

Darryn Marshall

Darryn Marshall Darryn.Marshall@fsresidential.com

Assistant Community Manager Nikole Suarez

Nikole.Suarez@fsresidential.com

Architectural Design & Ranch House Reservations

Facilities Manager

Silvio Lopez

Silvio.Lopez@fsresidential.com

Work Orders & Common Area Concerns

Administrative Assistant Andrea Cameron

Andrea.Cameron@fsresidential.com

Pool cards, Swim instruction, Park Reservations, & Transponders

> Ranch House Office 15455 Paseo Del Sur 858-759-1921 Hours: 8am – 4:30pm Monday – Friday

ALLIED UNIVERSAL Security Services

On-Site Officer (3pm to 11pm) (720) 916-7009

Suspicious Activity: San Diego Police Department

Non-Emergency Dispatch Line:

619-531-2000

FOR EMERGENCIES DIAL 9-1-1

San Diego Humane Society 619-299-7012

CUSTOMER CARE: To Report After-Hour Issues, or Assessment Questions

(800) 428-5588

Customercare.ca@fsresidential.com

For all you billing information visit CLICK PAY:

FirstService Residential | Online

Dear Del Sur Residents,

April 19th, 2024

Board Election is upon us!!

The Annual Meeting of Neighborhood Representatives and Board Election Meeting is scheduled for **Thursday, July 25, 2024**. Two (2) positions on the Board will be up for election. Balloting materials will be sent to all homeowners shortly so that they may vote on this matter.

All members of the Community Association interested in having their names placed on the ballot to be elected to the Board at the upcoming Annual Meeting of the Neighborhood Representatives and Election Meeting must complete and submit this form to the Community Association's General Manager, Darryn Marshall, by mail or email no later than noon on Monday, May 13, 2024. All members who submit a Candidate Nomination Form by this deadline will have their names placed on the ballot and will have their candidate statements mailed to all members along with the ballot, unless they notify the Community Association that they do not wish to have their candidate statements published by checking the appropriate box on the enclosed form.

The Call for Candidate applications were mailed out to you billing address on file. You can also find it on the Community Website by following the link: <u>Call for Candidates 2024 (delsurcommunity.org)</u>

The Call for Candidate applications were mailed out to you billing address on file. Please be sure to send in an updated Annual Homeowner Registration in order to ensure you are receiving all election materials and are added to the mailing list for newsletters.

Friendly Reminder RE: Parking in Alleyways

We have noticed an uptick in vehicles parking in the alleyways. Please keep in mind parking in the alleyways is NOT permitted other than for loading & unloading with your hazard lights on.

Friendly Reminder RE: Weeds

With all the rain we have seen during the winter months, we have noticed those pesky weeds have sprung up everywhere! Take some time to do some spring cleaning and treat/ pull the weeds on your property.

Friendly Reminder RE: E-Bikes

We have noticed an uptick in damages from E-bike/ bike usage throughout the community in private easements. & in open spaces behind homes that is causing maintenance issues and unnecessary expenses.

We are asking parents to please make sure your child/children understand the importance of following the rules of the road, using bike lanes, staying out of private property, & using caution around parked vehicles while operating their Ebikes. Please talk to them about the dangers of speeding through the community when crossing streets, intersections, & driveways, including up through the Ranch House parking lot. Additionally, for the safety of the rider and patrons of the pool, E-bikes should NOT be used or stored in the pool areas.

Thank you ever so much for your cooperation and collaboration with this issue.

2024 Swim Season

Swim season has officially begun! Thank you all for your cooperation and patience while waiting on the new policy to be finalized! You can find all swim lesson & pool heating information by following the link: Del Sur Pools & Swim Lessons (delsurcommunity.org)

To avoid issues with your monthly dues, please remember to check your ClickPay account to ensure it is set to draw the **full amount** NOT a fixed amount.

Friendly Reminder RE: Barking Dogs

If you live in City of San Diego limits, barking dog complaints are handled by the city's code enforcement department. An online complaint form is available.

In the cities of Carlsbad, Del Mar, El Cajon, Encinitas, Escondido, La Mesa, Oceanside, Poway, San Marcos, Santee, Solana Beach or Vista, contact San Diego Humane Society by filling out a **barking dog complaint form**. Residents of the unincorporated county can call 858-694-3741. Elsewhere in the county, contact local law enforcement or animal control.

