



MANAGEMENT TEAM

Dear Del Sur Residents,

June 4th, 2024

General Manager

Darryn Marshall

Darryn.Marshall@fsresidential.com

Assistant Community Manager

Nikole Suarez

Nikole.Suarez@fsresidential.com

Architectural Design &
Ranch House Reservations

Facilities Manager

Silvio Lopez

Silvio.Lopez@fsresidential.com

Work Orders & Common Area Concerns

Administrative Assistant

Andrea Cameron

Andrea.Cameron@fsresidential.com

Pool cards, Swim instruction, Park
Reservations, & Transponders

Landscape Maintenance & Debris

The Del Sur Community Association would like to thank residents that have provided recent feedback on landscape maintenance.

After meeting with the landscape company's senior management, Brightview confirmed that they had a stand down meeting this morning where all employees that work in the Del Sur landscape teams have been informed, instructed, and trained on the correct method of leaf and debris clean up. Emphasis placed upon the removal and not merely blowing to relocate leaf and maintenance debris/material.

The Del Sur Community Association will continue to monitor this matter closely.

End of School Year Celebrations

You may have noticed some increased activity with large groups of kids at some of the parks this week as they are celebrating the end of their school year with their classes. Please be mindful and use extreme caution when driving throughout the community especially near the parks and crosswalks.

There are times that we may have to make a last-minute change to the park the classes gather at due to bee activity. Please keep the following bee safety tips in mind while out enjoying the amenities:

Ranch House Office

15455 Paseo Del Sur
San Diego CA, 92127
858-759-1921

Office Hours:

8:00 am – 4:30 pm

Monday – Friday

ALLIED UNIVERSAL SECURITY SERVICES

On-Site Officer (3pm to 11pm)
720) 916-7009

SUSPICIOUS ACTIVITY:

San Diego Police Department
Non-Emergency Dispatch Line:
619-531-2000

FOR EMERGENCIES DIAL 9-1-1

SDPD COMMUNITY RELATIONS

Officer John Briggs San Diego Police
Department, Northwestern Division:
12592 El Camino Real, MS 782,
San Diego, CA 92130
Phone: (858) 523-7031
Email: jbriggs@pd.sandiego.gov

San Diego Humane Society

619-299-7012

CUSTOMER CARE: To Report After-Hour

Issues, or Assessment Questions
(800) 428-5588

Customercare.ca@fsresidential.com

For all your billing information visit

CLICK PAY:

[FirstService Residential | Online Monthly Payments \(clickpay.com\)](#)

Do NOT

- Attempt to remove a beehive yourself because you will probably get stung.
- Approach a buzzing hive. Stay at least 20+ feet away so the bees do not feel threatened.
- Swat a bee near its hive/nest because you may agitate the bee.
- Spray a beehive or a bee swarm (clump of bees) with water or insect repellent.
- Light a fire in the fireplace to smoke bees out of a chimney because the heat may melt the honeycomb and attract bees and critters for years to come.
- Attempt to flood or fill with sand or other material any yellow jacket nest in the ground.
- Wear bright colored clothes near beehives because bees may mistake you for a flower and approach.
- Wear open-toed shoes because bees, wasps or yellow jackets may be on the ground and sting your feet.
- Use perfume, cologne, scented soaps or powders since the fragrances may attract bees.

Do

- Keep a safe distance from a beehive.
- Open a window for a bee to escape if caught inside a home/office.
- Cover the fireplace with a black trash bag if bees are in the chimney (bees are attracted to light and may enter your home).
- If being attacked by bees, cover your face and run away.
- Tie back long hair to prevent bees from getting entangled in your hair.
- Be careful when shaking out towels or clothing as bees may be stuck in the folds.

Board Election

*The Annual Meeting of Neighborhood Representatives and Board Election Meeting is scheduled for
Thursday, July 25, 2024.*

Two (2) positions on the Board will be up for election. Balloting materials will be sent to all homeowners shortly so that they may vote on this matter.

2024/2025 Budget Mailer

The 2024/2025 Budget is on the website by following the link: [Homeowner Resources \(delsurcommunity.org\)](https://delsurcommunity.org). To avoid issues with your monthly dues, please remember to check your ClickPay account to ensure it is set to draw the **full amount** NOT a fixed amount.

A key component to the Annual Budget mailer is the Annual Registration form. This is the chance to make sure your billing address is updated!

