



15455 Paseo Del Sur
San Diego, CA 92127
858-759-1921

November 24, 2020

General Manager
Darryn Marshall
Darryn.Marshall@fsresidential.com

Assistant Manager
Chris Malama
Christine.malama@fsresidential.com
Architectural Design

Facilities Manager
Charlie Mullins
Charles.Mullins@fsresidential.com
Landscaping, irrigation, all maintenance in
the common areas

Administrative Assistant
Gigi Ochoa
Gigi.Ochoa@fsresidential.com
Pool cards, Ranch House & Park
Reservations (off Mondays)

Del Sur Neighborhood Park
15816 Paseo Montenero
(Owned and operated by
the City of San Diego)

**For reservations, information or
to report an incident please call:**
858-538-8131

ATLAS

Defense Group Patrol Services:
On-Site Officer (3pm to 11pm)
619-490-0012

Suspicious Activity:

San Diego Police Department
Non-Emergency Dispatch Line:
858-484-3154

**FOR EMERGENCIES DIAL
9-1-1**

**San Diego County
Animal Control:**
619-767-2675
24-Hour Emergency:
619-236-2341

CUSTOMER CARE:

**To Report All After-Hours Issues,
or Assessment Questions
(800) 428-5588**

Office Closure in observance of the holiday: Office Closure in observance of the holiday: Please be advised, the HOA staff will be unavailable during the Thanksgiving holiday from Thursday, November 26th through Monday, November 30th. If you have an emergencies during this time, please do not email staff, please call our Customer Care Center at 800-428-5588. Thank you.

EXTERIOR MODIFICATIONS: We have noticed several homes that are in the process of construction where approval has not been obtained either from the Design Review Committee or the Landscape Architect. If you are thinking about any type of exterior renovations, please reach out to Chris via email at christine.malama@fsresidential.com or via phone at 858-759-1921 so she can provide you with the required forms for submittal. By submitting and obtaining approval prior to the commencement of any renovations will alleviate any possibility of having to remove an already installed component. Chris is very knowledgeable on the architectural submittal process and is happy to guide and assist you.

SPA POOLS: The county Health officials have lifted the spa pool shutdown orders. The Spa's have reopened. Please remember to keep to one family in the spa at all times and be mindful of others waiting to use the spa. We appreciate your patience and cooperation.

At the pools: It is imperative that everyone's efforts of adhering to responsibilities per the recent County Health Orders continues. To keep the pools & spas open we must have 100% cooperation from everyone in order to remain compliant with the County Health Authorities. Please be mindful to keep to the CDC and health order social distancing requirements when moving the pool furniture within the pool area(s). The Del Sur Community has done a great job through this summer. Thank you.

Dear Del Sur Residents,

Pool hours will resume as normal Open 6 AM – Closing 10 PM sharp.
Original pool rules must be adhered to, including lap swim time at Kristen Glen Lap pool.

Additional COVID-19 Re-opening Pool Rules to supplement existing/original pool rules must be adhered to by ALL. A copy is posted at the entrance to pool areas. Per Attorney's recommendation and guidance. Please also see page 2 of this newsletter. Legal Counsel provided guidance and recommendations to formulate Del Sur specific rules and guidelines. You must become familiar with these rules in order to enter and use the pools and pool area amenities.

There are no sign ups or pool reservations. Residents are expected to be considerate of their fellow neighbors. With all 11 pools open we ask everyone to enjoy their time in the water, but please shorten visits to allow more people to enjoy the amenities.

The Del Sur Community Association has decided and making it clear to residents that residents are responsible for their own health and safety, sanitizing and facial coverings as set by the CDC. While the association has instructed high touch surfaces to be cleaned and sanitized twice daily by janitorial services, residents are instructed to prepare for their outing to the pool just as they would if they were visiting a local beach or city park. Residents must prepare to bring their own towels, cleaning/sanitizing equipment, facial coverings, gloves and whatever measures they take when venturing out elsewhere in the County. The Del Sur Community Association will have the bathrooms open that provide the required running water and soap to wash hands for the recommended 20 seconds, and paper towels to dry hands, as required.

