



May 1, 2023

Dear Del Sur Residents,

**UPDATE: Trash collection for Private Streets and Alleyways**

The Del Sur Community Association and Neighborhood Reps have been receiving questions from residents pertaining to trash collection here at Del Sur. The following information is to clarify things:

**General Manager**

Darryn Marshall

[Darryn.Marshall@fsresidential.com](mailto:Darryn.Marshall@fsresidential.com)

**Assistant Manager**

Nikole Suarez

[Nikole.Suarez@fsresidential.com](mailto:Nikole.Suarez@fsresidential.com)

**Architectural Design**

**Facilities Manager**

Victor Taboada

[Victor.Taboada@fsresidential.com](mailto:Victor.Taboada@fsresidential.com)

**Work Orders, Park Reservations, & Ranch House Reservations**

**Administrative Assistant**

Andrea Cameron

[Andrea.Cameron@fsresidential.com](mailto:Andrea.Cameron@fsresidential.com)

**Pool cards, Swim instruction, & Transponders**

**Ranch House Office**

15455 Paseo Del Sur

858-759-1921

Hours: 8am – 4:30pm

\*\*\*\*\*

**ALLIED UNIVERSAL Security Services**

On-Site Officer (3pm to 11pm)

(720) 916-7009

**Suspicious Activity: San Diego Police Department**

Non-Emergency Dispatch Line:

619-531-2000

FOR EMERGENCIES DIAL 9-1-1

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**San Diego Humane Society**

619-299-7012

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**CUSTOMER CARE: To Report After-Hour Issues, or Assessment Questions**

(800) 428-5588

[Customercare.ca@fsresidential.com](mailto:Customercare.ca@fsresidential.com)

**For all you billing information visit**

**CLICK PAY:**

[FirstService Residential | Online Monthly Payments \(clickpay.com\)](#)

- This affects all the residents that currently use Republic Services. If a homeowner was with Waste Management in the past, it is more than likely they are on a City Street. However, if you are unsure, the city is happy to let you know if you are part of their trash collection route.
- Those residents on Private streets and alleyways but had been able to get Waste Management to collect their trash will not need to do anything.
- Residents on private streets and alleyways that have been utilizing Republic can stay with Republic or go with Waste Management – You now have two options.
- Due to the recommendations to the Board from the association’s attorney, the Board decided not to discontinue /stop Republic from providing trash collection services and have agreed to allow Waste Management to provide trash collection services as well.
- Account setup, account information, billing, complaints, and all service questions are the responsibility of the resident and your trash collection provider. The agreements are for the purpose of letting everyone know who the “preferred” trash collection provider(s) are here at Del Sur, and to lock in the negotiated rate and increase rate moving forward.
- Landfill price hikes caused the negotiations process to take longer than anticipated. Waste Management’s trash collection service is now available to all the private streets and drives within the Del Sur Community. **Please follow these instructions carefully for how to register for Waste Management trash collection services:**

**WM Waste Management Service Guide**

**WM service day will be Tuesday.**

The Del Sur Community board has negotiated a community **rate of \$41.50 per month for weekly service for one (1) trash cart, one (1) recycle cart and one (1) organic cart.** The one-time set-up fee for \$50.00 includes delivery of the carts. Additional services are available for an additional fee.

When contacting WM to set-up your account state the service location as **“Del Sur Community”** to receive the HOA’s rate.

Contact WM by phone (619) 596-5100, email [CSSanDiego@WM.com](mailto:CSSanDiego@WM.com), or by chat “Connect with Us” at WM.com. Do not use the virtual assistant or on-line set-up. Should you have any difficulties setting up an account please contact Debbie Descans 619 596 5171.

Services are invoiced in advance on a quarterly basis. The invoice administration fee of \$8.50 can be waived by having both paperless billing and WMautopay. After receiving your customer ID visit WM.COM to register your account to receive service and billing notices.

**Please see following information pages for further details**

## Service Reminders

- 1) Place all waste in the appropriate container and close the lid.
- 2) All trash, recyclables, and green waste outside the cart will not be collected.
- 3) Place your carts at the curb by 6:00 a.m. on collection day.
- 4) Roll carts into the street and place them against the curb, handles facing your home. Place carts at least four feet from cars, mailboxes and other obstacles that may prevent WM from servicing your carts.
- 5) Cart placement for service by truck with automated side arm.

## Holiday Schedule

Collection does not occur on the following holidays:

- New Year's Day
- Labor Day
- Memorial Day
- Independence Day
- Thanksgiving Day
- Christmas Day
- When a holiday falls on a weekday, collection will be delayed one day for the remainder of the week. If a holiday falls on a Saturday or Sunday, there will be no delay in service.



## Bulky Item Collection



Collection of large items is available to residents of this HOA community for a fee on their regular service day. To schedule a bulky item pick-up, simply contact Waste Management at (619) 596-5100 to schedule your pick-up at least 48 hours prior to your collection day. **Acceptable items include:** furniture, washers, dryers, and toilets.

**Non-acceptable items include:** Tires, batteries, paint, oil, construction debris, chemicals, rocks, gravel, logs, carpet, hazardous or medical waste.

*Please try and donate. Don't trash reuse.*

## No charge drop-off

Electronic Waste Disposal  
Disposal of Sharps  
Mattress Recycling  
Monday-Friday 10am-2pm  
925 O'Conner Street  
El Cajon  
Household Hazardous Waste drop-off by appointment only (866)967-3292

## Help Prevent Truck fires and protect the those around you

### Batteries and aerosol cans are flammable and are hazardous waste

Do not place hazardous waste in any WM cart

Allow for coals/ashes to cool for at least 48 hours in the grill, 72 hours for extra precaution before placing them in the trash.