ANNUAL REGISTRATION FORM REMINDER

Please note: The Annual Registration form must be filled out and returned to remain on the mailing list for the newsletters. You will receive one in the mail with your budget mailer or you can find it on the community website by following the link: [ANNUAL-HOMEOWNER-REGISTRATION.pdf \(delsurcommunity.org\)](https://delsurcommunity.org/ANNUAL-HOMEOWNER-REGISTRATION.pdf)

Barking Dogs

If you live in City of San Diego limits, barking dog complaints are handled by the city's code enforcement department. An online complaint form is available.

In the cities of Carlsbad, Del Mar, El Cajon, Encinitas, Escondido, La Mesa, Oceanside, Poway, San Marcos, Santee, Solana Beach or Vista, contact San Diego Humane Society by filling out a **barking dog complaint form**. Residents of the unincorporated county can call 858-694-3741. Elsewhere in the county, contact local law enforcement or animal control.

If you are a resident outside of these cities and have a concern with a loud animal, **call your local police agency or code compliance department**. If you see a loose or vicious animal, or an injured animal on the side of the road, call your local animal control.

Dogs Off Leash

It has come to our attention that residents are having their dogs running around the community parks without a leash. As a reminder, we have 4 dog parks in Del Sur where that is allowed. 3 along Paseo Del Sur (1 by the SDG&E easement and 2 between Potomac Ridge and Babcock St.) and the dog park behind Old Stonefield Park. Please note that having your dogs off leashes anywhere within the community excluding these dog parks and your own home is not only a breach of your Community Guidelines but also local ordinances. Please see the included link which provides information pertaining leash laws.

[Animal Services | Parks & Recreation | City of San Diego Official Website](#)

Please adhere to these rules:

- always pick up after your pet;
- do not bring a puppy to the dog park until all required vaccinations are complete;
- be sure that your dog's required vaccinations are up to date for the health of all dogs on site; and
- be sure that your dog is wearing a current license from the San Diego Humane Society.

Trash

Trash containers cannot be placed out for collection on the street, curb or sidewalks before 6 p.m. the day before a regular collection day; or be left out after 6 p.m. on a regular collection day, except for within the Central Traffic District area, where the containers cannot be placed out before 6 a.m. on a regular collection day; or left out after 10 a.m. of that same day; or one hour after collection on that same block, whichever is later. See San Diego Municipal Code, Chapter 6, Article 6, Division 1. To determine the regular collection day for your address, if you receive City refuse collection service, go to: <https://getitdone.force.com/ESDTrashCollectionSchedule>. General information regarding City refuse collection services and eligibility criteria can be found at: www.sandiego.gov/environmentalservices/collection/general

Recycling

Recyclables, as defined, are required by law to be placed into an approved recycling container. See San Diego Municipal Code, Chapter 6, Article 6, Division 7. To determine what materials are recyclable, go to: www.sandiego.gov/sites/default/files/what-goes-where.pdf. Recycling containers should be placed out for collection on the street, curb or sidewalks at the same time as the trash containers, in accordance with the biweekly recyclables collection schedule. To determine the regular collection day for your address, if you receive City recycling collection service, go to:

https://getitdone.force.com/ESD_TrashCollectionSchedule. General information regarding City recycling collection services and eligibility can be found at: www.sandiego.gov/environmentalservices/recycling/residential/curbside

Brush Management Season Aug 16th to Feb 28th

Brush management season is officially over! The Fire Marshal has viewed the community and signed off on our completion of brush management.

Festive Lighting

The management team would like to remind residents that as the holiday season has ended, please make sure to remove and put away all festive lighting and décor. As we are sure you have noticed, our focus for this month's violation inspection was festive lighting and décor. We appreciate your understanding and compliance regarding this matter.

E-Bikes


Motorists, please keep an eye out for riders. If your child has an E-Bike or standard bicycle, please make sure your child/children are being safe, taking care around parked vehicles and using bicycle lanes. Be safe be seen at night. For their safety, turn this into a teaching moment for them. Speak to them about how dangerous it can be to have multiple riders and what could happen if one of their friends is injured while they are driving. Please also talk to them about the dangers of speeding through the community, through intersections, around the town center, including up through the Ranch House area. Thanks in advance parents for your assistance, as we look out together for our precious kids of Del Sur.