Please see attached a copy of Wade Park Pool Safe Opening Plan. The Safe Opening Plan is a template provided by the County Health Department and informs of the requirements that must be adhered to by each and every resident. This is an essential part of the reopening process and you must become familiar with this document if you wish to use the pool(s) and pool area(s). Each pool has a copy of the Safe Opening Plan specific to that pool area posted at the entrance.

Also posted at each pool, that you are expected to become familiar with, is a copy of:

- Standard CDC COVID-19 Signage. Posted at all parks/pool areas.
- CDC Super hero hand washing sign (to communicate with the children). Posted near wash basins in all the bathrooms.

By entering and/or using the common area amenities including the pools and any pool area facility you represent and attest to the **COVID-19 HEALTH WARNING AND ASSUMPTION OF RISK NOTICE**. A copy of this notice and **AGREEMENT, DECLARATION, AND ASSUMPTION OF RISK** can be found on page 3 of this newsletter. This is an essential part of the reopening process and you must become familiar with this document if you wish to use the pool(s) and pool area(s).

The following pool reopening guidelines (page 2 of this newsletter) are taken from the San Diego County Pool Reopening Guidelines, the pool section of the State fitness Guidelines, and the CDC Pool Guidelines. You must become familiar with these rules in order to enter and use the pools and pool area amenities.

DURING COVID-19

DEL SUR COMMUNITY ASSOCIATION ADDITIONAL POOLS RULES AS OF 6/12/2020

- Until further notice, the pool and pool area hours of operation will be 6 AM through 10 PM.
- All original pool rules must be adhered to by ALL persons entering and using the pools and pool areas. Original lap swim times at Kristen Glen pool must be adhered to by ALL.
- If you, or anyone in your household, is experiencing or exhibiting symptoms of COVID-19 as described by the Centers for Disease Control and Prevention you should stay home.
- Six feet of social distancing must be maintained between you and any other person, unless a member of the same household, at all times while in the pool and pool area.
- Gatherings of more than one person, unless a member of the same household, are prohibited at all times in the pool or at the pool area.
- The number of persons permitted in the pool/pool area at a time is limited to the number posted on the safe reopening plan at each pool entry to ensure six feet of social distancing is always maintained. If you see the pool/pool area are at capacity, please do not enter the area. This will be monitored by Del Sur Community Association's Patrol Service.
- Until further notice, guests are not permitted to use the pool. Residents only.
- Swim instructors must follow restrictions set by the County Health Department.
- The deck layout has been changed to ensure six feet of social distancing is always maintained. Markers have been placed on the pool deck to indicate where deck furniture is to be placed. Please do not move deck furniture. In no event may pool furniture be placed closer than 4 feet to the pool.
- No pool equipment will be provided at the pool. Residents must bring their own towels and any other pool equipment and should not share items.
- Drinking fountains within pool area will be closed. Residents can bring their own water in a non-glass container if beverages are allowed in the pool area. Check original pool rules for details.
- Bathrooms and showers will be open for use, but the number of people permitted to use the bathrooms and showers at a time is limited to 1 to ensure six feet of social distancing is always maintained. If you see the bathrooms and showers are at capacity, please do not enter the area.

- Changing rooms and locker rooms at the pool will be closed to all residents.
- While high touch surfaces will be wiped down in the morning and again in the afternoon by Janitorial staff, residents are still responsible for their own health and safety. It is strongly recommended you wipe down any common surface before and after use (e.g., chairs, tables, entry/exit gate and door handles, pool and spa handrails, restroom facilities, shower water faucet handles).
- A disregard of any of the pool rules or any part of the Safe Reopening Plan could result in the closure of pool(s) and pool area(s).

COVID-19 HEALTH WARNING AND ASSUMPTION OF RISK NOTICE

RISKS OF EXPOSURE AND TRANSMISSION: The COVID-19 pandemic, caused by the SARS-CoV-2 virus, is a worldwide risk to human health. SARS-CoV-2 is highly contagious and COVID-19 has a mortality rate many times greater than the flu. SARS-CoV-2 can spread easily and exponentially. While people of all ages are at risk of contracting COVID-19, the individuals especially at risk are those with compromised immune systems; serious chronic medical conditions like heart disease, diabetes, and lung disease; and individuals over the age of 65.