## Tips For Reducing Food Waste

- Plan meals, use grocery lists & avoid impulse buys
- Buy exactly what you need
- Move older products to the front and place newer items in the back of the fridge/freezer/pantry

## Free your recyclables

- No plastic bags
- Take plastic bags to your local grocery store.

Learn more at:  
[RecycleOftenRecycleRight.com](http://RecycleOftenRecycleRight.com)



**32 Gallon Trash Container**  
Holds: 2 Trash bags  
Serves: 1-2 people



**64 Gallon Trash Container**  
Holds: 3 Trash bags  
Serves: 3-4 people



**96 Gallon Trash Container**  
Holds: 7 Trash bags  
Serves: 5-7 people



# Using Your Residential Carts

## What Goes in the Recycling Cart:



## What Goes in the Organics Cart:



## What Goes in the Trash Cart:



## Bubbles in Spas

Just a friendly reminder that there are no detergents, soaps, or bubble enhancing solutions allowed at any of the pools in the community. Recently there has been an increase in these sorts of incidents that have led to additional expenses draining, cleaning, and refilling. We are asking parents to please speak to their children/teenagers about this matter. We thank you in advance for everyone always looking out for the Del Sur Community.

## Weeds/Brush management

We understand that with the rainy season, we have had significant growth with weeds and brush in the canyons. We have asked the fire marshal if anything can be done and we have been advised that this area has been identified as MHPA, Per the City's SDMC 142.0412-no brush management can be done between March 1 through August 15, therefore, we will have to wait until August 16<sup>th</sup> to address the brush. If the brush is damaging your property, please send across pictures so that we may have our landscaping professionals inspect and advise if they can trim back.  
Thank you.

## Safety

### **Sidewalk trip hazards**

Please continue to report any concrete sidewalk trip hazards to the management team at the Ranch House Thank you.

## **Brush Management Season Aug 16<sup>th</sup> to Feb 28<sup>th</sup>**

The goats have completed their time in Del Sur for the 2022/2023 brush management season. We received sign off from the Fire Marshal upon their final inspection on February 28<sup>th</sup>, 2023.

The goat shepherds will be back to touch up a section on Newcomb street that was identified as requiring further attention.

**Please be aware the Goat Shepherd's camp is located in the HOA's Lot in the open space canyon off Sinclair Street. This is the area near where the mulch pile and construction yard were for the Developer.**

The camp will be in this location for a period of time as the HOA works with the City on agricultural maintenance of the open space parcels. Please keep well clear of the shepherd's camp site at all times thank you.

## **Current location of the Goats**

The main herd of goats is no longer in Del Sur. There is a small herd left in the open space canyon off Sinclair Street. This is the area near where the mulch pile and construction yard were for the Developer. The HOA is working with the city on agricultural maintenance of the open space parcels.

The Del Sur Community Association thanks everyone in advance for your patience and understanding in the interim, as the Association continues to follow and comply with the San Diego Brush Management Municipal Code 142.0412

## **Crime Prevention Tips**

Community Relations Officer John Briggs has provided his contact information as he has request residents to reach out to him with any questions, concerns, or any information with regards to safety and crime prevention.

**Officer John Briggs SDPD, Northwestern Division: 12592 El Camino Real, MS 782, San Diego, CA 92130**

**Phone: 858 523-7031    Non-Emergency Dispatch Line: 619-531-2000    Email: [jbriggs@pd.sandiego.gov](mailto:jbriggs@pd.sandiego.gov)**

**FOR EMERGENCIES and if you feel threatened or in danger DIAL 9-1-1**

There are many things' homeowners/residents can do to help protect our neighbor's property and your home. Keep a lookout for more crime prevention tips in your future Del Sur News bulletins. Officer Briggs would like to hear from neighborhood reps or residents that would like to form a neighborhood watch group in their community.

1. Report suspicious activity to the San Diego Police Department immediately using the contact info above.
2. Do not leave valuables in cars, always double check the doors are locked before entering the house.
3. Have a neighbor pick up your delivered packages so they are not left in full view.
4. Make sure you are aware of your surroundings. Double-checking things are put away and locked up.
5. Install timers that turn on lights in different windows at different times.
6. Install deadbolts to all doors that enable entry, including upstairs where entry can be gained.
7. Install/ update alarm system and set it anytime you are away from home.
8. Install glass break sensors on windows and doors.
9. Install motion sensors on all floors and windows.
10. Stop mail delivery and package deliveries while on vacation.
11. Install security cameras outside your home.
12. Notify the local police department or a trusted neighbor when you are going to be away.
13. Use outdoor lighting. Light up dark spot in your yard. For pennies per night, it adds security to your home and the surrounding area. Please submit your variance request through the HOA.
14. Do not let any service representative into your home without proper identification.
15. Contact Officer Briggs to organize a security inspection of your property and home. This service will help to provide crime prevention initiatives/solutions directly related and relevant to your own home.

The Del Sur Community Patrol vehicle is now marked for easy identification. Patrol is providing service for all the common areas throughout the community.

## **E-Bikes**

Motorists, please keep an eye out for riders. If your child has an E-Bike or standard bicycle, please make sure your child/children are being safe, taking care around parked vehicles and using bicycle lanes. Be safe be seen at night. For their safety, turn this into a teaching moment for them. Speak to them about how dangerous it can be to have multiple riders and what could happen if one of their friends is injured while they are driving. Please also talk to them about the dangers of speeding through the community, through intersections, around the town center, including up through the Ranch House area. Thanks in advance parents for your assistance, as we look out together for our precious kids of Del Sur.


