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Assistant Community Manager Nikole Suarez <u>Nikole.Suarez@fsresidential.com</u> Architectural Design

Facilities Manager Victor Taboada <u>Victor.Taboada@fsresidential.com</u> Work Orders, Park Reservations, & Ranch House Reservations

Administrative Assistant Andrea Cameron Andrea.Cameron@fsresidential.com Pool cards, Swim instruction, &

Transponders

Ranch House Office 15455 Paseo Del Sur 858-759-1921 Hours: 8am – 4:30pm Monday – Friday

ALLIED UNIVERSAL Security Services On-Site Officer (3pm to 11pm) (720) 916-7009

Suspicious Activity: San Diego Police Department Non-Emergency Dispatch Line: 619-531-2000 FOR EMERGENCIES DIAL 9-1-1

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San Diego Humane Society 619-299-7012

CUSTOMER CARE: To Report After-Hour Issues, or Assessment Questions (800) 428-5588 Customercare.ca@fsresidential.com

For all you billing information visit CLICK PAY: <u>FirstService Residential | Online</u> Monthly Payments (clickpay.com)

## Dear Del Sur Residents,

The Del Sur Community Association would like to send a friendly reminder to the community that alterations made to the common area are not permitted. Please note: the landscaping team may not be able to service that area until festive decorations, lighting, or other items located in the common area are removed. If you are unsure about an area, please do not hesitate to reach out to the management team. Thank you for your holiday spirit & cooperation.

October 20, 2023

### Kristen Glen Pool CLOSURE

<u>On November 6<sup>th</sup>, 2023</u>, Kristen Glen pool will be temporarily **closed** for 2 weeks to perform necessary repairs after a long and happy swim season.

The Association apologizes for any inconvenience this may cause to daily routines. In the interim, Jacqueline pool & Angeline pool will still be open for lap swimming.

Thank you in advance for your patience and understanding.

### Brush Management Season Aug 16th to Feb 28th

The goats have completed Cerro Del Sur and Artesian Ridge. They are currently working their way through the canyon near Haaland Glen Bridge. They will continue to work through the community in the order that follows the Fire Marshal's recommendation. Beginning at Cerro Del Sur through Artesian Ridge then onto Increments 1-4. They will finish off at the Estates as they do every season.

As a reminder, please keep well back from the goat enclosures and beware of the shepherd dogs that have be trained to protect the sheep from coyotes etc. Please also keep pets/dogs away from the goat the enclosures as the shepherd dogs are very protective of the goats.

The Del Sur Community Association would like to thank everyone for their patience throughout this important project.

### Swim Season

Another great swim season has come to a close. We would like to take a moment to thank everyone who participated this year. A special thank you to the swim instructor who come to teach the residents of Del Sur! Please be on the lookout for some updates to the swim policy in the coming weeks.

## Dogs Off Leash

It has come to our attention that residents are having their dogs running around the community parks without a leash. As a reminder, we have 4 dog parks in Del Sur where that is allowed. 3 along Paseo Del Sur (1 by the SDG&E easement and 2 between Potomac Ridge and Babcock St.) and the dog park behind Old Stonefield Park. Please note that having your dogs off leashes anywhere within the community excluding these dog parks and your own home is not only a breach of your Community Guidelines but also local ordinances. Please see the included link which provides information pertaining leash laws.

Animal Services | Parks & Recreation | City of San Diego Official Website

### Old Stonefield Park – Swings (update!)

As you may be aware the swings in the play area at Old Stonefield Park are out of order and have caution tape attached. The swings will be replaced. The new swing set is scheduled to be fabricated. An update will go out to the community once the parts have been received and it is on their schedule. Thank you for your continued patience.

Trailers/RVs/Boats

There has been an increase in trailers and RVs parked within the community. We just want to remind everyone that RVs, Boats, and/or Trailers cannot be parked on any of the streets in Del Sur for longer than 8 hours.