By entering and/or using this common area facility you represent and attest to the following:

- a. You:
 - i. Are currently healthy; not currently experiencing any signs or symptoms of COVID-19; and have not knowingly been exposed to someone with COVID-19 or travelled internationally in the last fourteen (14) days; OR
 - ii. Have recently tested negative for COVID-19.
- b. You understand that by entering and/or using this common area facility you could be exposed to SARS-CoV-2.
- c. You agree to take all reasonable and necessary precautions to protect yourself and others from the spread of SARS-CoV-2, including, but not limited to the following:
 - i. You are aware of and agree to follow all Federal, State, and local laws and orders, including Stay Home, Safer at Home, Shelter in Place orders, even though such laws and orders may be changing rapidly.
 - ii. You agree and understand that it is your responsibility to exercise care to protect yourself, such as assessing your own risks, which may include age, underlying health conditions, recent travel, possible exposure to SARS-CoV-2, doctor's recommendations, and local, and State and Federal recommendations.
 - iii. You represent that (i) to the best of your knowledge, you are not currently afflicted with, and have not knowingly, within the last 14 days, been in contact with someone afflicted with, COVID-19, and (ii) you are not experiencing a fever, or signs of respiratory illness such as cough, shortness of breath or difficulty breathing, or other COVID-19 symptoms.
 - iv. You believe that you are not likely to transmit SARS-CoV-2 or contract COVID-19.
 - v. You agree to practice social distancing by keeping at least 6 feet between yourself and others who are not members of your same household [and by wearing a face covering]. You agree that you will not gather in groups or touch surfaces or objects in common area facilities unnecessarily. If you believe it necessary to touch surfaces or objects in the common area facilities, consider the risks of doing so. You are reminded that wearing protective gloves, face coverings, and frequently washing and sanitizing your hands are steps you can take to protect yourself and others.
 - vi. After leaving this common area facilities, you will discard any gloves, disposable face coverings, or other disposable protective equipment worn during your visit in a trash can and will wash your hands with soap and water for at least twenty seconds.

AGREEMENT, DECLARATION, AND ASSUMPTION OF RISK: By entering this common area facility you are declaring that: the foregoing is true; you agree to take all recommended and reasonable actions to protect yourself and others from exposure to SARS-CoV-2; you assume the risk of entering the common area facility your possible exposure to SARS-CoV-2 or contraction of COVID-19 while in the facility. You understand and agree that no one, including, but not limited to Del Sur Community Association, can guarantee that you will not be exposed to SARS-CoV-2 or contract COVID-19. Therefore, you agree to hold Del Sur Community Association harmless for any damage or injury resulting from your potential exposure to SARS-CoV-2 or

contraction of COVID-19 from your presence in or use of the common area facilities.

To the extent that any statements made herein are inconsistent with current government orders, laws, or mandates (collectively “Mandates”), then such Mandates shall prevail.

HEATED POOLS and SPAS:

Please be advised, beginning November 1 2020 through April 1 2021, only the following pools and spas will be heated:

Angeline, Haaland, High Rose, Jacqueline, & Kristen Glen

All other pools and spas will remain open, but not heated.

POOL LANE ROPES: Just a friendly reminder that pool lane ropes are dividers and guides for lap swimmers at Kristen Glen, Angeline and Jacqueline pools. Recently a broken lane rope was discovered and has now been repaired. At no time should the lane ropes be played, stood or sat upon. Anyone sighted will be fined and will be liable for any replacement/repair fees. Thank you for your continued support.

SDGE Easement: The Developer will be bringing in Equipment to spread the excess base course onto the SDGE easement roads in the open space valley on Monday morning 11/2/2020 starting at 8am – The access will be at the end of Tanner Ridge Road through the easement under the SDGE power lines. This work is to eliminate the Developer's base pile in the valley.

DID YOU KNOW: Illegal dumping is dumping of any waste, whether it is oil, furniture, appliances, trash, litter or landscaping cuttings, etc., upon any public right-of-way, City property or private property, without consent of the owner?

