

# YOU CAN MAKE A DIFFERENCE BE ALERT!

REPORT SUSPICIOUS ACTIVITY!

February 23<sup>RD</sup>, 2024

General Manager Darryn Marshall

Darryn.Marshall@fsresidential.com

Assistant Community Manager Nikole Suarez

Nikole.Suarez@fsresidential.com

Architectural Design & Ranch House Reservations

**Facilities Manager** 

Silvio Lopez

Silvio.Lopez@fsresidential.com

Work Orders & Common Area
Concerns

**Administrative Assistant** 

Andrea Cameron

Andrea.Cameron@fsresidential.com

Pool cards, Swim instruction, Park Reservations, & Transponders

> Ranch House Office 15455 Paseo Del Sur 858-759-1921 Hours: 8am – 4:30pm Monday – Friday

**ALLIED UNIVERSAL Security Services** 

On-Site Officer (3pm to 11pm) (720) 916-7009

Suspicious Activity: San Diego Police Department

Non-Emergency Dispatch Line:

619-531-2000

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**FOR EMERGENCIES DIAL 9-1-1** 

San Diego Humane Society 619-299-7012

CUSTOMER CARE: To Report After-Hour Issues, or Assessment Questions (800) 428-5588

Customercare.ca@fsresidential.com

For all you billing information visit
CLICK PAY:

<u>FirstService Residential | Online</u> Monthly Payments (clickpay.com) Dear Del Sur Residents,

Upon receiving reports of the break-in that occurred over the weekend in one of the Sentinels Piazzas please find the following information that dealt with a break-in in the Del Sur community where upon the SDPD provided information of what to do and what can be done by the HOA and Homeowners.

Please remember to use the following numbers to report crimes in progress.

Non-Emergency Dispatch Line: 619-531-2000 or (858) 484-3154

FOR EMERGENCIES and if you feel threatened or in danger DIAL 9-1-1

Community Relations Officer John Briggs has provided his contact information and would like for homeowners/ Residents to reach out to him with any questions, concerns, or any information with regards to safety and crime prevention.

His contact information is as follows:

Officer John Briggs San Diego Police Department, Northwestern Division:

12592 El Camino Real, MS 782, San Diego, CA 92130

Phone: (858) 523-7031

Email: jbriggs@pd.sandiego.gov

Homeowners/ Residents can protect their homes and help protect their neighbor's homes by making some simple changes. Here are some tips from the San Diego Police Department:

- 1. Report suspicious activity to the San Diego Police Department immediately using the contact info above.
- 2. Do not leave valuables in cars, always double check the doors are locked before entering the house.
- 3. Have a neighbor pick up your delivered packages so they are not left in full view.
- 4. Make sure you are aware of your surroundings. Double-checking things are put away and locked up.
- 5. Install timers that turn on lights in different windows at different times.
- 6. Install deadbolts to all doors that enable entry, including upstairs where entry can be gained.
- 7. Install/ update alarm system and set it anytime you are away from home.
- 8. Install glass break sensors on windows and doors on all floors.
- 9. Install motion sensors on all floors and windows.
- 10. Stop mail delivery and package deliveries while on vacation.
- 11. Install security cameras outside your home.
- 12. Notify the local police department or a trusted neighbor when you are going to be away.
- 13. Use outdoor lighting. Light up dark spot in your yard. For pennies per night, it adds security to your home and the surrounding area. Please submit your variance request through the HOA.
- 14. Do not let any service representative into your home without proper identification.
- 15. Contact Officer Briggs to organize a security inspection of your property and home. This service will help to provide crime prevention initiatives/solutions directly related and relevant to your own home.
- 16. Officer Briggs is also available to set up a meeting with neighborhood reps or residents that would like to form a neighborhood watch group in their community.

Please be advised that the Association employs a person to periodically patrol the Association's Community Common Area between the hours of 3:00pm- 11:00pm. The primary purpose of this patrol person is to discourage Community Common Area loss and enforce the governing documents, as well as assist the Association and law enforcement in the identification of perpetrators of crime.