To see California E-Bike Policy Explained and E-Bike safety Ctrl + click the following link

[eBike Classifications and Laws – San Diego County Bicycle Coalition \(sdbikecoalition.org\)](http://sdbikecoalition.org)

This following website is a great resource from the City of San Diego,

<https://www.sandiego.gov/bicycling/bicycle-and-scooter-sharing>

Ctrl + click the following link for regulations on E-Bikes

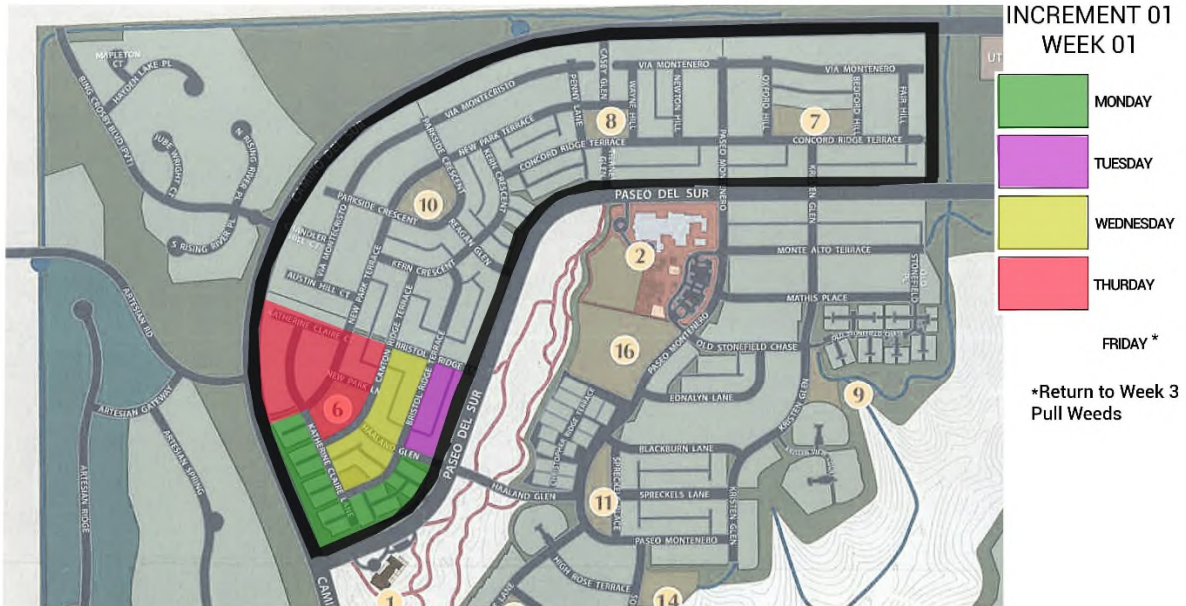
-  [Alternative Vehicle Information](#): Familiarize yourself with San Diego Police Department information and regulations on using alternative vehicles, including motorized scooters, mopeds and motorized bicycles, electric bicycles and electronically-motorized boards.

# Landscape Weekly Maintenance Schedule

## Week 1: May 1<sup>st</sup> – May 5<sup>th</sup>

### INCREMENT #1

#### DEL SUR COMMUNITY ASSOCIATION



- INCREMENT 01  
WEEK 01**
- MONDAY
  - TUESDAY
  - WEDNESDAY
  - THURDAY
  - FRIDAY \*
- \*Return to Week 3  
Pull Weeds

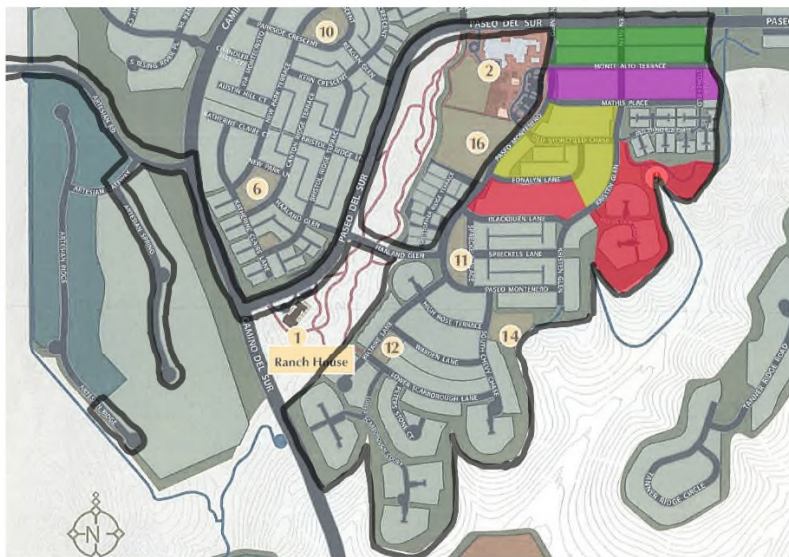
**COMMUNITY AMENITIES**

- |  |   |   |
|--|---|---|
| <ul style="list-style-type: none"> <li>1 Ranch House</li> <li>2 Del Sur Elementary School</li> <li>3 Oak Valley Middle School</li> <li>4 Del Norte High School</li> <li>5 Design 39 Campus - K-8 School</li> <li>6 Haaland Glen Park (Solar-heated pool)</li> <li>7 Kristen Glen Park (Solar-heated lap pool &amp; spa)</li> </ul> | <ul style="list-style-type: none"> <li>8 Mel Driscoll Memorial Park (Solar-heated pool)</li> <li>9 Old Stonerfield Park (Solar-heated pool &amp; dog park)</li> <li>10 Reagan Glen Park (Solar-heated pool)</li> <li>11 Spreckels Park</li> <li>12 Beltaire Park (Solar-heated pool)</li> <li>13 Wade Park (Solar-heated pool)</li> <li>14 High Rose Park (Solar-heated pool)</li> <li>15 Jaqueline Park (Solar-heated pool)</li> </ul> | <ul style="list-style-type: none"> <li>16 Proposed Del Sur Neighborhood Park</li> <li>17 Aubrey Park</li> <li>18 Village Green</li> <li>19 Trent Park (Solar-heated pool)</li> <li>20 Angeline Park (Solar-heated pool)</li> <li>21 Town Center (Future Residential, Retail, &amp; Office)</li> </ul> |
|--|---|---|