If you are a resident outside of these cities and have a concern with a loud animal, <u>call your local police agency or code compliance</u> <u>department</u>. If you see a loose or vicious animal, or an injured animal on the side of the road, call your local animal control.

Trash

Trash containers cannot be placed out for collection on the street, curb or sidewalks before 6 p.m. the day before a regular collection day; or be left out after 6 p.m. on a regular collection day, except for within the Central Traffic District area, where the containers cannot be placed out before 6 a.m. on a regular collection day; or left out after 10 a.m. of that same day; or one hour after collection on that same block, whichever is later. See San Diego Municipal Code, Chapter 6, Article 6, Division 1. To determine the regular collection day for your address, if you receive City refuse collection service, go to:

https://getitdone.force.com/ESDTrashCollectionSchedule. General information regarding City refuse collection services and eligibility criteria can be found at: www.sandiego.gov/environmental services/collection/general.

Recycling

Recyclables, as defined, are required by law to be placed into an approved recycling container. See San Diego Municipal Code, Chapter 6, Article 6, Division 7. To determine what materials are recyclable, go to: www.sandiego.gov/sites/default/files/what-goes-where.pdf. Recycling containers should be placed out for collection on the street, curb or sidewalks at the same time as the trash containers, in accordance with the biweekly recyclables collection schedule. To determine the regular collection day for your address, if you receive City recycling collection service, go to:

https://getitdone.force.com/ESD_TrashCollectionSchedule. General information regarding City recycling collection services and eligibility can be found at: www.sandiego.gov/environmental

services/recycling/residential/curbside.

Brush Management Season Aug 16th to Feb 28th

Brush management season is officially over! The Fire Marshal has viewed the community and signed off on our completion of brush management.

Festive Lighting

The management team would like to remind residents that as the holiday season has ended, please make sure to remove and put away all festive lighting and décor. As we are sure you have noticed, our focus for this month's violation inspection was festive lighting and décor. We appreciate your understanding and compliance regarding this matter.

Crime Prevention Tips

Please remember to use the following numbers to report crimes in progress.

Non-Emergency Dispatch Line: 619-531-2000 or (858) 484-3154

FOR EMERGENCIES and if you feel threatened or in danger DIAL 9-1-1

Community Relations Officer John Briggs has provided his contact information and would like for homeowners/ Residents to reach out to him with any questions, concerns, or any information with regards to safety and crime prevention.

His contact information is as follows:

Officer John Briggs San Diego Police Department, Northwestern Division:

12592 El Camino Real, MS 782, San Diego, CA 92130

Phone: (858) 523-7031

Email: jbriggs@pd.sandiego.gov

Homeowners/ Residents can protect their homes and help protect their neighbor's homes by making some simple changes. Here are some tips from the San Diego Police Department:

- 1. Report suspicious activity to the San Diego Police Department immediately using the contact info above.
- 2. Do not leave valuables in cars, always double check the doors are locked before entering the house.
- 3. Have a neighbor pick up your delivered packages so they are not left in full view.
- 4. Make sure you are aware of your surroundings. Double-checking things are put away and locked up.
- 5. Install timers that turn on lights in different windows at different times.
- 6. Install deadbolts to all doors that enable entry, including upstairs where entry can be gained.
- 7. Install/ update alarm system and set it anytime you are away from home.
- 8. Install glass break sensors on windows and doors on all floors.
- 9. Install motion sensors on all floors and windows.
- 10. Stop mail delivery and package deliveries while on vacation.
- 11. Install security cameras outside your home.
- 12. Notify the local police department or a trusted neighbor when you are going to be away.
- 13. Use outdoor lighting. Light up dark spot in your yard. For pennies per night, it adds security to your home and the surrounding area. Please submit your variance request through the HOA.
- 14. Do not let any service representative into your home without proper identification.
- 15. Contact Officer Briggs to organize a security inspection of your property and home. This service will help to provide crime prevention initiatives/solutions directly related and relevant to your own home.
- 16. Officer Briggs is also available to set up a meeting with neighborhood reps or residents that would like to form a neighborhood watch group in their community.