#### PARKING AND VEHICULAR GUIDELINES

- Item 4 States: An owner may park any standard passenger vehicle (including vans and similar vehicles up to and including one [1] ton when used for everyday transportation) in any portion of the Property subject to restrictions. The vehicle shall not extend into a sidewalk or beyond the curb line or impede access over any street.
- Item 5 States: The following vehicles are prohibited vehicles: (i) recreational vehicles (including motor homes, travel trailers, camper vans and watercraft), (ii) large commercial-type vehicles (including pick-up trucks having a payload capacity in excess of one ton, stake-bed trucks, tank trucks, dump trucks, step vans, concrete trucks, common commercial vehicles and limousines), (iii) vehicles designed to accommodate more than ten (10) people, (iv) vehicles having more than two (2) axles, (v) trailers, inoperable vehicles or parts of vehicles, (vi) aircraft, (vii) other similar vehicles, (viii) any vehicle or vehicular equipment deemed a nuisance by the Board, or (ix) vehicles in violation of an ordinance of the City of San Diego.

Prohibited vehicles may not be parked, stored or kept on any public or private street in, adjacent to or visible from the Property or on any other Community Association property parking area unless (a) they are owned and used by the Community Association or a Neighborhood Corporation in connection with management or maintenance of a part of the Covered Property, (b) they are parked for brief periods not to exceed eight (8) hours for loading and unloading purposes only, as may be defined in the Community Guidelines, (c) they are parked in an owner's fully enclosed garage with the door closed. If a vehicle qualifies as both an authorized vehicle and a prohibited vehicle, then the vehicle is presumed to be a prohibited vehicle, unless the Board expressly classifies the vehicle as an authorized vehicle in writing.

## **Crime Prevention Tips**

Community Relations Officer John Briggs has provided his contact information as he has request residents to reach out to him with any questions, concerns, or any information with regards to safety and crime prevention.

Officer John Briggs SDPD, Northwestern Division: 12592 El Camino Real, MS 782, San Diego, CA 92130 Phone: 858 523-7031 Non-Emergency Dispatch Line: 619-531-2000 Email: <u>ibriggs@pd.sandiego.gov</u> FOR EMERGENCIES and if you feel threatened or in danger DIAL 9-1-1

There are many things' homeowners/residents can do to help protect our neighbor's property and your home. Keep a lookout for more crime prevention tips in your future Del Sur News bulletins. Officer Briggs would like to hear from neighborhood reps or residents that would like to form a neighborhood watch group in their community.

- 1. Report suspicious activity to the San Diego Police Department immediately using the contact info above.
- Do not leave valuables in cars, always double check the doors are locked before entering the house.
   Have a neighbor pick up your delivered packages so they are not left in full view.
- 4. Make sure you are aware of your surroundings. Double-checking things are put away and locked up.
   5. Install timers that turn on lights in different windows at different times.
  - 6. Install deadbolts to all doors that enable entry, including upstairs where entry can be gained.
    - 7. Install/ update alarm system and set it anytime you are away from home.
      - 8. Install glass break sensors on windows and doors.
      - 9. Install motion sensors on all floors and windows.
      - 10. Stop mail delivery and package deliveries while on vacation.
        - 11. Install security cameras outside your home.
    - 12. Notify the local police department or a trusted neighbor when you are going to be away.
- 13. Use outdoor lighting. Light up dark spot in your yard. For pennies per night, it adds security to your home and the surrounding area. Please submit your variance request through the HOA.
  - 14. Do not let any service representative into your home without proper identification.
- 15. Contact Officer Briggs to organize a security inspection of your property and home. This service will help to provide crime prevention initiatives/solutions directly related and relevant to your own home.

## E-Bikes

Motorists, please keep an eye out for riders. If your child has an E-Bike or standard bicycle, please make sure your child/children are being safe, taking care around parked vehicles and using bicycle lanes. Be safe be seen at night. For their safety, turn this into a teaching moment for them. Speak to them about how dangerous it can be to have multiple riders and what could happen if one of their friends is injured while they are driving. Please also talk to them about the dangers of speeding through the community, through intersections, around the town center, including up through the Ranch House area. Thanks in advance parents for your assistance, as we look out together for our precious kids of Del Sur.

