



MANAGEMENT TEAM

Dear Del Sur Residents,

October 25, 2024

General Manager

Darryn Marshall

Darryn.Marshall@fsresidential.com

Assistant Community Manager

Nikole Suarez

Nikole.Suarez@fsresidential.com

Architectural Design &
Ranch House Reservations

Facilities Manager

Silvio Lopez

Silvio.Lopez@fsresidential.com

Work Orders & Common Area Concerns

Administrative Assistant

Andrea Cameron

Andrea.Cameron@fsresidential.com

Pool cards, Swim instruction, Park
Reservations, & Transponders

November Board Meeting Announcement

Please be advised that the date for the November Board Meetings is as follows,

Executive Session: Thursday, November 21st @ 5:30pm

Open Session: Thursday, November 21st @ 6:30pm

which differs from the date mentioned in the previous newsletter.

Thank you!

Brush Management

The goats have completed Cerro Del Sur and are currently working their way through Artesian Ridge. The goal is to move the goats below the Ranch House sometime next week probably Oct 22/23rd. They will continue to work through the community in the order that follows the Fire Marshal's recommendation. Beginning at Cerro Del Sur through Artesian Ridge then onto Increments 1-4. They will finish off at the Estates as they do every season.

As a reminder, please keep well back from the goat enclosures and please do not feed the animals including the dogs. Be aware that the shepherd dogs have been trained to protect the goats from coyotes etc. **Please keep pets/dogs away from the goat the enclosures as the shepherd dogs are very protective of the goats.**

The Del Sur Community Association would like to thank everyone for their patience throughout this important project.



Ranch House Office

15455 Paseo Del Sur
San Diego CA, 92127
858-759-1921

Office Hours:

8:00 am – 4:30 pm

Monday – Friday

ALLIED UNIVERSAL SECURITY SERVICES

On-Site Officer (3pm to 11pm)
720) 916-7009

SUSPICIOUS ACTIVITY:

San Diego Police Department
Non-Emergency Dispatch Line:
619-531-2000

FOR EMERGENCIES DIAL 9-1-1

SDPD COMMUNITY RELATIONS

Officer John Briggs San Diego Police
Department, Northwestern Division:
12592 El Camino Real, MS 782,
San Diego, CA 92130
Phone: (858) 523-7031
Email: jbriggs@pd.sandiego.gov

San Diego Humane Society
619-299-7012

**CUSTOMER CARE: To Report After-Hour
Issues, or Assessment Questions
(800) 428-5588**

Customercare.ca@fsresidential.com

For all your billing information visit
CLICK PAY:

[FirstService Residential | Online Monthly
Payments \(clickpay.com\)](https://www.firstservice.com/online-monthly-payments)

Holiday Lighting and Decorations

The Del Sur Community Association would like to send a friendly reminder to the community that alterations made to the common area are not permitted. Please note: the landscaping team will not be able to provide services if there are decorations, lighting, or other items located in the common area. If you are unsure about an area, please do not hesitate to reach out to the management team. Thank you for your holiday spirit & cooperation.

Pool Furniture

A considerable effort has been made to remove damaged pool furniture from all the pools and place it in storage. Our maintenance vendor has spent the past two days restoring a large number of lounge chairs, chairs, and repair several tables. These have been put out in the pool areas that suffered diminishing amounts of furniture due to a recent increase in vandalism, and wear and tear. While new furniture sets have been ordered where the reserve study indicated full replacement, these orders can take a while to be delivered. The good news is, there is sufficient pool furniture to date at each of the pool areas, all set to enjoy for the Fourth of July celebrations and the rest of the summer. We will however continue to monitor the pool furniture closely and we ask the residents report any damages to Management. Thank you.

2024/2025 Budget Mailer

The 2024/2025 Budget is on the website by following the link: [Homeowner Resources \(delsurcommunity.org\)](https://delsurcommunity.org). To avoid issues with your monthly dues, please remember to check your ClickPay account to ensure it is set to draw the **full amount** NOT a fixed amount.

A key component to the Annual Budget mailer is the Annual Registration form. This is the chance to make sure your billing address is updated!

Barking Dogs

If you live in City of San Diego limits, barking dog complaints are handled by the city's code enforcement department. An online complaint form is available.

In the cities of Carlsbad, Del Mar, El Cajon, Encinitas, Escondido, La Mesa, Oceanside, Poway, San Marcos, Santee, Solana Beach or Vista, contact San Diego Humane Society by filling out a **barking dog complaint form**. Residents of the unincorporated county can call 858-694-3741. Elsewhere in the county, contact local law enforcement or animal control.