The City encourages anyone who encounters an illegal dump that has already taken place to report it. If you observe someone illegally dumping, please take down the following information:

- Date, time and location of incident
- Description of vehicle and license plate number
- Description of person(s) dumping
- What items/materials were being dumped
- Your name and phone number (optional)

To report illegal dumping, please use the City of San Diego's Get It Done app or call the Environmental Services Department at 858-694-7000, Monday through Friday from 6:30 a.m. to 5 p.m. After business hours, during weekends, or holidays, call the non-emergency number for the San Diego Police Department at 619-531-2000. <https://www.sandiego.gov/environmental-services/ep/illegal/illegal-dumping>

TRASH CANS: It has been brought to our attention that trash cans are being left curbside with damaged, missing or just being left open lids due to the trash overflowing from the can. Animals and birds are then able to access the trash, tearing open bags looking for food scraps. They then spread the trash out over the ground, which could lead to a health and safety issue. Please ensure your lids are kept closed. If you are in need of new trash cans/lids, please reach out to your trash company. Please also be aware trash cans must not be left out longer than 12 hours before, and 12 hours after trash collection.



TRASH CANS: It has been reported to the management office, that several trash cans have gone missing throughout the association over the last few months. We would suggest that you place your house number on your trash cans for identification purposes using vinyl stickers to help deter this activity. The cost to replace the cans is approximately \$70 (\$25 delivery).



Reminder: Social distancing should be practiced in combination with other everyday preventive actions to reduce the spread of COVID-19, including wearing cloth face coverings, avoiding touching your face with unwashed hands, and frequently washing your hands with soap and water for at least 20 seconds.

Reminder: As of March 18, 2020, Del Sur Community Ranch House and park reservations have been suspended until further notice. This will extend through to January 1, 2021, or until further notice from the Del Sur Community Association. Full refund of Ranch House reservation fees will be made to those who have had events cancelled.

BRUSH MANAGEMENT SEASON: The goats will return for the 2020-2021 brush management season. Due to the Valley Fire disruption and now the Blue Ridge Fire & Chino Hills, have meant total disruptions to schedules. The herders are preparing for the arrival of the goats at the Estates. The Environmental Land Management will provide update and details as they become available.

An update on playground repairs: The repaired balance structure at Reagan Glen Park will be reinstalled by the end of November. The old swing set at Mell Driscoll will be replaced with a new one by the end of the year.

Recent Vandalism: There was recent vandalism at High Rose Park Pool. We are asking the residents to remain vigilant and report any suspicious behavior to Management, Patrol and Police where needed.

Community Services Council vs Del Community Association

Did you know that the CSC is independent from the Del Sur Community Association and both entities have their own areas of responsibility?

	CSC	DEL SUR COMMUNITY ASSOCIATION
Boards	5 Directors	5 Directors
Purpose	<ul style="list-style-type: none"> * Funds & organizes all Community Events, including Movie Nights, Concerts, Holiday Events, etc. * Promotes and supports resident Driven Community Clubs 	<ul style="list-style-type: none"> * Upkeep and Maintenance of common areas: including private parks, mailboxes, etc. * Enforcement of Covenants, Conditions and Restrictions * Oversee Design Review
Source of Funds	Enhancement Fee on the Sale of homes in Del Sur	Mo HOA Dues
Meeting Schedule	Meet quarterly – 4th Wednesday – January, April, July & October (April & October are in the evening and open to CSC residents.	Monthly Executive Meetings: Open Session Meetings: Are now being held on the 4th Tuesday of every odd month (Jan, Mar, May, Jul, Sept, and Nov). See www.delsurcommunity.org for details
Fiscal Year	June – May	June - May
Website	www.delsurcsc.org – For all Event and Reservation Information	www.delsurcommunity.org – For all Association related Information

The Board

Bill Ostrem
President

Lynn Miller
Vice President

Ruth Loucks
Director at Large

Hollie Kahn
Director at Large

Alex Plishner
Director at Large

Del Sur Parks:

Angeline Park (heated) 15899 Angeline Pl Pool / Spa / Small lap lanes	Aubrey Park 15919 Potomac Ridge Rd Park only with kids' playground	Beltaire Park 8455 Warden Lane Pool/Boche Ball	Haaland Glen Park (heated) 15998 Canton Ridge Pool / Spa
High Rose Park (heated) 15675 S. Chevy Chase Pool / Spa / (swim lessons)	Jacqueline Park (heated) 15535 Tanner Ridge Rd Pool / Spa / Small lap lanes	Kristen Glen Park (heated) 15770 Concord Ridge Terrace Lap Pool & Spa	Mel Driscoll Park 15735 Concord Ridge Ter. Pool Only
Old Stonefield 15855 Kristen Glen Pool & Dog Park	Reagan Glen Park 8300 Parkside Crescent Pool	Spreckels Park 15725 Paseo Montenero Park Only	Trent Park Pool 15890 Trent Place Pool / Wading Pool Half Basketball Court
Village Green Potomac Ridge Road Stage on one side of park	Wade Park 15790 Tanner Ridge Rd Pool & Splash Pad	Del Sur Neighborhood Park Reservations Please call The City of San Diego at 858.538.8131.	

Please call Customer
Care for any
after-hours
emergencies at
(800) 428-5588.

Management
Wishes everyone good health and
safety.
Have a great
weekend!

AVARON:

First Service Residential
Lisa Silva
lisa.silva@fsresidential.com
5473 Kearny Villa Rd.,
#200 San Diego, CA 92123
Direct: 949-448-6130

CASSERO:

Packard Management
Dee Waite
dwaite@packard-1.com
9555 Chesapeake Dr., Ste. 202
San Diego, CA 92123
858-277-4305

GARRETSON:

My Day
Melina Ortega
melina.myday@gmail.com
2659 State Street
Carlsbad, CA 92008
direct: 760-239-6624
800-361-8921

SKYE:

Community Manager:
Elena Mendenhall
elena.mendenhall@fsredidential.com
858-657-2194
Assistant: Judi Abdon
Judi.abdon@fsresidential.com
858-657-2186
5473 Kearny Villa Rd.,
#200 San Diego, CA 92123

CALATLANTIC HOMES (LENNAR)
HOMEOWNER HOTLINE:
(800) 509-4979

WILLIAM LYON HOMES CUSTOMER SERVICE
800-770-6883

BROOKFIELD HOMES HOTLINE
CALIFORNIA CUSTOMER CARE:
800-399-0490
CONTACT@CACUSTOMERCARE.COM

AUBERGE:

Keystone Pacific
Marty Ignacio
Mlgnacio@keystonepacific.com
16775 Von Karman, Suite 100
Irvine, CA 92606
Direct: 619-798-9110

MANDOLIN I:

Prescott Management
Danielle Lizardi
dlizardi@prescottmgt.com
16880 W. Bernardo Dr., Ste. 200
San Diego, CA 92127
Direct: 858-946-0320
Kristen Saucedo (Assistant)
Kristen.saucedo@prescottmgt.com

MANDOLIN II:

San Diego HOA Management Inc.
Nick Bradley
nick@schoa.com
4025 Camino Del Rio S. #300
San Diego, CA 92108
858-227-4220 X 105

AVANTE':

Ian Navarro
Ian.Navarro@fsresidential.com
858-657-2165
5473 Kearny Villa Rd.,
#200 San Diego, CA 92123

BOARD MEETINGS

Executive Session:

No meetings until
January 26, 2021 – 2:00 pm
February 23, 2021
March 23, 2021
April 27, 2021
May 25, 2021
June 22, 2021
July 27, 2021
August 24, 2021
September 28, 2021
October 26, 2021
November 23, 2021

**Executive session meetings are
closed to homeowners.**

Next Open Session:

January 26, 2021

Annual Meeting:

July 2021
Via Zoom Teleconference unless
health order
restrictions change

Next Elections for Board seats and
Neighborhood Representatives is
scheduled for 2021.

Design Review Committee:

Meetings are scheduled for the
second Monday of each month
with a deadline for submittal of
the first Monday of each month.

Please submit Variance
Requests and supporting
documents for all your minor
exterior improvements to Chris
Malama at:
christine.malama@fsresidential.com.