:00 pm  
August 25, 2020 – 2:00 pm  
September 22, 2020 – 5:00 pm  
October 27, 2020 – 2:00 pm  
November 24, 2020 – 5:00 pm  
December 22, 2020 – 2:00 pm

**Executive session meetings are  
closed to homeowners.**

### **Open Session:**

July 28, 2020 – 6:30 pm  
September 22, 2020 – 6:30 pm  
November 24, 2020 – 6:30 pm

### **Design Review Committee:**

Meetings are scheduled for  
the second Friday of each  
month with a deadline for  
submittal of the first Friday of  
each month. Please submit  
Variance Requests and  
supporting documents for all  
your minor exterior  
improvements to Chris  
Malama at:  
[christine.malama@fsresidential.com](mailto:christine.malama@fsresidential.com).