If you are a resident outside of these cities and have a concern with a loud animal, **call your local police agency or code compliance department**. If you see a loose or vicious animal, or an injured animal on the side of the road, call your local animal control.

Dogs Off Leash

It has come to our attention that residents are having their dogs running around the community parks without a leash. As a reminder, we have 4 dog parks in Del Sur where that is allowed. 3 along Paseo Del Sur (1 by the SDG&E easement and 2 between Potomac Ridge and Babcock St.) and the dog park behind Old Stonefield Park. Please note that having your dogs off leashes anywhere within the community excluding these dog parks and your own home is not only a breach of your Community Guidelines but also local ordinances. Please see the included link which provides information pertaining leash laws.

[Animal Services | Parks & Recreation | City of San Diego Official Website](#)

Please adhere to these rules:

- always pick up after your pet.
- do not bring a puppy to the dog park until all required vaccinations are complete.
- be sure that your dog's required vaccinations are up to date for the health of all dogs on site; and
- be sure that your dog is wearing a current license from the San Diego Humane Society.

Trash

Trash containers cannot be placed out for collection on the street, curb or sidewalks before 6 p.m. the day before a regular collection day; or be left out after 6 p.m. on a regular collection day, except for within the Central Traffic District area, where the containers cannot be placed out before 6 a.m. on a regular collection day; or left out after 10 a.m. of that same day; or one hour after collection on that same block, whichever is later. See San Diego Municipal Code, Chapter 6, Article 6, Division 1. To determine the regular collection day for your address, if you receive City refuse collection service, go to: <https://getitdone.force.com/ESDTrashCollectionSchedule>. General information regarding City refuse collection services and eligibility criteria can be found at: www.sandiego.gov/environmentalservices/collection/general

Recycling

Recyclables, as defined, are required by law to be placed into an approved recycling container. See San Diego Municipal Code, Chapter 6, Article 6, Division 7. To determine what materials are recyclable, go to: www.sandiego.gov/sites/default/files/what-goes-where.pdf. Recycling containers should be placed out for collection on the street, curb or sidewalks at the same time as the trash containers, in accordance with the biweekly recyclables collection schedule. To determine the regular collection day for your address, if you receive City recycling collection service, go to: https://getitdone.force.com/ESD_TrashCollectionSchedule. General information regarding City recycling collection services and eligibility can be found at: www.sandiego.gov/environmentalservices/recycling/residential/curbside

E-Bikes

Motorists, please keep an eye out for riders. If your child has an E-Bike or standard bicycle, please make sure your child/children are being safe, taking care around parked vehicles and using bicycle lanes. Be safe be seen at night. For their safety, turn this into a teaching moment for them. Speak to them about how dangerous it can be to have multiple riders and what could happen if one of their friends is injured while they are driving. Please also talk to them about the dangers of speeding through the community, through intersections, around the town center, including up through the Ranch House area. Thanks in advance parents for your assistance, as we look out together for our precious kids of Del Sur.


To see California E-Bike Policy Explained and E-Bike safety Ctrl + click the following link.

[eBike Classifications and Laws – San Diego County Bicycle Coalition \(sdbikecoalition.org\)](http://eBikeClassificationsandLaws-SanDiegoCountyBicycleCoalition.sdbikecoalition.org)

This following website is a great resource from the City of San Diego,

<https://www.sandiego.gov/bicycling/bicycle-and-scooter-sharing>

Ctrl + click the following link for regulations on E-Bikes

-  [Alternative Vehicle Information](#): Familiarize yourself with San Diego Police Department information and regulations on using alternative vehicles, including motorized scooters, mopeds and motorized bicycles, electric bicycles, and electronically motorized boards.

We have noticed an uptick in damages from E-bike/ bike usage throughout the community in private easements, & in open spaces behind homes that is causing maintenance issues and unnecessary expenses.

We are asking parents to please make sure your child/children understand the importance of following the rules of the road, using bike lanes, staying out of private property, & using caution around parked vehicles while operating their E-bikes. Please talk to them about the dangers of speeding through the community when crossing streets, intersections, & driveways, including up through the Ranch House parking lot. Additionally, for the safety of the rider and patrons of the pool, E-bikes should NOT be used or stored in the pool areas.

Thank you ever so much for your cooperation and collaboration with this issue.