### INCREMENT #2

#### DEL SUR COMMUNITY ASSOCIATION



- INCREMENT 02  
WEEK 01**
- MONDAY
  - TUESDAY
  - WEDNESDAY
  - THURDAY
  - FRIDAY \*
- \*Return to Week 3  
Pull Weeds

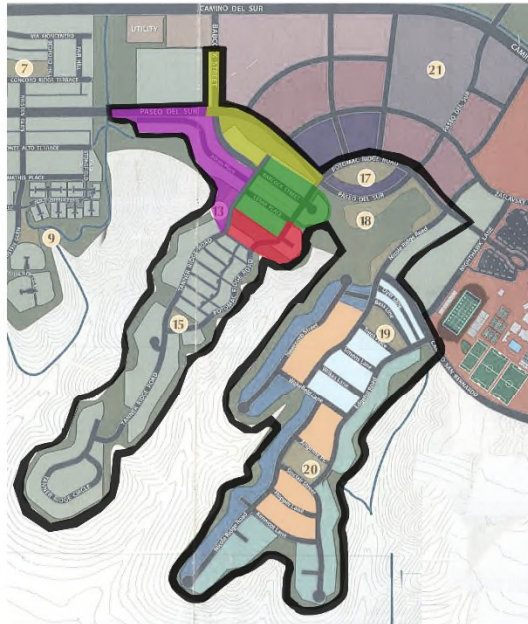
**COMMUNITY AMENITIES**

- |  |   |   |
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| <ul style="list-style-type: none"> <li>1 Ranch House</li> <li>2 Del Sur Elementary School</li> <li>3 Oak Valley Middle School</li> <li>4 Del Norte High School</li> <li>5 Design 39 Campus - K-8 School</li> <li>6 Haaland Glen Park (Solar-heated pool)</li> <li>7 Kristen Glen Park (Solar-heated lap pool &amp; spa)</li> </ul> | <ul style="list-style-type: none"> <li>8 Mel Driscoll Memorial Park (Solar-heated pool)</li> <li>9 Old Stonerfield Park (Solar-heated pool &amp; dog park)</li> <li>10 Reagan Glen Park (Solar-heated pool)</li> <li>11 Spreckels Park</li> <li>12 Beltaire Park (Solar-heated pool)</li> <li>13 Wade Park (Solar-heated pool)</li> <li>14 High Rose Park (Solar-heated pool)</li> <li>15 Jaqueline Park (Solar-heated pool)</li> </ul> | <ul style="list-style-type: none"> <li>16 Proposed Del Sur Neighborhood Park</li> <li>17 Aubrey Park</li> <li>18 Village Green</li> <li>19 Trent Park (Solar-heated pool)</li> <li>20 Angeline Park (Solar-heated pool)</li> <li>21 Town Center (Future Residential, Retail, &amp; Office)</li> </ul> |
|--|---|---|



# INCREMENT #3 & 4

## DEL SUR COMMUNITY ASSOCIATION



### INCREMENT 03 & 04 WEEK 01



\*Return to Week 3  
Pull Weeds

#### COMMUNITY AMENITIES

- |   |  |  |
|---|--|--|
| 1 Ranch House                                     | 8 Mel Driscoll Memorial Park (Solar-heated pool)     | 16 Proposed Del Sur Neighborhood Park                  |
| 2 Del Sur Elementary School                       | 9 Old Stonefield Park (Solar-heated pool & dog park) | 17 Aubrey Park   |
| 3 Oak Valley Middle School                        | 10 Reagan Glen Park (Solar-heated pool)              | 18 Village Green                                       |
| 4 Del Norte High School                           | 11 Spreckels Park                                    | 19 Trent Park (Solar-heated pool)                      |
| 5 Design 39 Campus - K-8 School                   | 12 Beltair Park (Solar-heated pool)                  | 20 Angeline Park (Solar-heated pool)                   |
| 6 Haaland Glen Park (Solar-heated pool)           | 13 Wade Park (Solar-heated pool)                     | 21 Town Center<br>Future Residential, Retail, & Office |
| 7 Kristen Glen Park (Solar-heated lap pool & spa) | 14 High Rose Park (Solar-heated pool)                |  |
|   | 15 Jaqueline Park (Solar-heated pool)                |  |



## The Estates:



# Swim Lessons

Swim Season is approaching! Please do not forget to fill out the swim lesson waiver and drop it off at the Ranch House or email it to [Andrea.Cameron@fsresidential.com](mailto:Andrea.Cameron@fsresidential.com). The waiver can be found on the Del Sur Community website ([www.delsurcommunity.org](http://www.delsurcommunity.org)). The following is a list of the approved swim lesson instructors. For further swim lesson information, please see the Del Sur Community Association Swimming Lesson Policy Effective January 1, 2022 below