Please be advised that the Association employs a person to periodically patrol the Association's Community Common Area between the hours of 3:00pm-11:00pm. The primary purpose of this patrol person is to discourage Community Common Area loss and enforce the governing documents, as well as assist the Association and law enforcement in the identification of perpetrators of crime.

The purpose of this patrol person is **not** to provide security services to the residents or private property. The Association does not provide security services to the residents. Nor does the Association ensure or guarantee the safety of persons or property. All residents within the Del Sur community are responsible for providing for their own safety and security.

So, it is important for all of us to remember to undertake our own reasonable safety precautions, such as locking our doors and windows, routinely closing the blinds and drapes in our bedrooms and bathrooms when these rooms are in use (even if these rooms are not readily visible from the street), instructing our children on what to do if approached by anyone, not leaving valuables unattended in vehicles and the Community Common Area, locking our vehicle doors, and staying alert to our surroundings, especially when walking or jogging at night.

It is up to all of us to discourage criminal conduct in our community. The best way for us to accomplish this objective is to be observant and notify the police as soon as we witness any suspicious activity.







E-Bikes

Motorists, please keep an eye out for riders. If your child has an E-Bike or standard bicycle, please make sure your child/children are being safe, taking care around parked vehicles and using bicycle lanes. Be safe be seen at night. For their safety, turn this into a teaching moment for them. Speak to them about how dangerous it can be to have multiple riders and what could happen if one of their friends is injured while they are driving. Please also talk to them about the dangers of speeding through the community, through intersections, around the town center, including up through the Ranch House area. Thanks in advance parents for your assistance, as we look out together for our precious kids of Del Sur.

To see California E-Bike Policy Explained and E-Bike safety Ctrl + click the following link eBike Classifications and Laws - San Diego County Bicycle Coalition (sdbikecoalition.org)

This following website is a great resource from the City of San Diego, https://www.sandiego.gov/bicycling/bicycle-and-scooter-sharing

Ctrl + click the following link for regulations on E-Bikes

• <u>Alternative Vehicle Information</u>: Familiarize yourself with San Diego Police Department information and regulations on using alternative vehicles, including motorized scooters, mopeds and motorized bicycles, electric bicycles and electronically-motorized boards.

Dogs Off Leash

It has come to our attention that residents are having their dogs running around the community parks without a leash. As a reminder, we have 4 dog parks in Del Sur where that is allowed. 3 along Paseo Del Sur (1 by the SDG&E easement and 2 between Potomac Ridge and Babcock St.) and the dog park behind Old Stonefield Park. Please note that having your dogs off leashes anywhere within the community excluding these dog parks and your own home is not only a breach of your Community Guidelines but also local ordinances. Please see the included link which provides information pertaining leash laws.

<u>Animal Services | Parks & Recreation | City of San Diego Official Website</u>

Please adhere to these rules:

- always pick up after your pet;
- do not bring a puppy to the dog park until all required vaccinations are complete;
- be sure that your dog's required vaccinations are up to date for the health of all dogs on site; and
- be sure that your dog is wearing a current license from the San Diego Humane Society.

Neighborhood Representatives

Did you know you can contact your neighborhood representative regarding any matter of concern in your neighborhood? Your neighborhood rep can then get in touch with the Del Sur Community Association wither through management or by bringing the matter before the Board in an open session meeting. Open session meetings are held on the months of January, March, May, July, September, and November. Please see times and dates for all the association meetings on the last page of this bulletin. The following table provides all the neighborhood representatives and their contact details. Should you need any assistance with determining who your neighborhood rep is, please contact your management team at the Ranch House 858-759-1921.