The purpose of this patrol person is **not** to provide security services to the residents or private property. The Association does not provide security services to the residents. Nor does the Association ensure or guarantee the safety of persons or property. All residents within the Del Sur community are responsible for providing for their own safety and security.

So, it is important for all of us to remember to undertake our own reasonable safety precautions, such as locking our doors and windows, routinely closing the blinds and drapes in our bedrooms and bathrooms when these rooms are in use (even if these rooms are not readily visible from the street), instructing our children on what to do if approached by anyone, not leaving valuables unattended in vehicles and the Community Common Area, locking our vehicle doors, and staying alert to our surroundings, especially when walking or jogging at night.

It is up to all of us to discourage criminal conduct in our community. The best way for us to accomplish this objective is to be observant and notify the police as soon as we witness any suspicious activity.

## **Neighborhood Representative Elections**

It is that time again! New Neighborhood Representatives and Alternates must be elected this year for all neighborhoods within Del Sur excepting: Cassero, Avante, Skye, and Garretson. A mailer has gone out to residents dated February 1<sup>st</sup> so please be on the lookout for your letter as it has all the information you will need. Please note that the candidate application is also included in the mailer and the deadline for submission is **February 28, 2024.** A list of all the current representatives and neighborhoods are listed on page 5 of this newsletter.

## **Friendly Reminder**

After a busy winter, management would like to remind residents in preparation for the warmer months that this would be a great time to get your dryer vent and duct system cleaned out if you have not already done so.

## **Festive Lighting**

The management team would like to remind residents that as the holiday season has ended, please make sure to remove and put away all festive lighting and décor. As we are sure you have noticed, our focus for this month's violation inspection was festive lighting and décor. We appreciate your understanding and compliance regarding this matter.

## Brush Management Season Aug 16th to Feb 28th

The Goats are currently over at the Estates. They will continue to work through the Estates community for the remainder of February. The Fire Marshal will be on site later this month to perform an inspection and to determine if the Del Sur Community is in compliance with the City brush management ordinance.

As a reminder, please keep well back from the goat enclosures and please do not feed the animals including the dogs. Be aware that the shepherd dogs have been trained to protect the goats from coyotes etc. Please keep pets/dogs away from the goat the enclosures as the shepherd dogs are very protective of the goats.

The Del Sur Community Association would like to thank everyone for their patience throughout this important project.





February is traditionally San Diego County's coldest month horticulture practices will be as follows. Please see the list below of maintenance items proceeding this month.

- \*Monitor plant material for insects and disease.
- \*Leaf debris pick up.
- \*Continue standard maintenance practices in trimming
- \*Focus on tree staking in preparation for winter rains
- \*Continue to check all Bio Swells and Vditches through rain events



# February 2024 Landscape Newsletter

#### Leaf Debris:

Sycamores and Evergreen Elms continue to drop leaves. The crews will continue to blow and remove debris from sidewalks and planters in their rotation area.



#### Frost warning:

Although many plants throughout the community are very resilient, frost and cold weather can cause damage. Frost can be fatal to some plants that experience several frosts without recovery time in between harsh weather occurrences. Damage from frost can have the appearance that a plant is dying. The best way to treat a frost-damaged plant is to leave the damaged foliage on the top until there is consistent warmer weather. This damaged material will act as a blanket for the non-damaged undergrowth until the threat of frost has passed.







#### Mowing

Mowing under wet conditions can damage turf significantly. The weight of the machines can cause ruts and rip the roots of the turf. Mowing will occur during the wet months when conditions are safe to do so.