- Aquasafe Swimming [aquasafenow@gmail.com](mailto:aquasafenow@gmail.com)  
Website: [aquasafeswimming.com](http://aquasafeswimming.com)  
Office #: (619) 531-8888
- Kris Jeynes [jacksonskris@yahoo.com](mailto:jacksonskris@yahoo.com)
- Andrew Duhoux [andrewduhoux@gmail.com](mailto:andrewduhoux@gmail.com)
- Nicole DiCarlo [dicarbonm@gmail.com](mailto:dicarbonm@gmail.com)
- Sun Min Kim [banaba1004@hotmail.com](mailto:banaba1004@hotmail.com)
- Patricia DaCosta [Admin@swimbabyswim.com](mailto:Admin@swimbabyswim.com)  
Website: [www.Swimbabyswim.com](http://www.Swimbabyswim.com)
- Nicole Raimondi [Admin@swimbabyswim.com](mailto:Admin@swimbabyswim.com)  
Website: [www.Swimbabyswim.com](http://www.Swimbabyswim.com)

## DEL SUR COMMUNITY ASSOCIATION SWIMMING LESSON POLICY Effective January 1, 2022

Del Sur Community Association (“Community Association”) has and continues to receive frequent requests from Del Sur owners and residents seeking to use the Community Association pools for swimming lessons for themselves and/or their family members. Because the Board of Directors recognizes that learning to swim facilitates the use and enjoyment of the Community Association’s pools and reduces the risk of injury by pool users, the Board has determined that it is in the best interest of the membership to allow limited swimming lessons to be conducted, subject to this Swimming Lesson Policy (“Policy”).

This Policy has been established to enable owners and residents to receive swimming lessons within the community while protecting the right of all owners and residents to use the Community Association pools and minimizing the risk of liability for the Community Association.

In the event any owner or resident is found to have violated this Policy, they may, after notice and hearing, be prohibited from participating in any future swimming lessons within the Community Association. They may also be subject to other disciplinary action as discussed below.

In the event any person is found teaching swimming lessons in violation of this Policy, they may be permanently prohibited from providing swimming lessons at the Community Association’s pools.

1. Swimming lessons shall only be permitted at the following Community Association pools: **Beltaire, Reagan Glen, Old Stonefield, Jacqueline, and Trent (“Designated Pools”)**. Under no circumstances shall a Community Association pool other than a Designated Pool be used for swimming lessons.
2. **Swimming lessons shall only be permitted at Designated Pools between April 15<sup>th</sup> through October 15<sup>th</sup> (“Swim Season”)**. No swimming lessons shall take place outside of the Swim Season (i.e., between October 16<sup>th</sup> and April 14<sup>th</sup>). This restriction is imposed because six (6) of the Community Association’s eleven (11) pools are not heated during this period, resulting in greater usage of the other five (5) pools.
3. **Swimming lessons shall only take place at Designated Pools during the following hours:**



- a. Monday through Friday, excepting national holidays: 6:00 a.m. to 6:30 p.m.**
- b. Saturdays and Sundays, excepting national holidays: 8:00 a.m. to 12:00 p.m.**
- c. National holidays: No swimming lessons permitted.**

- 4. The Community Association will authorize no more than seven (7) swimming instructors to teach swimming lessons at the Designated Pools each Swim Season ("Authorized Swim Instructors"). Only Authorized Swim Instructors shall provide swimming lessons at the Designated Pools. In the event a swimming instructor ceases to be an Authorized Swim Instructor during a Swim Season, as discussed in Provision 8, below, the Community Association may authorize another swimming instructor to take his or her place for the remainder of the Swim Season.
- 5. To prevent swimming lessons from unreasonably interfering with the use of the Designated Pools by other owners and residents, as well as for safety reasons:
  - a. Only one Authorized Swim Instructor shall be permitted to use a Designated Pool for swimming lessons at a time.
  - b. An Authorized Swim Instructor must reserve in advance a Designated Pool for any time that Authorized Swim Instructor proposes to provide a swimming lesson ("Scheduled Lesson"). A reservation is made by contacting the Community Association's management office and receiving confirmation from the management office that the Designated pool is booked for his or her use on a specific date and time.
  - c. An Authorized Swim Instructor may schedule the use of a Designated Pool for swim instructions during the Swim Season for a maximum of four (4) hours per day, subject to d, below.
  - d. An Authorized Swim Instructor may schedule the use of a Designated Pool for swim instructions during the Swim Season for a maximum of four (4) days per calendar week.
  - e. Notwithstanding c and d above, in the event there are fewer than seven (7) Authorized Swim Instructors during any portion of the Swim Season, the Community Association may permit the other Authorized Swim Instructors to schedule additional swim lessons to compensate for the reduced number of Authorized Swim Instructors. The total additional Scheduled Lessons the Authorized Swim Instructors may collectively give shall not exceed sixteen (16) hours per calendar week for each vacant Authorized Swim Instructor position. Additional Scheduled Lessons shall be authorized on a first come, first serve basis.
  - f. An Authorized Swim Instructor shall only provide instruction to one student at a time. Multi-student lessons are prohibited.
  - g. An Authorized Swim Instructor must notify both the Community Association management office and his or her student if he or she cancels a Scheduled Lesson. The Community Association shall not be responsible for providing this notice.
  - h. A student must notify his or her Authorized Swim Instructor if he or she cancels a Scheduled Lesson. The Community Association shall not be responsible for providing this notice.
  - i. An Authorized Swim Instructor shall only provide swimming instruction to Community Association owners and residents. At no time shall any Community Association pool be used to provide swimming instruction to persons other than Del Sur owners and residents.
  - j. Only one lane at the Jaqueline pool shall be used for swimming lessons at any time.
  - k. In the event a Designated Pool is closed unexpectedly for maintenance or for any other reason at the time of a Scheduled Lesson, the Authorized Swim Instructor shall reschedule that lesson.
  - l. Under no circumstances shall an Authorized Swim Instructor provide swimming instruction outside of a Scheduled Lesson.