Parking in Alleyways

We have noticed an uptick in vehicles parking in the alleyways. Please keep in mind parking in the alleyways is NOT permitted other than for loading & unloading with your hazard lights on.

Crime Prevention Tips

Please remember to use the following numbers to report crimes in progress.

Non-Emergency Dispatch Line: 619-531-2000 or (858) 484-3154

FOR EMERGENCIES and if you feel threatened or in danger DIAL 9-1-1

Community Relations Officer John Briggs has provided his contact information and would like for homeowners/ Residents to reach out to him with any questions, concerns, or any information with regards to safety and crime prevention.

His contact information is as follows:

Officer John Briggs San Diego Police Department, Northwestern Division:

12592 El Camino Real, MS 782, San Diego, CA 92130

Phone: (858) 523-7031

Email: jbriggs@pd.sandiego.gov

Homeowners/ Residents can protect their homes and help protect their neighbor's homes by making some simple changes. Here are some tips from the San Diego Police Department:

1. Report suspicious activity to the San Diego Police Department immediately using the contact info above.
2. Do not leave valuables in cars, always double check the doors are locked before entering the house.
3. Have a neighbor pick up your delivered packages so they are not left in full view.
4. Make sure you are aware of your surroundings. Double-checking things are put away and locked up.
5. Install timers that turn on lights in different windows at different times.
6. Install deadbolts to all doors that enable entry, including upstairs where entry can be gained.
7. Install/ update alarm system and set it anytime you are away from home.
8. Install glass break sensors on windows and doors on all floors.
9. Install motion sensors on all floors and windows.
10. Stop mail delivery and package deliveries while on vacation.
11. Install security cameras outside your home.
12. Notify the local police department or a trusted neighbor when you are going to be away.
13. Use outdoor lighting. Light up dark spot in your yard. For pennies per night, it adds security to your home and the surrounding area. Please submit your variance request through the HOA.
14. Do not let any service representative into your home without proper identification.
15. Contact Officer Briggs to organize a security inspection of your property and home. This service will help to provide crime prevention initiatives/solutions directly related and relevant to your own home.
16. Officer Briggs is also available to set up a meeting with neighborhood reps or residents that would like to form a neighborhood watch group in their community.

Please be advised that the Association employs a person to periodically patrol the Association's Community Common Area between the hours of 3:00pm- 11:00pm. The primary purpose of this patrol person is to discourage Community Common Area loss and enforce the governing documents, as well as assist the Association and law enforcement in the identification of perpetrators of crime.

The purpose of this patrol person is **not** to provide security services to the residents or private property. The Association does not provide security services to the residents. Nor does the Association ensure or guarantee the safety of persons or property. All residents within the Del Sur community are responsible for providing for their own safety and security.

So, it is important for all of us to remember to undertake our own reasonable safety precautions, such as locking our doors and windows, routinely closing the blinds and drapes in our bedrooms and bathrooms when these rooms are in use (even if these rooms are not readily visible from the street), instructing our children on what to do if approached by anyone, not leaving valuables unattended in vehicles and the Community Common Area, locking our vehicle doors, and staying alert to our surroundings, especially when walking or jogging at night.

It is up to all of us to discourage criminal conduct in our community. The best way for us to accomplish this objective is to be observant and notify the police as soon as we witness any suspicious activity.



Neighborhood Representatives

Did you know you can contact your neighborhood representative regarding any matter of concern in your neighborhood? Your neighborhood rep can then get in touch with the Del Sur Community Association either through management or by bringing the matter before the Board in an open session meeting. Open session meetings are held on the months of January, March, May, July, September, and November. Please see times and dates for all the association meetings on the last page of this bulletin. The following table provides all the neighborhood representatives and their contact details. Should you need any assistance with determining who your neighborhood rep is, please contact your management team at the Ranch House 858-759-1921.