Weekly Operations and Mowing

Mowing is performed weekly through the summer months. Please reference the map below for the day mowing will be completed in your area





## **Crime Prevention Tips**

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## **E-Bikes**

Motorists, please keep an eye out for riders. If your child has an E-Bike or standard bicycle, please make sure your child/children are being safe, taking care around parked vehicles and using bicycle lanes. Be safe be seen at night. For their safety, turn this into a teaching moment for them. Speak to them about how dangerous it can be to have multiple riders and what could happen if one of their friends is injured while they are driving. Please also talk to them about the dangers of speeding through the community, through intersections, around the town center, including up through the Ranch House area. Thanks in advance parents for your assistance, as we look out together for our precious kids of Del Sur.

To see California E-Bike Policy Explained and E-Bike safety Ctrl + click the following link <a href="mailto:eBike Classifications">eBike Classifications and Laws - San Diego County Bicycle Coalition (sdbikecoalition.org)</a>
This following website is a great resource from the City of San Diego, <a href="https://www.sandiego.gov/bicycling/bicycle-and-scooter-sharing">https://www.sandiego.gov/bicycling/bicycle-and-scooter-sharing</a>
Ctrl + click the following link for regulations on E-Bikes

• <u>Alternative Vehicle Information</u>: Familiarize yourself with San Diego Police Department information and regulations on using alternative vehicles, including motorized scooters, mopeds and motorized bicycles, electric bicycles and electronically-motorized

## **Dogs Off Leash**

It has come to our attention that residents are having their dogs running around the community parks without a leash. As a reminder, we have 4 dog parks in Del Sur where that is allowed. 3 along Paseo Del Sur (1 by the SDG&E easement and 2 between Potomac Ridge and Babcock St.) and the dog park behind Old Stonefield Park. Please note that having your dogs off leashes anywhere within the community excluding these dog parks and your own home is not only a breach of your Community Guidelines but also local ordinances. Please see the included link which provides information pertaining leash laws.

Animal Services | Parks & Recreation | City of San Diego Official Website

#### Please adhere to these rules:

- always pick up after your pet;
- do not bring a puppy to the dog park until all required vaccinations are complete;
- be sure that your dog's required vaccinations are up to date for the health of all dogs on site; and
- be sure that your dog is wearing a current license from the San Diego Humane Society.

# **Neighborhood Representatives**

Did you know you can contact your neighborhood representative regarding any matter of concern in your neighborhood? Your neighborhood rep can then get in touch with the Del Sur Community Association wither through management or by bringing the matter before the Board in an open session meeting. Open session meetings are held on the months of January, March, May, July, September, and November. Please see times and dates for all the association meetings on the last page of this bulletin. The following table provides all the neighborhood representatives and their contact details. Should you need any assistance with determining who your neighborhood rep is, please contact your management team at the Ranch House 858-759-1921.

	T		
<u>Alcala</u>	Artesian Ridge/Bridge	<u>Avante</u>	<u>Avondale</u>
Adam Andrade	Kim O'Neal	Board President Joe	Sarah Fontana
Contact information yet to	k.oneal@cox.net	Adamczyk	707-486-8905
be determined.		<u>ifadamczyk@outlook.com</u>	sarahkeeter@hotmail.co
			m
<u>Bridgewalk</u>	<u>Cabrillo</u>	<u>Carleton</u>	<u>Carillo</u>
Glenn Holtz	Zehra Rizvi	Rob Seidenwurm	Ashwin Mohan
760-518-3511	858-779-4988 (TEXT	858-774-8859	ashwin.mohan@gmail.co
gcholtz@aol.com	ONLY)	rseidenwurm@gmail.com	m
	zrizvi@hotmail.com		
<u>Cassero</u>	<u>Descanso</u>	<u>Estates</u>	<u>Garretson</u>
Board President Mike Smith	Jinendra Ranka	Lindsy Cabaniss	Board President
s-michael@att.net	jinendra.ranka@yahoo.co	the estates rep@gmail.com	
	<u>m</u>		
<u>Hawthorne</u>	<u>Kensington</u>	<u>Kingston</u>	<u>Madeira</u>
Tova Steinhauser	Sundaram Nagaraj	Diana Poorman_	
tsbena77@yahoo.com	858-752-3178 (TEXT	dianafakhrai@gmail.com	
	ONLY)		
<u>Marston</u>	<u>Pasado</u>	<u>Prado</u>	<u>Presidio</u>
Som Shahapurkar	Keith Schneringer	Shalini Bansal	Justina Estarda
Facebook Messanger_	Keith.schneringer@gmail.	Contact information yet to	estrada.justina@gmail
https://www.facebook.com/	com	be determined	
som.shahapurkar			
som.shahapurkar@gmail.co			
m			
<u>Preston</u>	<u>Sentinels</u>	<u>Skye</u>	<u>Stratford</u>
Jon Weis	Shana Sanguinetti	Board President	June Cutter
Contact information yet to	858-414-1788	Molly Putnam	junecutter@gmail.com
be determined	Shanads0506@gmail.com	mematyas@gmail.com	
SUR33	<u>Valencia</u>		
Viet Thanh Ho	Vishva Lakshman Grimes		
viet.hothanh@gmail.com	Contact information yet		
	to be determined		