To see California E-Bike Policy Explained and E-Bike safety Ctrl + click the following link [eBike Classifications and Laws – San Diego County Bicycle Coalition \(sdbikecoalition.org\)](https://www.sdbikecoalition.org)

This following website is a great resource from the City of San Diego,

<https://www.sandiego.gov/bicycling/bicycle-and-scooter-sharing>

Ctrl + click the following link for regulations on E-Bikes

-  [Alternative Vehicle Information](#): Familiarize yourself with San Diego Police Department information and regulations on using alternative vehicles, including motorized scooters, mopeds and motorized bicycles, electric bicycles, and electronically motorized boards.

We have noticed an uptick in damages from E-bike/ bike usage throughout the community in private easements, & in open spaces behind homes that is causing maintenance issues and unnecessary expenses.

We are asking parents to please make sure your child/children understand the importance of following the rules of the road, using bike lanes, staying out of private property, & using caution around parked vehicles while operating their E-bikes. Please talk to them about the dangers of speeding through the community when crossing streets, intersections, & driveways, including up through the Ranch House parking lot. Additionally, for the safety of the rider and patrons of the pool, E-bikes should NOT be used or stored in the pool areas.

Thank you ever so much for your cooperation and collaboration with this issue.

Parking in Alleyways

We have noticed an uptick in vehicles parking in the alleyways. Please keep in mind parking in the alleyways is NOT permitted other than for loading & unloading with your hazard lights on.

Weeds

With all the rain we have seen during the winter months, we have noticed those pesky weeds have sprung up everywhere! Take some time to do some spring cleaning and treat/ pull the weeds on your property.

2024 Swim Season

Swim season has officially begun! Thank you all for your cooperation and patience while waiting on the new policy to be finalized! You can find all swim lesson & pool heating information by following the link: [Del Sur Pools & Swim Lessons \(delsurcommunity.org\)](https://delsurcommunity.org)



Del Sur

Summer Is Here!

As we begin to move into longer hotter days, summer horticulture practices go into effect. Here are some items you will see the crews begin to work on through the hotter months.

- Trimming- As the heat rises the plants grow at a more rapid rate.
- Monitor plant material for insects & disease.
- Cutbacks on grasses and trailing plants

June 2024 Landscape Newsletter

Little Johns / Bottle Brush:

It is time to trim the Little Johns throughout the community. You will see the crews cutting back and fertilizing them in preparation of summer heat.



Irrigation:

The landscapers appreciate your assistance in letting us know if you see a broken sprinkler. Please report broken sprinkler issues to the HOA management.



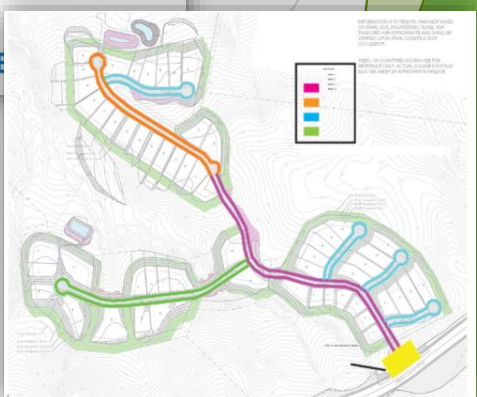
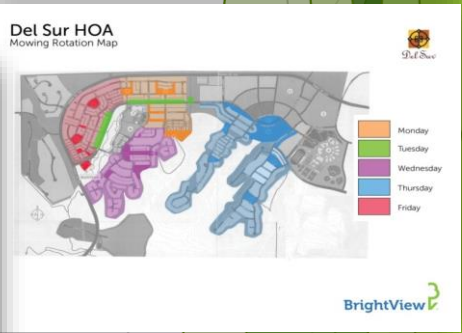
Look down when walking:

With the beautiful weather we are experiencing, you may find yourself wanting to take a hike on some of the convenient trails provided by the Del Sur community. Before you hit the trails with the family here are some topics to keep in mind. Days are becoming longer and warmer. Already we are receiving reports of snakes being sited throughout the canyons. Please be visual when walking and enjoying the trails throughout the community



Weekly Operations and Mowing

Mowing is performed weekly through the summer months. Please reference the map below for the day mowing will be completed in your area



Crime Prevention Tips

Please remember to use the following numbers to report crimes in progress.

Non-Emergency Dispatch Line: 619-531-2000 or (858) 484-3154

FOR EMERGENCIES and if you feel threatened or in danger DIAL 9-1-1

Community Relations Officer John Briggs has provided his contact information and would like for homeowners/ Residents to reach out to him with any questions, concerns, or any information with regards to safety and crime prevention.