<u>Alcala</u>	Artesian Ridge/Bridge	<u>Avante</u>	<u>Avondale</u>
Adam Andrade	Kim O'Neal	Board President Joe	Sarah Fontana
Contact information yet to	k.oneal@cox.net	Adamczyk	707-486-8905
be determined.		<u>ifadamczyk@outlook.com</u>	sarahkeeter@hotmail.co
			m
<u>Bridgewalk</u>	<u>Cabrillo</u>	<u>Carleton</u>	<u>Carillo</u>
Glenn Holtz	Zehra Rizvi	Rob Seidenwurm	Ashwin Mohan
760-518-3511	858-779-4988 (TEXT	858-774-8859	ashwin.mohan@gmail.co
gcholtz@aol.com	ONLY)	rseidenwurm@gmail.com	m
	zrizvi@hotmail.com		
<u>Cassero</u>	<u>Descanso</u>	<u>Estates</u>	<u>Garretson</u>
Board President Mike Smith	Jinendra Ranka	Lindsy Cabaniss	Board President
s-michael@att.net	jinendra.ranka@yahoo.co	the estates rep@gmail.com	
	<u>m</u>		
<u>Hawthorne</u>	<u>Kensington</u>	<u>Kingston</u>	<u>Madeira</u>
Tova Steinhauser	Sundaram Nagaraj	Diana Poorman_	
tsbena77@yahoo.com	858-752-3178 (TEXT	dianafakhrai@gmail.com	
	ONLY)		
<u>Marston</u>	<u>Pasado</u>	<u>Prado</u>	<u>Presidio</u>
Som Shahapurkar	Keith Schneringer	Shalini Bansal	Justina Estarda
Facebook Messanger_	Keith.schneringer@gmail.	Contact information yet to	estrada.justina@gmail
https://www.facebook.com/	com	be determined	
som.shahapurkar			
som.shahapurkar@gmail.co			
m			
<u>Preston</u>	<u>Sentinels</u>	<u>Skye</u>	<u>Stratford</u>
Jon Weis	Shana Sanguinetti	Board President	June Cutter
Contact information yet to	858-414-1788	Molly Putnam	junecutter@gmail.com
be determined	Shanads0506@gmail.com	mematyas@gmail.com	
SUR33	<u>Valencia</u>		
Viet Thanh Ho	Vishva Lakshman Grimes		
viet.hothanh@gmail.com	Contact information yet		
	to be determined		
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Community Services Council vs Del Sur Community Association

Did you know that the CSC is independent from the Del Sur Community Association and both entities have their own areas of responsibility?

	CSC	DEL SUR COMMUNITY ASSOCIATION	
Boards	5 Directors	5 Directors	
Purpose	 Funds & organizes all Community Events, including Movie Nights, Concerts, Holiday Events, etc. Promotes and supports resident Driven Community Clubs 	 Upkeep and Maintenance of common areas: including private parks, mailboxes, etc. Enforcement of Covenants, Conditions and Restrictions Oversee Design Review 	
Source of Funds	Enhancement Fee on the Sale of homes in Del Sur	Mo HOA Dues	
Meeting Schedule	Meet quarterly – 4 th Wednesday – January, April, July & October (April & October are in the evening and open to CSC residents.	Monthly Executive Meetings: Held every 4th Wednesday of every month Open Session Meetings: Are now being held on the 4th Wednesday of every odd month (Jan, Mar, May, Jul, Sept, and Nov). See www.delsurcommunity.org for details	
Fiscal Year	June – May	June - May	
Website	www.delsurcsc.org – For all Event and Reservation Information	www.delsurcommunity.org – For all Association related Information	

The Board

President
Chad Ross
Vice President/ Treasurer
Lynn Miller
Secretary
Ruth Loucks
Director at Large
Lori Ann Stevens
Director at Large
Tripti Ranka

Del Sur Parks

Angeline Park (heated)	Aubrey Park 15919 Potomac Ridge Rd Park only with kids' playground	Beltaire Park	Haaland Glen Park (heated)
15899 Angeline Pl		8455 Warden Lane	15998 Canton Ridge
Pool / Spa / Small lap lanes		Pool/Boche Ball	Pool / Spa
High Rose Park (heated)	Jacqueline Park (heated)	Kristen Glen Park (heated)	Mel Driscoll Park
15675 S. Chevy Chase	15535 Tanner Ridge Rd	15770 Concord Ridge Terrace	15735 Concord Ridge Ter.
Pool / Spa / (swim lessons)	Pool / Spa / Small lap lanes	Lap Pool & Spa	Pool Only
Old Stonefield	Reagan Glen Park	Spreckels Park	Trent Park Pool 15890 Trent Place Pool / Wading Pool Half Basketball Court
15855 Kristen Glen	8300 Parkside Crescent	15725 Paseo Montenero	
Pool & Dog Park	Pool	Park Only	
Village Green Potomac Ridge Road Stage on one side of park	Wade Park 15790 Tanner Ridge Rd Pool & Splash Pad	Del Sur Neighborhood Park Reservations Please call The City of San Diego at 858.538.8184.	