- m. Under no circumstances excepting an emergency shall an Authorized Swim Instructor use a cellphone while providing a swim lesson at a Designated Pool. For the purpose of this Policy, an emergency is a situation that poses an imminent threat to the health or safety of any person(s) or an imminent threat of property damage.
- n. Under no circumstances, excepting an emergency necessitating all persons to leave the water (e.g. a chemical spill; fecal matter in the pool), shall an Authorized Swim Instructor attempt to keep other persons from using the pool during a Scheduled Lesson. A Designated Pool shall remain open for general use during a Scheduled Lesson.

6. Eligibility requirements for becoming an Authorized Swim Instructor are as follows:

- a. The swim instructor must notify the Community Association's management office of his or her interest in becoming an Authorized Swim Instructor.
- b. The swim instructor must provide evidence to the Community Association that he or she has obtained and maintains liability insurance as required by the Community Association.
- c. The swim instructor must enter into an agreement with the Community Association wherein he or she agrees, among other things, to at all times maintain the required insurance and comply with this Policy ("Swim Instructor Agreement").
- d. The swim instructor must not have previously violated this Policy.

The Community Association is not qualified to evaluate the skill level of swim instructors and does not do so. Nor does the Community Association perform background checks. By authorizing a swim instructor, the Community Association only warrants that he or she has complied with a, b and c above, and that to the best of the Community Association's knowledge, he or she has not violated d above.

7. It shall be the responsibility of Del Sur owners and residents to:

- a. Evaluate an Authorized Swim Instructor's qualifications and skill level.
- b. Schedule their swim lessons with an Authorized Swim Instructor.
- c. Negotiate any payment amounts and terms for their lessons.
- d. Pay the Authorized Swim Instructor's fee when due.

Notwithstanding the foregoing, under no circumstances shall an owner or resident negotiate terms for a swimming lesson that are in violation of this Policy.

**Owners and residents may obtain a list of Authorized Swim Instructors and their contact information from the Community Association's management office. This list is also available on the Community Association's website.**

- 8. The Community Association may rescind a swimming instructor's designation as an Authorized Swim Instructor if that swim instructor violates any terms of the Swim Instructor Agreement or violates any provision of this Policy.
- 9. Any person found to be using an Unauthorized Swim Instructor or otherwise violating this Policy may be called to hearing whereat a fine may be imposed, the costs of addressing his or her violation, including any attorney's fees incurred, may be imposed, and/or his or her right, along with the right of all other persons associated with his or her property, to use the Community Association recreational facilities, including the pools, may be suspended. (Please see the Community Association's Enforcement Guidelines.)
- 10. Complaints regarding an Authorized Swim Instructor or violations of this Policy should be promptly reported, in writing, to the Community Association's management office for investigation.

## Neighborhood Representatives

Did you know you can contact your neighborhood representative regarding any matter of concern in your neighborhood? Your neighborhood rep can then get in touch with the Del Sur Community Association either through management or by bringing the matter before the Board in an open session meeting. Open session meetings are held on the months of January, March, May, July, September, and November. Please see times and dates for all the association meetings on the last page of this bulletin. The following table provides all the neighborhood representatives and their contact details. Should you need any assistance with determining who your neighborhood rep is, please contact your management team at the Ranch House 858 759 1921.