His contact information is as follows:

Officer John Briggs San Diego Police Department, Northwestern Division:

12592 El Camino Real, MS 782, San Diego, CA 92130

Phone: (858) 523-7031

Email: jbriggs@pd.sandiego.gov

Homeowners/ Residents can protect their homes and help protect their neighbor's homes by making some simple changes. Here are some tips from the San Diego Police Department:

1. Report suspicious activity to the San Diego Police Department immediately using the contact info above.
2. Do not leave valuables in cars, always double check the doors are locked before entering the house.
3. Have a neighbor pick up your delivered packages so they are not left in full view.
4. Make sure you are aware of your surroundings. Double-checking things are put away and locked up.
5. Install timers that turn on lights in different windows at different times.
6. Install deadbolts to all doors that enable entry, including upstairs where entry can be gained.
7. Install/ update alarm system and set it anytime you are away from home.
8. Install glass break sensors on windows and doors on all floors.
9. Install motion sensors on all floors and windows.
10. Stop mail delivery and package deliveries while on vacation.
11. Install security cameras outside your home.
12. Notify the local police department or a trusted neighbor when you are going to be away.
13. Use outdoor lighting. Light up dark spot in your yard. For pennies per night, it adds security to your home and the surrounding area. Please submit your variance request through the HOA.
14. Do not let any service representative into your home without proper identification.
15. Contact Officer Briggs to organize a security inspection of your property and home. This service will help to provide crime prevention initiatives/solutions directly related and relevant to your own home.
16. Officer Briggs is also available to set up a meeting with neighborhood reps or residents that would like to form a neighborhood watch group in their community.

Please be advised that the Association employs a person to periodically patrol the Association's Community Common Area between the hours of 3:00pm- 11:00pm. The primary purpose of this patrol person is to discourage Community Common Area loss and enforce the governing documents, as well as assist the Association and law enforcement in the identification of perpetrators of crime.

The purpose of this patrol person is **not** to provide security services to the residents or private property. The Association does not provide security services to the residents. Nor does the Association ensure or guarantee the safety of persons or property. All residents within the Del Sur community are responsible for providing for their own safety and security.

So, it is important for all of us to remember to undertake our own reasonable safety precautions, such as locking our doors and windows, routinely closing the blinds and drapes in our bedrooms and bathrooms when these rooms are in use (even if these rooms are not readily visible from the street), instructing our children on what to do if approached by anyone, not leaving valuables unattended in vehicles and the Community Common Area, locking our vehicle doors, and staying alert to our surroundings, especially when walking or jogging at night.

It is up to all of us to discourage criminal conduct in our community. The best way for us to accomplish this objective is to be observant and notify the police as soon as we witness any suspicious activity.



Neighborhood Representatives

Did you know you can contact your neighborhood representative regarding any matter of concern in your neighborhood? Your neighborhood rep can then get in touch with the Del Sur Community Association either through management or by bringing the matter before the Board in an open session meeting. Open session meetings are held on the months of January, March, May, July, September, and November. Please see times and dates for all the association meetings on the last page of this bulletin. The following table provides all the neighborhood representatives and their contact details. Should you need any assistance with determining who your neighborhood rep is, please contact your management team at the Ranch House 858-759-1921.

| | | | |
|---|---|---|---|
| <u>ALCALA</u> Del Sur Board President Chad Ross Chadross0075@gmail.com | <u>ARTESIAN RIDGE</u> Del Sur Board President Chad Ross Chadross0075@gmail.com | <u>AVANTE</u> Avante Board President Joe Adamczyk jfadamczyk@outlook.com | <u>AVONDALE</u> Sarah Fontana 707-486-8905 sarahkeeter@hotmail.com |
| <u>BRIDGEWALK</u> Glenn Holtz 760-518-3511 gcholtz@aol.com | <u>CABRILLO</u> Zehra Rizvi 858-779-4988 (TEXT ONLY) zrizvi@hotmail.com | <u>CARLETON</u> Rob Seidenwurm 858-774-8859 rseidenwurm@gmail.com | <u>CARILLO</u> Ashwin Mohan ashwin.mohan@gmail.com |
| <u>CASSERO</u> Cassero Board President Mike Smith s-michael@att.net | <u>DESCANSO</u> Tracee Kelley Eger traceeandmarkeger@gmail.com | <u>ESTATES</u> Lindsay Cabaniss theestatesrep@gmail.com | <u>GARRETSON</u> Garretson Board President |
| <u>HAWTHORNE</u> Tova Steinhauser tsbena77@yahoo.com | <u>KENSINGTON</u> Sundaram Nagaraj 858-752-3178 (TEXT ONLY) | <u>KINGSTON</u> Diana Fakhrai-Poorman dianafakhrai@gmail.com | <u>MADEIRA</u> Jessica Coffman coffmanfamily06@gmail.com |
| <u>MARSTON</u> Som Shahapurkar Facebook Messenger https://www.facebook.com/som.shahapurkar som.shahapurkar@gmail.com | <u>PASADO</u> Keith Schneringer Keith.schneringer@gmail.com | <u>PRADO</u> Shalini Bansal (732) 688-8992 krish_gupta@yahoo.com | <u>PRESIDIO</u> Del Sur Board President Chad Ross Chadross0075@gmail.com |
| <u>PRESTON</u> Jon Weis jonweis@gmail.com | <u>SENTINELS</u> Dan Otto danny372005@yahoo.com | <u>SKYE</u> Board President Molly Putnam mematyas@gmail.com | <u>STRATFORD</u> June Cutter junecutter@gmail.com |
| <u>SUR33</u> Viet Thanh Ho viet.hothanh@gmail.com | <u>VALENCIA</u> Vishva Lakshman Grimes vishva.lakshman@gmail.com | | |