<u>Del Sur Neighborhood Park – Operated and Maintained by City of San Diego</u>

15816 Paseo Montenero

(Owned & operated by the City of San Diego)

For Reservations, information, or to report an incident please call: 858-538-8184

Please call FirstService **Residential Customer** Care for any after-hours emergencies for the **Del Sur Community Association at** (800) 428-5588.

Your Builder's Contact Information is as follows:

CALATLANTIC HOMES (LENNAR) HOMEOWNER HOTLINE: (800) 509-4979

WILLIAM LYON HOMES CUSTOMER **SERVICE** 800-770-6883

BROOKFIELD HOMES HOTLINE CALIFORNIA CUSTOMER CARE: 800-399-0490 CONTACT@CACUSTOMERCARE.COM

For your Sub Association, please find your management company contact information below as follows:

AVARON:

First Service Residential Ann-Marie Busby Ann-Marie.Busby@fsresidential.com 5473 Kearny Villa Rd.,

#200 San Diego, CA 92123 Direct: 858-657-2175

CASSERO:

Packard Management Kara Hanley kara@packard-1.com

9555 Chesapeake Dr., Ste. 202 San Diego, CA 92123 858-277-4305

GARRETSON:

My Day Melina Ortega

Melina@MyDayManagement.com

2659 State Street Carlsbad, CA 92008 direct: 760-239-6624 800-361-8921

SKYE:

Community Manager: Nafisa Braimah

Nafisa.braimah@fsresidential.com

858-657-2175

Assistant: Ansley Pass

Anslev.Pass@fsresidential.com

858-657-2186 5473 Kearny Villa Rd., #200 San Diego, CA 92123

AUBERGE:

Action Property Management Sarah Omar SOMAR@ACTIONLIFE.COM 7921 Auberge Circle

San Diego, CA 92127 Direct: 619-317-0829

MANDOLIN I:

Prescott Management Danielle Lizardi dlizardi@prescottmgt.com 16880 W. Bernardo Dr., Ste. 200 San Diego, CA 92127 Direct: 858-946-0320 Keana Potts (Assistant) Kpotts@prescottmgt.com

MANDOLIN II:

San Diego HOA Management Inc. Taylor Fettel Taylor@sdhoa.com 4025 Camino Del Rio S. #300 San Diego, CA 92108 858-227-4220 X 105

AVANTE':

Prescott Management Robert Kelly

RKelly@prescottmgt.com 16880 W. Bernardo Dr., Ste. 200 San Diego, CA 92108 858-946-0320 Savanna Sanders (Assistant)

ssanders@prescottmqt.com

BOARD MEETINGS

Executive Sessions 2024

January 24th, 2024 February 28th, 2024 March 28th, 2024

April 25th, 2024

May 22nd, 2024

June 26th, 2024 July 24th, 2024

August 28th, 2024

September 25th, 2024

October 23rd, 2024

November 27th, 2024

December 2024 TBD

Executive session meetings are at 5:30 P.M. Closed to homeowners.

Meetings are at the Ranch House 15455 Paseo Del Sur, San Diego CA 92127

Open Sessions 2024

At the Ranch House 15455 Paseo Del Sur. San Diego CA 92127

> January 24th, 2024, 6:30 P.M. March 28th, 2024, 6:30 P.M. May 22nd, 2024, 6:30 P.M.

July 24th, 2024, 6:30 P.M. (Annual) September 25th, 2024, 6:30 P.M. November 27th, 2024, 6:30 P.M.

Design Review Committee:

Meetings are scheduled for the second Tuesday of each month at 5 p.m. with a deadline for submittal of the first Monday of each month. Please submit Variance Requests and supporting documents for all your minor exterior improvements to Nikole Suarez at:

Nikole.Suarez@fsresidential.com.