To see California E-Bike Policy Explained and E–Bike safety Ctrl + click the following link <u>eBike Classifications and Laws – San Diego County Bicycle Coalition (sdbikecoalition.org)</u> This following website is a great resource from the City of San Diego, <u>https://www.sandiego.gov/bicycling/bicycle-and-scooter-sharing</u> Ctrl + click the following link for regulations on 5 Dilego

Ctrl + click the following link for regulations on E-Bikes

<sup>•</sup> Alternative Vehicle Information: Familiarize yourself with San Diego Police Department information and regulations on using alternative vehicles, including motorized scooters, mopeds and motorized bicycles, electric bicycles and electronically-motorized boards.



In 2023, the autumnal (fall) equinox arrived on Saturday, September 23, marking the official first day of fall. Here are the following horticulture practices that will be exercised throughout the community.

•Monitor plant material for insects and disease.

•Leaf debris pickup Continues thru Fall.

•Continue standard maintenance practices in trimming.

•Pending weather conditions, crews will begin cutting ornamental grasses.







# October 2023 Landscape Newsletter

#### Carissa trimming in parkway planters:

Several areas of the Carissa are going through a rejuvenation pruning. This process will help the plant receive sunlight to the interior of the plant as well as help provide a more consistent coverage of irrigation water to the planter.



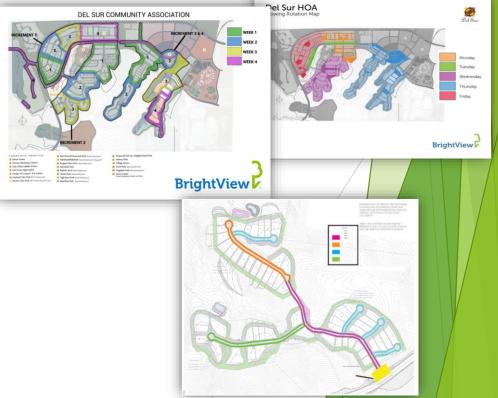
#### Holiday Decorations:

Holidays filled with festive decorations throughout the neighborhood are always very enjoyable. However, please be advised that the landscaping crews will not be able to trim any plant material in the HOA-maintained areas with decorations on them.





Weekly Operations and Mowing Mowing is performed weekly through the summer months. Please reference the map below for the day mowing will be completed in your area



## **Neighborhood Representatives**

Did you know you can contact your neighborhood representative regarding any matter of concern in your neighborhood? Your neighborhood rep can then get in touch with the Del Sur Community Association wither through management or by bringing the matter before the Board in an open session meeting. Open session meetings are held on the months of January, March, May, July, September, and November. Please see times and dates for all the association meetings on the last page of this bulletin. The following table provides all the neighborhood representatives and their contact details. Should you need any assistance with determining who your neighborhood rep is, please contact your management team at the Ranch House 858-759-1921.

<u>Alcala</u> Adam Andrade Contact information yet to be determined. <u>Bridgewalk</u> Glenn Holtz	<u>Artesian Ridge/Bridge</u> Kim O'Neal k.oneal@cox.net <u>Cabrillo</u> Zehra Rizvi	Avante Board President Joe Adamczyk jfadamczyk@outlook.com <u>Carleton</u> Rob Seidenwurm	Avondale Sarah Fontana 707-486-8905 sarahkeeter@hotmail.co m <u>Carillo</u> Ashwin Mohan
760-518-3511 gcholtz@aol.com	858-779-4988 (TEXT ONLY) zrizvi@hotmail.com	858-774-8859 rseidenwurm@gmail.com	ashwin.mohan@gmail.co m
<u>Cassero</u> Board President Mike Smith s-michael@att.net	<u>Descanso</u> Jinendra Ranka jinendra.ranka@yahoo.co <u>m</u>	<u>Estates</u> Lindsy Cabaniss <u>theestatesrep@gmail.com</u>	<u>Garretson</u> Board President
<u>Hawthorne</u> Tova Steinhauser <u>tsbena77@yahoo.com</u>	<u>Kensington</u> Sundaram Nagaraj 858-752-3178 (TEXT ONLY)	<u>Kingston</u> Diana Poorman_ dianafakhrai@gmail.com	<u>Madeira</u>
<u>Marston</u> Som Shahapurkar Facebook Messanger_ https://www.facebook.com/ som.shahapurkar som.shahapurkar@gmail.co m	<u>Pasado</u> Keith Schneringer Keith.schneringer@gmail. com	<u>Prado</u> Shalini Bansal Contact information yet to be determined	<u>Presidio</u> Justina Estarda <u>estrada.justina@gmail</u>
<u>Preston</u> Jon Weis Contact information yet to be determined	<u>Sentinels</u> Shana Sanguinetti 858-414-1788 <u>Shanads0506@gmail.com</u>	<u>Skye</u> Board President Molly Putnam <u>mematyas@gmail.com</u>	<u>Stratford</u> June Cutter junecutter@gmail.com
<u>SUR33</u> Viet Thanh Ho viet.hothanh@gmail.com	<u>Valencia</u> Vishva Lakshman Grimes Contact information yet to be determined		