DEL SUR PARKS

| | | | |
|---|---|--|---|
| <u>ANGELINE PARK</u> 15899 Angeline Pl Pool / Spa / Small lap lanes & Play Structure (HEATED YEAR-ROUND) | <u>AUBREY PARK</u> 15919 Potomac Ridge Rd Park/ Play Structure ONLY | <u>BELTAIRE PARK</u> 8455 Warden Lane Pool/ Bocce Ball (SWIM LESSON POOL) | <u>HAALAND GLEN PARK</u> 15998 Canton Ridge Pool / Spa |
| <u>HIGH ROSE PARK</u> 15675 S. Chevy Chase Pool / Spa & Play Structure (SWIM LESSON POOL) | <u>JACQUELINE PARK</u> 15535 Tanner Ridge Rd Pool / Spa / Small lap lanes (SWIM LESSON POOL) (HEATED YEAR-ROUND) | <u>KRISTEN GLEN PARK</u> 15770 Concord Ridge Terrace Lap Pool & Spa (HEATED YEAR-ROUND) | <u>MEL DRISCOLL PARK</u> 15735 Concord Ridge Ter. Pool/ Play Structure |
| <u>OLD STONEFIELD</u> 15855 Kristen Glen Pool & Dog Park (SWIM LESSON POOL) | <u>REAGAN GLEN PARK</u> 8300 Parkside Crescent Pool (SWIM LESSON POOL) | <u>SPRECKELS PARK</u> 15725 Paseo Montenero Park Only | <u>TRENT PARK</u> 15890 Trent Place Pool / Wading Pool & Half Basketball Court |
| <u>VILLAGE GREEN</u> Potomac Ridge Road Stage on one side of park | <u>WADE PARK</u> 15790 Tanner Ridge Rd Pool/ Splash Pad & Play Structure | <u>DEL SUR NEIGHBORHOOD PARK</u> <i>Owned, Operated and Maintained by City of San Diego</i> 15816 Paseo Montenero For Reservations, information, or to report an incident please call: 858-538-8184 | |

Community Services Council vs Del Sur Community Association

Did you know that the CSC is independent from the Del Sur Community Association and both entities have their own areas of responsibility?

| | Del Sur Community Association | Design Review Committee (DRC) | Community Services Council (CSC) |
|-------------------------|--|--|---|
| Boards | 5 Directors | 4 Committee Members & Architectural Consultant | 5 Directors |
| Purpose | <ul style="list-style-type: none"> * Upkeep and Maintenance of common areas: including private parks, mailboxes, etc. * Enforcement of Covenants, Conditions and Restrictions * Oversee Design Review | <ul style="list-style-type: none"> * Review design submissions to ensure they are in line with the esthetics of Del Sur Community | <ul style="list-style-type: none"> * Funds & organizes all Community Events, including Movie Nights, Concerts, Holiday Events, etc. * Promotes and supports resident Driven Community Clubs |
| Source of Funds | Monthly HOA Dues | N/A | Enhancement Fee on the Sale of homes in Del Sur |
| Meeting Schedule | <p>Monthly Executive Meetings: Held every 4th Wednesday of every month</p> <p>Open Session Meetings: Are now being held on the 4th Wednesday of every odd month (Jan, Mar, May, Jul, Sept, and Nov). See www.delsurcommunity.org for details.</p> | Monthly Meetings are scheduled for the second Tuesday of each month at 5 p.m. with a deadline for submittal of the first Monday of each month. | Meet quarterly – 4th Wednesday – January, April, July & October (April & October are in the evening and open to CSC residents). |
| Fiscal Year | June - May | June- May | June – May |
| Website | www.delsurcommunity.org – For all Association related Information | www.delsurcommunity.org – For all Association related Information | www.delsurcsc.org – For all Event and Reservation Information |