<u>ALCALA</u> Del Sur Board President Chad Ross Chadross0075@gmail.com	<u>ARTESIAN RIDGE</u> Del Sur Board President Chad Ross Chadross0075@gmail.com	<u>AVANTE</u> Avante Board President Joe Adamczyk jfadamczyk@outlook.com	<u>AVION</u> Del Sur Board President Chad Ross Chadross0075@gmail.com
<u>AVONDALE</u> Sarah Fontana 707-486-8905 sarahkeeter@hotmail.com	<u>BRIDGEWALK</u> Glenn Holtz 760-518-3511 gcholtz@aol.com	<u>CABRILLO</u> Zehra Rizvi 858-779-4988 (TEXT ONLY) zrizvi@hotmail.com	<u>CARLETON</u> Rob Seidenwurm 858-774-8859 rseidenwurm@gmail.com
<u>CARILLO</u> Ashwin Mohan ashwin.mohan@gmail.com	<u>CASSERO</u> Cassero Board President Mike Smith s-michael@att.net	<u>DESCANSO</u> Tracee Kelley Eger traceeandmarkeger@gmail.com	<u>ESTATES</u> Lindsay Cabaniss theestatesrep@gmail.com
<u>GARRETSON</u> Garretson Board President	<u>HAWTHORNE</u> Tova Steinhauer tsbena77@yahoo.com	<u>KENSINGTON</u> Sundaram Nagaraj 858-752-3178 (TEXT ONLY)	<u>KINGSTON</u> Diana Fakhrai-Poorman dianafakhrai@gmail.com
<u>MADEIRA</u> Jessica Coffman coffmanfamily06@gmail.com	<u>MARSTON</u> Som Shahapurkar Facebook Messenger https://www.facebook.com/som.shahapurkar som.shahapurkar@gmail.com	<u>PASADO</u> Keith Schneringer Keith.schneringer@gmail.com	<u>PRADO</u> Shalini Bansal (732) 688-8992 krish_gupta@yahoo.com
<u>PRESIDIO</u> Del Sur Board President Chad Ross Chadross0075@gmail.com	<u>PRESTON</u> Jon Weis jonweis@gmail.com	<u>SENTINELS</u> Dan Otto danny372005@yahoo.com	<u>SKYE</u> Board President Molly Putnam mematyas@gmail.com
<u>STRATFORD</u> June Cutter juncutter@gmail.com	<u>SUR33</u> Viet Thanh Ho viet.hothanh@gmail.com	<u>VALENCIA</u> Vishva Lakshman Grimes vishva.lakshman@gmail.com	

DEL SUR PARKS

<u>ANGELINE PARK</u> 15899 Angeline Pl Pool / Spa / Small lap lanes & Play Structure (HEATED YEAR-ROUND)	<u>AUBREY PARK</u> 15919 Potomac Ridge Rd Park/ Play Structure ONLY	<u>BELTAIRE PARK</u> 8455 Warden Lane Pool/ Bocce Ball (SWIM LESSON POOL)	<u>HAALAND GLEN PARK</u> 15998 Canton Ridge Pool / Spa
<u>HIGH ROSE PARK</u> 15675 S. Chevy Chase Pool / Spa & Play Structure (SWIM LESSON POOL)	<u>JACQUELINE PARK</u> 15535 Tanner Ridge Rd Pool / Spa / Small lap lanes (SWIM LESSON POOL) (HEATED YEAR-ROUND)	<u>KRISTEN GLEN PARK</u> 15770 Concord Ridge Terrace Lap Pool & Spa (HEATED YEAR-ROUND)	<u>MEL DRISCOLL PARK</u> 15735 Concord Ridge Ter. Pool/ Play Structure
<u>OLD STONEFIELD</u> 15855 Kristen Glen Pool & Dog Park (SWIM LESSON POOL)	<u>REAGAN GLEN PARK</u> 8300 Parkside Crescent Pool (SWIM LESSON POOL)	<u>SPRECKELS PARK</u> 15725 Paseo Montenero Park Only	<u>TRENT PARK</u> 15890 Trent Place Pool / Wading Pool & Half Basketball Court
<u>VILLAGE GREEN</u> Potomac Ridge Road Stage on one side of park	<u>WADE PARK</u> 15790 Tanner Ridge Rd Pool/ Splash Pad & Play Structure	<u>DEL SUR NEIGHBORHOOD PARK</u> <i>Owned, Operated and Maintained by City of San Diego</i> 15816 Paseo Montenero For Reservations, information, or to report an incident please call: 858-538-8184	

Community Services Council vs Del Sur Community Association

Did you know that the CSC is independent from the Del Sur Community Association and both entities have their own areas of responsibility?