# **Community Services Council vs Del Sur Community Association**

Did you know that the CSC is independent from the Del Sur Community Association and both entities have their own areas of responsibility?

	CSC	DEL SUR COMMUNITY ASSOCIATION	
Boards	5 Directors	5 Directors	
Purpose	<ul> <li>Funds &amp; organizes all Community Events, including Movie Nights, Concerts, Holiday Events, etc.</li> <li>Promotes and supports resident Driven Community Clubs</li> </ul>	<ul> <li>* Upkeep and Maintenance of common areas: including private parks, mailboxes, etc.</li> <li>* Enforcement of Covenants, Conditions and Restrictions</li> <li>* Oversee Design Review</li> </ul>	
Source of Funds	Enhancement Fee on the Sale of	Mo HOA Dues	
	homes in Del Sur		
Meeting Schedule	Meet quarterly – 4 <sup>th</sup> Wednesday – January, April, July & October (April & October are in the evening and open to CSC residents.	Monthly Executive Meetings: Held every 4 <sup>th</sup> Wednesday of every month Open Session Meetings: Are now being held on the 4th Wednesday of every odd month (Jan, Mar, May, Jul, Sept, and Nov). See <u>www.delsurcommunity.org</u> for details	
Fiscal Year	June – May	June - May	
Website	www.delsurcsc.org – For all Event and Reservation Information	<u>www.delsurcommunity.org</u> – For all Association related Information	

# **The Board**

President Chad Ross Vice President/ Treasurer Lynn Miller Secretary Ruth Loucks Director at Large Lori Ann Stevens Director at Large Tripti Ranka

### **Del Sur Parks**

Aubrey Park	<b>Beltaire Park</b>	Haaland Glen Park (heated)
15919 Potomac Ridge Rd	8455 Warden Lane	15998 Canton Ridge
Park only with kids' playground	Pool/Boche Ball	Pool / Spa
Jacqueline Park (heated)	Kristen Glen Park (heated)	Mel Driscoll Park
15535 Tanner Ridge Rd	15770 Concord Ridge Terrace	15735 Concord Ridge Ter.
Pool / Spa / Small lap lanes	Lap Pool & Spa	Pool Only
Reagan Glen Park	<b>Spreckels Park</b>	<b>Trent Park Pool</b>
8300 Parkside Crescent	15725 Paseo Montenero	15890 Trent Place
Pool	Park Only	Pool / Wading Pool Half Basketball Court
Wade Park 15790 Tanner Ridge Rd Pool & Splash Pad	<b>Del Sur Neighborhood Park Reservations</b> Please call The City of San Diego at 858.538.8131.	
	15919 Potomac Ridge Rd         Park only with kids' playground         Jacqueline Park (heated)         15535 Tanner Ridge Rd         Pool / Spa / Small lap lanes         Reagan Glen Park         8300 Parkside Crescent         Pool         Wade Park         15790 Tanner Ridge Rd	15919 Potomac Ridge Rd Park only with kids' playground       8455 Warden Lane Pool/Boche Ball         Jacqueline Park (heated) 15535 Tanner Ridge Rd Pool / Spa / Small lap lanes       Kristen Glen Park (heated) 15770 Concord Ridge Terrace Lap Pool & Spa         Reagan Glen Park 8300 Parkside Crescent Pool       Spreckels Park 15725 Paseo Montenero 

Del Sur Neighborhood Park – Operated and Maintained by City of San Diego 15816 Paseo Montenero (Owned & operated by the City of San Diego) For Reservations, information, or to report an incident please call @ 858-538-8184 Please call FirstService Residential Customer Care for any after-hours emergencies for the Del Sur Community Association at (800) 428-5588.