# **Community Services Council vs Del Sur Community Association**

Did you know that the CSC is independent from the Del Sur Community Association and both entities have their own areas of responsibility?

	CSC	DEL SUR COMMUNITY ASSOCIATION	
Boards	5 Directors	5 Directors	
Purpose	* Funds & organizes all Community Events, including Movie Nights, Concerts, Holiday Events, etc. * Promotes and supports resident Driven Community Clubs	<ul> <li>Upkeep and Maintenance of common areas: including private parks, mailboxes, etc.</li> <li>Enforcement of Covenants, Conditions and Restrictions</li> <li>Oversee Design Review</li> </ul>	
Source of Funds	Enhancement Fee on the Sale of homes in Del Sur	Mo HOA Dues	
Meeting Schedule	Meet quarterly – 4 <sup>th</sup> Wednesday – January, April, July & October (April & October are in the evening and open to CSC residents.	Monthly Executive Meetings: Held every 4th Wednesday of every month Open Session Meetings: Are now being held on the 4th Wednesday of every odd month (Jan, Mar, May, Jul, Sept, and Nov). See www.delsurcommunity.org for details	
Fiscal Year	June – May	June - May	
Website	www.delsurcsc.org – For all  Event and  Reservation  Information	www.delsurcommunity.org – For all Association related Information	

# The Board

President
Chad Ross
Vice President/ Treasurer
Lynn Miller
Secretary
Ruth Loucks
Director at Large
Lori Ann Stevens
Director at Large
Tripti Ranka

## **Del Sur Parks**

Angeline Park (heated)	Aubrey Park 15919 Potomac Ridge Rd Park only with kids' playground	Beltaire Park	Haaland Glen Park (heated)
15899 Angeline Pl		8455 Warden Lane	15998 Canton Ridge
Pool / Spa / Small lap lanes		Pool/Boche Ball	Pool / Spa
High Rose Park (heated)	Jacqueline Park (heated)	Kristen Glen Park (heated)	Mel Driscoll Park 15735 Concord Ridge Ter. Pool Only
15675 S. Chevy Chase	15535 Tanner Ridge Rd	15770 Concord Ridge Terrace	
Pool / Spa / (swim lessons)	Pool / Spa / Small lap lanes	Lap Pool & Spa	
<b>Old Stonefield</b>	Reagan Glen Park	Spreckels Park	Trent Park Pool 15890 Trent Place Pool / Wading Pool Half Basketball Court
15855 Kristen Glen	8300 Parkside Crescent	15725 Paseo Montenero	
Pool & Dog Park	Pool	Park Only	
Village Green Potomac Ridge Road Stage on one side of park	Wade Park 15790 Tanner Ridge Rd Pool & Splash Pad	Del Sur Neighborhood Park Reservations Please call The City of San Diego at 858.538.8184.	