<p style="text-align: center;"><b><u>Alcala</u></b>  <b>Adam Andrade</b>            Contact information yet to be determined.</p>	<p style="text-align: center;"><b><u>Artesian Ridge/Bridge</u></b>  <b>Kim O'Neal</b>  <a href="mailto:k.oneal@cox.net">k.oneal@cox.net</a></p>	<p style="text-align: center;"><b><u>Avante</u></b>  <b>Board President Joe Adamczyk</b>  <a href="mailto:ifadamczyk@outlook.com">ifadamczyk@outlook.com</a></p>	<p style="text-align: center;"><b><u>Avondale</u></b>  <b>Sarah Fontana</b>            707-486-8905  <a href="mailto:sarahkeeter@hotmail.com">sarahkeeter@hotmail.com</a></p>
<p style="text-align: center;"><b><u>Bridgewalk</u></b>  <b>Glenn Holtz</b>            760-518-3511  <a href="mailto:gcholtz@aol.com">gcholtz@aol.com</a></p>	<p style="text-align: center;"><b><u>Cabrillo</u></b>  <b>Zehra Rizvi</b>            858-779-4988 (TEXT ONLY)  <a href="mailto:zrizvi@hotmail.com">zrizvi@hotmail.com</a></p>	<p style="text-align: center;"><b><u>Carleton</u></b>  <b>Rob Seidenwurm</b>            858-774-8859  <a href="mailto:rseidenwurm@gmail.com">rseidenwurm@gmail.com</a></p>	<p style="text-align: center;"><b><u>Carillo</u></b>  <b>Ashwin Mohan</b>  <a href="mailto:ashwin.mohan@gmail.com">ashwin.mohan@gmail.com</a></p>
<p style="text-align: center;"><b><u>Cassero</u></b>  <b>Board President Mike Smith</b>  <a href="mailto:s-michael@att.net">s-michael@att.net</a></p>	<p style="text-align: center;"><b><u>Descanso</u></b>  <b>Jinendra Ranka</b>  <a href="mailto:jinendra.ranka@yahoo.com">jinendra.ranka@yahoo.com</a></p>	<p style="text-align: center;"><b><u>Estates</u></b>  <b>Lindsay Cabaniss</b>  <a href="mailto:theestatesrep@gmail.com">theestatesrep@gmail.com</a></p>	<p style="text-align: center;"><b><u>Garretson</u></b>            Board President</p>
<p style="text-align: center;"><b><u>Hawthorne</u></b>  <b>Tova Steinhauer</b>  <a href="mailto:tsbena77@yahoo.com">tsbena77@yahoo.com</a></p>	<p style="text-align: center;"><b><u>Kensington</u></b>  <b>Sundaram Nagaraj</b>            858-752-3178 (TEXT ONLY)</p>	<p style="text-align: center;"><b><u>Kingston</u></b>  <b>Diana Poorman</b>  <a href="mailto:dianafakhrai@gmail.com">dianafakhrai@gmail.com</a></p>	<p style="text-align: center;"><b><u>Madeira</u></b>  <b>Darius Fattahipour</b>            619-203-2606 (TEXT/CALL)  <a href="mailto:fattahipour@yahoo.com">fattahipour@yahoo.com</a></p>
<p style="text-align: center;"><b><u>Marston</u></b>  <b>Som Shahapurkar</b>            Facebook Messenger_  <a href="https://www.facebook.com/som.shahapurkar">https://www.facebook.com/som.shahapurkar</a>  <a href="mailto:som.shahapurkar@gmail.com">som.shahapurkar@gmail.com</a></p>	<p style="text-align: center;"><b><u>Pasado</u></b>  <b>Keith Schneringer</b>  <a href="mailto:Keith.schneringer@gmail.com">Keith.schneringer@gmail.com</a></p>	<p style="text-align: center;"><b><u>Prado</u></b>  <b>Shalini Bansal</b>            Contact information yet to be determined</p>	<p style="text-align: center;"><b><u>Presidio</u></b>  <b>Justina Estarda</b>  <a href="mailto:estrada.justina@gmail.com">estrada.justina@gmail.com</a></p>
<p style="text-align: center;"><b><u>Preston</u></b>  <b>Jon Weis</b>            Contact information yet to be determined</p>	<p style="text-align: center;"><b><u>Sentinels</u></b>  <b>Shana Sanguinetti</b>            858-414-1788  <a href="mailto:Shanads0506@gmail.com">Shanads0506@gmail.com</a></p>	<p style="text-align: center;"><b><u>Skye</u></b>  <b>Board President Molly Putnam</b>  <a href="mailto:mematyas@gmail.com">mematyas@gmail.com</a></p>	<p style="text-align: center;"><b><u>Stratford</u></b>  <b>June Cutter</b>  <a href="mailto:junecutter@gmail.com">junecutter@gmail.com</a></p>
<p style="text-align: center;"><b><u>SUR33</u></b>  <b>Viet Thanh Ho</b>  <a href="mailto:viet.hothanh@gmail.com">viet.hothanh@gmail.com</a></p>	<p style="text-align: center;"><b><u>Valencia</u></b>  <b>Vishva Lakshman Grimes</b>            Contact information yet to be determined</p>		

# Community Services Council vs Del Sur Community Association

Did you know that the CSC is independent from the Del Sur Community Association and both entities have their own areas of responsibility?

	CSC	DEL SUR COMMUNITY ASSOCIATION
<b>Boards</b>	5 Directors	5 Directors
<b>Purpose</b>	<ul style="list-style-type: none"> <li>* Funds &amp; organizes all Community Events, including Movie Nights, Concerts, Holiday Events, etc.</li> <li>* Promotes and supports resident Driven Community Clubs</li> </ul>	<ul style="list-style-type: none"> <li>* Upkeep and Maintenance of common areas: including private parks, mailboxes, etc.</li> <li>* Enforcement of Covenants, Conditions and Restrictions</li> <li>* Oversee Design Review</li> </ul>
<b>Source of Funds</b>	Enhancement Fee on the Sale of homes in Del Sur	Mo HOA Dues
<b>Meeting Schedule</b>	<b>Meet quarterly – 4<sup>th</sup> Wednesday</b> – January, April, July & October (April & October are in the evening and open to CSC residents.	<b>Monthly Executive Meetings:</b> <b>Open Session Meetings:</b> Are now being held on the 4th Tuesday of every odd month (Jan, Mar, May, Jul, Sept, and Nov). See <a href="http://www.delsurcommunity.org">www.delsurcommunity.org</a> for details
<b>Fiscal Year</b>	June – May	June - May
<b>Website</b>	<a href="http://www.delsurcsc.org">www.delsurcsc.org</a> – For all Event and Reservation Information	<a href="http://www.delsurcommunity.org">www.delsurcommunity.org</a> – For all Association related Information

## The Board

President

Lynn Miller  
Vice President/ Treasurer

Chad Ross  
Secretary

Tripti Ranka  
Director at Large

Lori Ann Stevens  
Director at Large

## Del Sur Parks:

<b>Angeline Park (heated)</b> 15899 Angeline Pl Pool / Spa / Small lap lanes	<b>Aubrey Park</b> 15919 Potomac Ridge Rd Park only with kids' playground	<b>Beltaire Park</b> 8455 Warden Lane Pool/Boche Ball	<b>Haaland Glen Park (heated)</b> 15998 Canton Ridge Pool / Spa
<b>High Rose Park (heated)</b> 15675 S. Chevy Chase Pool / Spa / (swim lessons)	<b>Jacqueline Park (heated)</b> 15535 Tanner Ridge Rd Pool / Spa / Small lap lanes	<b>Kristen Glen Park (heated)</b> 15770 Concord Ridge Terrace Lap Pool & Spa	<b>Mel Driscoll Park</b> 15735 Concord Ridge Ter. Pool Only
<b>Old Stonefield</b> 15855 Kristen Glen Pool & Dog Park	<b>Reagan Glen Park</b> 8300 Parkside Crescent Pool	<b>Spreckels Park</b> 15725 Paseo Montenero Park Only	<b>Trent Park Pool</b> 15890 Trent Place Pool / Wading Pool Half Basketball Court
<b>Village Green</b> Potomac Ridge Road Stage on one side of park	<b>Wade Park</b> 15790 Tanner Ridge Rd Pool & Splash Pad	<b>Del Sur Neighborhood Park Reservations</b> Please call The City of San Diego at 858.538.8131.	