	Del Sur Community Association	Design Review Committee (DRC)	Community Services Council (CSC)
Boards	5 Directors	4 Committee Members & Architectural Consultant	5 Directors
Purpose	<ul style="list-style-type: none"> * Upkeep and Maintenance of common areas: including private parks, mailboxes, etc. * Enforcement of Covenants, Conditions and Restrictions * Oversee Design Review 	<ul style="list-style-type: none"> * Review design submissions to ensure they are in line with the esthetics of Del Sur Community 	<ul style="list-style-type: none"> * Funds & organizes all Community Events, including Movie Nights, Concerts, Holiday Events, etc. * Promotes and supports resident Driven Community Clubs
Source of Funds	Monthly HOA Dues	N/A	Enhancement Fee on the Sale of homes in Del Sur
Meeting Schedule	<p>Monthly Executive Meetings: Held every 4th Wednesday of every month</p> <p>Open Session Meetings: Are now being held on the 4th Wednesday of every odd month (Jan, Mar, May, Jul, Sept, and Nov). See www.delsurcommunity.org for details.</p>	Monthly Meetings are scheduled for the second Tuesday of each month at 5 p.m. with a deadline for submittal of the first Monday of each month.	Meet quarterly – 4th Wednesday – January, April, July & October (April & October are in the evening and open to CSC residents.)
Fiscal Year	June - May	June- May	June – May
Website	www.delsurcommunity.org – For all Association related Information	www.delsurcommunity.org – For all Association related Information	www.delsurcsc.org – For all Event and Reservation Information

Your Board

President
Chad Ross

Secretary
Ruth Loucks

Director at Large
Lori Ann Stevens

Director at Large
Tripti Ranka

Director at Large
Michael Margro

Vice President/ Treasurer
To be Determined

Your DRC

Committee Chair
Carrie Walden

Secretary
Ruth Loucks

Committee Member
Chad Ross

Committee Member
Lori Ann Stevens

Architectural Consultant
Jim Taylor

SUB ASSOCIATION MANAGEMENT CONTACTS

AVARON

First Service Residential
Ann-Marie Busby
Ann-Marie.Busby@fsresidential.com
5473 Kearny Villa Rd.,
#200 San Diego, CA 92123
Direct: 858-657-2175

CASSERO

Packard Management
Kara Hanley kara@packard-1.com
9555 Chesapeake Dr., Ste. 202
San Diego, CA 92123
858-277-4305

GARRETSON

My Day
Melina Ortega
Melina@MyDayManagement.com
2659 State Street
Carlsbad, CA 92008
direct: 760-239-6624
800-361-8921

AUBERGE

Action Property Management
Corinne Brugman
cbrugman@actionlife.com
7921 Auberge Circle,
San Diego, CA 92127
Phone Main: 619-798-9110
Phone Direct: 619-317-0829
Fax: 949-377-3054

MANDOLIN I

Prescott Management
Danielle Lizardi
dlizardi@prescottmgt.com
16880 W. Bernardo Dr., Ste. 200
San Diego, CA 92127
Direct: 858-946-0320
Keana Potts (Assistant)
Kpotts@prescottmgt.com

MANDOLIN II

San Diego HOA Management Inc.
Taylor Fettel
Taylor@sdhoa.com
4025 Camino Del Rio S. #300
San Diego, CA 92108
858-227-4220 X 105

SKYE

Community Manager:
Nafisa Braimah
Nafisa.braimah@fsresidential.com
858-657-2175
Assistant: Ansley Pass
Ansley.Pass@fsresidential.com
858-657-2186
3131 Camino Del Rio North,
#230 San Diego, CA 92108

AVANTE'

Prescott Management
Robert Kelly
RKelly@prescottmgt.com
16880 W. Bernardo Dr., Ste. 200
San Diego, CA 92108
858-946-0320
Savanna Sanders (Assistant)
ssanders@prescottmgt.com

BOARD MEETINGS

All meetings are held at the Ranch House
15455 Paseo Del Sur,
San Diego CA 92127

Executive Sessions 2024

Executive session meetings are at
5:30 P.M.

Closed to homeowners.

October 28th, 2024
November 21st, 2024
December 2024 TBD

Open Sessions 2024

Open session meetings are at
6:30 P.M.

Open to homeowners.

November 21st, 2024

Design Review Committee

Meetings are scheduled for the second Tuesday of each month at 5 p.m. with a deadline for submittal of the first Monday of each month.

Your Builder's Contact Information

CALATLANTIC HOMES (LENNAR) HOMEOWNER HOTLINE:
(800) 509-4979

WILLIAM LYON HOMES CUSTOMER SERVICE
800-770-6883

BROOKFIELD HOMES CALIFORNIA CUSTOMER CARE HOTLINE:
800-399-0490
contact@cacustomer care.com