Your Board

President
Chad Ross

Vice President/ Treasurer
Lynn Miller

Secretary
Ruth Loucks

Director at Large
Lori Ann Stevens

Director at Large
Tripti Ranka

Your DRC

Committee Chair
Carrie Walden

Secretary
Ruth Loucks

Committee Member
Chad Ross

Committee Member
Lori Ann Stevens

Architectural Consultant
Jim Taylor

SUB ASSOCIATION MANAGEMENT CONTACTS

AVARON

First Service Residential
Ann-Marie Busby
Ann-Marie.Busby@fsresidential.com
5473 Kearny Villa Rd.,
#200 San Diego, CA 92123
Direct: 858-657-2175

CASSERO

Packard Management
Kara Hanley kara@packard-1.com
9555 Chesapeake Dr., Ste. 202
San Diego, CA 92123
858-277-4305

GARRETSON

My Day
Melina Ortega
Melina@MyDayManagement.com
2659 State Street
Carlsbad, CA 92008
direct: 760-239-6624
800-361-8921

AUBERGE

Action Property Management
Corinne Brugman
cbrugman@actionlife.com
7921 Auberge Circle,
San Diego, CA 92127
Phone Main: 619-798-9110
Phone Direct: 619-317-0829
Fax: 949-377-3054

MANDOLIN I

Prescott Management
Danielle Lizardi
dlizardi@prescottmgt.com
16880 W. Bernardo Dr., Ste. 200
San Diego, CA 92127
Direct: 858-946-0320
Keana Potts (Assistant)
Kpotts@prescottmgt.com

MANDOLIN II

San Diego HOA Management Inc.
Taylor Fettel
Taylor@sdhoa.com
4025 Camino Del Rio S. #300
San Diego, CA 92108
858-227-4220 X 105

SKYE

Community Manager:
Nafisa Braimah
Nafisa.braimah@fsresidential.com
858-657-2175
Assistant: Ansley Pass
Ansley.Pass@fsresidential.com
858-657-2186
3131 Camino Del Rio North,
#230 San Diego, CA 92108

AVANTE'

Prescott Management
Robert Kelly
RKelly@prescottmgt.com
16880 W. Bernardo Dr., Ste. 200
San Diego, CA 92108
858-946-0320
Savanna Sanders (Assistant)
ssanders@prescottmgt.com

Your Builder's Contact Information

CALATLANTIC HOMES (LENNAR) HOMEOWNER HOTLINE:
(800) 509-4979

WILLIAM LYON HOMES CUSTOMER SERVICE
800-770-6883

BROOKFIELD HOMES CALIFORNIA CUSTOMER CARE HOTLINE:
800-399-0490
contact@cacustomer care.com

BOARD MEETINGS

All meetings are held at the Ranch House
15455 Paseo Del Sur,
San Diego CA 92127

Executive Sessions 2024

Executive session meetings are at
5:30 P.M.

Closed to homeowners.

January 24th, 2024
February 28th, 2024
March 28th, 2024
April 25th, 2024
May 22nd, 2024
June 26th, 2024
July 25th, 2024
August 28th, 2024
September 25th, 2024
October 23rd, 2024
November 27th, 2024
December 2024 TBD

Open Sessions 2024

Open session meetings are at
6:30 P.M.

Open to homeowners.

January 24th, 2024, 6:30 P.M.
March 28th, 2024, 6:30 P.M.
May 22nd, 2024, 6:30 P.M.
July 25th, 2024, 6:30 P.M. (Annual)
September 25th, 2024, 6:30 P.M.
November 27th, 2024, 6:30 P.M.

Design Review Committee

Meetings are scheduled for the second Tuesday of
each month at 5 p.m. with a deadline for submittal of
the first Monday of each month.

Next Due Date

Monday June 3rd, 2024
NO LATER THAN NOON

Next DRC Meeting

Tuesday June 11th, 2024