**Del Sur Neighborhood Park**  
15816 Paseo Montenero  
(Owned & operated by the City of San Diego)  
**For Reservations, information, or to report an incident please call Lauren @  
858-538-8131**

Please call  
FirstService  
Residential Customer  
Care for any  
after-hours  
emergencies for the  
Del Sur Community  
Association at  
(800) 428-5588.

For your Sub Association, please  
find your management company  
contact information below as  
follows:

**AVARON:**  
First Service Residential  
Ann-Marie Busby  
[Ann-Marie.Busby@fsresidential.com](mailto:Ann-Marie.Busby@fsresidential.com)  
5473 Kearny Villa Rd.,  
#200 San Diego, CA 92123  
Direct: 858-657-2175

**CASSERO:**  
Packard Management  
Kara Hanley  
[kara@packard-1.com](mailto:kara@packard-1.com)  
9555 Chesapeake Dr., Ste. 202 San  
Diego, CA 92123  
858-277-4305

**GARRETSON:**  
My Day  
Melina Ortega  
[Melina@MyDayManagement.com](mailto:Melina@MyDayManagement.com)  
2659 State Street  
Carlsbad, CA 92008  
direct: 760-239-6624  
800-361-8921

**SKYE:**  
Community Manager:  
Lisa Silva  
[lisa.silva@fsresidential.com](mailto:lisa.silva@fsresidential.com)  
858-657-2194  
Assistant: Ansley Pass  
[Ansley.Pass@fsresidential.com](mailto:Ansley.Pass@fsresidential.com)  
858-657-2186  
5473 Kearny Villa Rd.,  
#200 San Diego, CA 92123

## Your Builder's Contact Information is as follows:

CALATLANTIC HOMES (LENNAR)  
HOMEOWNER HOTLINE:  
(800) 509-4979

WILLIAM LYON HOMES CUSTOMER  
SERVICE  
800-770-6883

BROOKFIELD HOMES HOTLINE  
CALIFORNIA CUSTOMER CARE:  
800-399-0490  
[CONTACT@CACUSTOMERCARE.COM](mailto:CONTACT@CACUSTOMERCARE.COM)

**AUBERGE:**  
Action Property Management  
Sarah Omar  
[SOMAR@ACTIONLIFE.COM](mailto:SOMAR@ACTIONLIFE.COM)  
7921 Auberge Circle  
San Diego, CA 92127  
Direct: 619-317-0829

**MANDOLIN I:**  
Prescott Management  
Danielle Lizardi  
[dlizardi@prescottmgt.com](mailto:dlizardi@prescottmgt.com)  
16880 W. Bernardo Dr., Ste. 200  
San Diego, CA 92127  
Direct: 858-946-0320  
Keana Potts (Assistant)  
[Kpotts@prescottmgt.com](mailto:Kpotts@prescottmgt.com)

**MANDOLIN II:**  
San Diego HOA Management Inc.  
Taylor Fettel  
[Taylor@sdhoa.com](mailto:Taylor@sdhoa.com)  
4025 Camino Del Rio S. #300  
San Diego, CA 92108  
858-227-4220 X 105

**AVANTE':**  
Prescott Management  
Robert Kelly  
[RKelly@prescottmgt.com](mailto:RKelly@prescottmgt.com)  
16880 W. Bernardo Dr., Ste. 200  
San Diego, CA 92108  
858-946-0320  
Savanna Sanders (Assistant)  
[ssanders@prescottmgt.com](mailto:ssanders@prescottmgt.com)

## **BOARD MEETINGS**

### **Executive Sessions 2023**

January 25<sup>th</sup>, 2023  
February 22<sup>nd</sup>, 2023  
March 22<sup>nd</sup>, 2023  
April 26<sup>th</sup>, 2023  
May 31<sup>st</sup>, 2023  
June 28<sup>th</sup>, 2023  
July 26<sup>th</sup>, 2023  
August 23<sup>rd</sup>, 2023  
September 27<sup>th</sup>, 2023  
October 25<sup>th</sup>, 2023  
November 22<sup>nd</sup>, 2023  
December 2023 TBD

**Executive session meetings are at  
5:30 P.M. Closed to homeowners.**  
Meetings are at the Ranch House 15455  
Paseo Del Sur, San Diego CA 92127

### **Open Sessions 2023** At the Ranch House 15455 Paseo Del Sur, San Diego CA 92127

January 25<sup>th</sup>, 2023 6:30 P.M.  
March 22<sup>nd</sup>, 2023 6:30 P.M.  
May 31<sup>st</sup>, 2023 6:30 P.M.  
July 26<sup>th</sup>, 2023 6:30 P.M.  
September 27<sup>th</sup>, 2023 6:30 P.M.  
November 22<sup>nd</sup>, 2023 6:30 P.M.

### **Design Review Committee:**

Meetings are scheduled for the  
second Tuesday of each month at 5  
p.m. with a deadline for submittal of  
the first Monday of each month.  
Please submit Variance Requests  
and supporting documents for all your  
minor exterior improvements to  
Nikole Suarez at:  
[Nikole.Suarez@fsresidential.com](mailto:Nikole.Suarez@fsresidential.com).