## <u>Del Sur Neighborhood Park – Operated and Maintained by City of San Diego</u>

15816 Paseo Montenero

(Owned & operated by the City of San Diego)

For Reservations, information, or to report an incident please call: 858-538-8184

Please call FirstService **Residential Customer** Care for any after-hours emergencies for the **Del Sur Community Association at** (800) 428-5588.

#### **Your Builder's Contact** Information is as follows:

CALATLANTIC HOMES (LENNAR) HOMEOWNER HOTLINE: (800) 509-4979

WILLIAM LYON HOMES CUSTOMER **SERVICE** 800-770-6883

**BROOKFIELD HOMES HOTLINE** CALIFORNIA CUSTOMER CARE: 800-399-0490 CONTACT@CACUSTOMERCARE.COM

For your Sub Association, please find your management company contact information below as follows:

#### AVARON:

First Service Residential Ann-Marie Busby Ann-Marie.Busby@fsresidential.com 5473 Kearny Villa Rd., #200 San Diego, CA 92123

Direct: 858-657-2175

#### CASSERO:

Packard Management Kara Hanley kara@packard-1.com 9555 Chesapeake Dr., Ste. 202 San Diego, CA 92123 858-277-4305

#### **GARRETSON:**

My Day Melina Ortega

Melina@MyDayManagement.com

2659 State Street Carlsbad, CA 92008 direct: 760-239-6624 800-361-8921

#### SKYE:

Community Manager: Nafisa Braimah Nafisa.braimah@fsresidential.com 858-657-2175 Assistant: Ansley Pass Ansley.Pass@fsresidential.com 858-657-2186 5473 Kearny Villa Rd.,

#200 San Diego, CA 92123

AUBERGE:

Action Property Management Sarah Omar SOMAR@ACTIONLIFE.COM 7921 Auberge Circle San Diego, CA 92127 Direct: 619-317-0829

#### MANDOLIN I:

**Prescott Management** Danielle Lizardi dlizardi@prescottmgt.com 16880 W. Bernardo Dr., Ste. 200 San Diego, CA 92127 Direct: 858-946-0320 Keana Potts (Assistant) Kpotts@prescottmgt.com

#### **MANDOLIN II:**

San Diego HOA Management Inc. Taylor Fettel Taylor@sdhoa.com 4025 Camino Del Rio S. #300 San Diego, CA 92108 858-227-4220 X 105

#### AVANTE':

Prescott Management Robert Kelly

RKelly@prescottmgt.com 16880 W. Bernardo Dr., Ste. 200 San Diego, CA 92108 858-946-0320 Savanna Sanders (Assistant) ssanders@prescottmqt.com

# **BOARD MEETINGS**

#### **Executive Sessions 2024**

January 24th, 2024 February 28th, 2024 March 27th, 2024 April 24th, 2024 May 22<sup>nd</sup>, 2024 June 26th, 2024 July 24th, 2024 August 28th, 2024 September 25th, 2024 October 23rd, 2024 November 27th, 2024 December 2024 TBD

Executive session meetings are at 5:30 P.M. Closed to homeowners.

Meetings are at the Ranch House 15455 Paseo Del Sur, San Diego CA 92127

## Open Sessions 2024

At the Ranch House 15455 Paseo Del Sur. San Diego CA 92127

> January 24th, 2024, 6:30 P.M. March 27th, 2024, 6:30 P.M. May 22<sup>nd</sup>, 2024, 6:30 P.M. July 24th, 2024, 6:30 P.M. (Annual) September 25th, 2024, 6:30 P.M. November 27th, 2024, 6:30 P.M.

## Design Review Committee:

Meetings are scheduled for the second Tuesday of each month at 5 p.m. with a deadline for submittal of the first Monday of each month. Please submit Variance Requests and supporting documents for all your minor exterior improvements to Nikole Suarez at:

Nikole.Suarez@fsresidential.com.