#### For your Sub Association, please find your management company contact information below as follows:

AVARON: First Service Residential Ann-Marie Busby Ann-Marie.Busby@fsresidential.com 5473 Kearny Villa Rd., #200 San Diego, CA 92123 Direct: 858-657-2175

CASSERO: Packard Management Kara Hanley <u>kara@packard-1.com</u> 9555 Chesapeake Dr., Ste. 202 San Diego, CA 92123 858-277-4305

GARRETSON: My Day Melina Ortega Melina@MyDayManagement.com 2659 State Street Carlsbad, CA 92008 direct: 760-239-6624 800-361-8921

SKYE: Community Manager: Nafisa Braimah <u>Nafisa.braimah@fsresidential.com</u> 858-657-2175 Assistant: Ansley Pass <u>Ansley.Pass@fsresidential.com</u> 858-657-2186 5473 Kearny Villa Rd., #200 San Diego, CA 92123

#### Your Builder's Contact Information is as follows:

CALATLANTIC HOMES (LENNAR) HOMEOWNER HOTLINE: (800) 509-4979

WILLIAM LYON HOMES CUSTOMER SERVICE 800-770-6883

BROOKFIELD HOMES HOTLINE CALIFORNIA CUSTOMER CARE: 800-399-0490 CONTACT@CACUSTOMERCARE.COM

> AUBERGE: Action Property Management Sarah Omar <u>SOMAR@ACTIONLIFE.COM</u> 7921 Auberge Circle San Diego, CA 92127 Direct: 619-317-0829

MANDOLIN I: Prescott Management Danielle Lizardi <u>dlizardi@prescottmgt.com</u> 16880 W. Bernardo Dr., Ste. 200 San Diego, CA 92127 Direct: 858-946-0320 Keana Potts (Assistant) Kpotts@prescottmgt.com

MANDOLIN II: San Diego HOA Management Inc. Taylor Fettel <u>Taylor@sdhoa.com</u> 4025 Camino Del Rio S. #300 San Diego, CA 92108 858-227-4220 X 105

AVANTE': Prescott Management Robert Kelly <u>RKelly@prescottmgt.com</u> 16880 W. Bernardo Dr., Ste. 200 San Diego, CA 92108 858-946-0320 Savanna Sanders (Assistant) <u>ssanders@prescottmgt.com</u>

## **BOARD MEETINGS**

### **Executive Sessions 2023**

January 25<sup>th</sup>, 2023 February 22<sup>nd</sup>, 2023 March 22<sup>nd</sup>, 2023 April 26<sup>th</sup>, 2023 May 31<sup>st</sup>, 2023 June 21<sup>st</sup>, 2023 July 26<sup>th</sup>, 2023 August 23<sup>rd</sup>, 2023 September 27<sup>th</sup>, 2023 **October 25<sup>th</sup>**, 2023

November 22<sup>nd</sup>, 2023 December 2023 TBD

Executive session meetings are at 5:30 P.M. Closed to homeowners. Meetings are at the Ranch House 15455 Paseo Del Sur, San Diego CA 92127

#### Open Sessions 2023 At the Ranch House 15455 Paseo Del Sur, San Diego CA 92127

January 25<sup>th</sup>, 2023, 6:30 P.M. March 22<sup>nd</sup>, 2023, 6:30 P.M. May 31<sup>st</sup>, 2023, 6:30 P.M. July 26<sup>th</sup>, 2023, 6:30 P.M. September 27<sup>th</sup>, 2023, 6:30 P.M. **November 22<sup>nd</sup>**, 2023, 6:30 P.M.

### Design Review Committee:

Meetings are scheduled for the second Tuesday of each month at 5 p.m. with a deadline for submittal of the first Monday of each month. Please submit Variance Requests and supporting documents for all your minor exterior improvements to Nikole Suarez at: Nikole.Suarez@fsresidential.com.