



Del Sur

Community

**MANAGEMENT TEAM**

**General Manager**

Darryn Marshall

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Andrea Cameron

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Architectural Design &  
Ranch House Reservations

**Facilities Manager**

Silvio Lopez

[Silvio.Lopez@fsresidential.com](mailto:Silvio.Lopez@fsresidential.com)

Work Orders & Common Area Concerns

**Administrative Assistant**

Emily Crowe

[Emily.Crowe@fsresidential.com](mailto:Emily.Crowe@fsresidential.com)

Pool cards, Ranch House & Park  
Reservations, & Transponders

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**Ranch House Office**

15455 Paseo Del Sur  
San Diego CA, 92127  
858-759-1921

**Office Hours:**

8:00 am – 4:30 pm

Monday – Friday

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**ALLIED UNIVERSAL SECURITY SERVICES**

On-Site Officer (3pm to 11pm)  
720) 916-7009

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**SUSPICIOUS ACTIVITY:**

San Diego Police Department  
Non-Emergency Dispatch Line:  
619-531-2000

FOR EMERGENCIES DIAL 9-1-1

**SDPD COMMUNITY RELATIONS**

Officer John Briggs San Diego Police  
Department, Northwestern Division:  
12592 El Camino Real, MS 782,  
San Diego, CA 92130  
Phone: (858) 523-7031

Email: [jbriggs@pd.sandiego.gov](mailto:jbriggs@pd.sandiego.gov)

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San Diego Humane Society  
619-299-7012

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**CUSTOMER CARE: To Report After-Hour  
Issues, or Assessment Questions  
(800) 428-5588**

[Customercare.ca@fsresidential.com](mailto:Customercare.ca@fsresidential.com)

For all your billing information visit  
**CLICK PAY:**

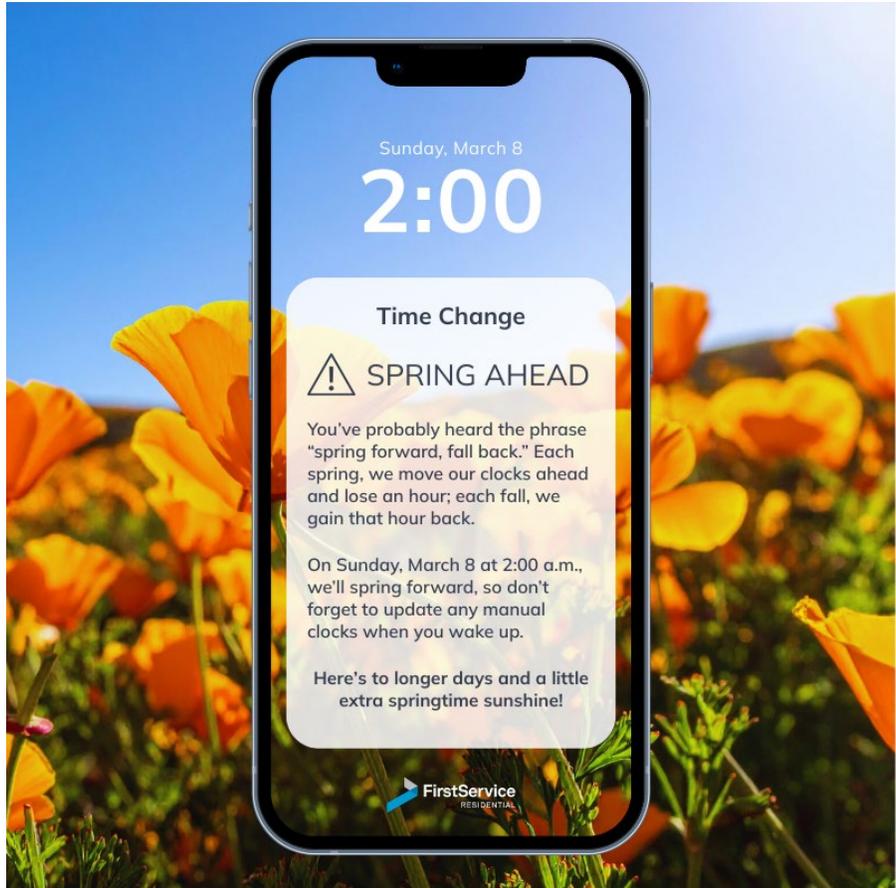
[FirstService Residential | Online Monthly  
Payments \(clickpay.com\)](#)



*Dear Del Sur Residents,*

March 6, 2026

This is a friendly reminder that Daylight Savings will be on March 8, 2026. Don't forget to adjust any manual clocks if necessary.



**Information on CA Updated Fire Protection Regulations/HOA**

There has been much talk on “Zone 0” as it is something that will impact Del Sur Community once implemented. Effective this month, the City of San Diego is implementing these state-mandated Zone 0 safety rules for all new construction located in designated Very High Fire Severity Zones.

The Fire Marshal has provided management with a link that is recommended to all residents. This will provide insight and some clarity on this matter : <https://www.sandiego.gov/fire/community-risk-reduction/codes-regulations>

Also find more information on the San Diego County website here:  
<https://www.sandiego.gov/fire/community-risk-reduction/defensible-space-property-owners#zone0>

The Fire Marshal has also confirmed the department is meeting at the end of this month to discuss the changes coming regarding current codes.

Stay tuned for more updated information on this matter and how it will directly affect you and the Del Sur Community Association. Thank you.

## Del Sur Community Association Mailbox Vandalism & Theft – Communication from your Board:

Mailbox vandalism and theft have been reported across multiple neighborhoods within Del Sur. This issue is not unique to Del Sur and is occurring throughout San Diego and nationwide. Investigations confirm that HOA-responsibility components are functioning properly, while most incidents involve forced entry into USPS-controlled master access doors.

### **HOA Responsibility Boundaries**

The Association is responsible for mailbox pedestals, structures, and individual homeowner mailbox locks. USPS is solely responsible for the master access doors and locks used for mail delivery. The Association does not have legal authority to repair, replace, or modify USPS-controlled components.

### **Operational Actions Taken**

- All 60 mailbox banks have been inspected by management and licensed contractors
- No mailbox banks require replacement
- USPS-related damage has been reported when observed
- HOA has met with USPS leadership to request improved coordination
- Routine inspections continue
- Mailbox painting and renumbering scheduled prior to summer 2026

### **Homeowner FAQ**

#### ***Why is this happening?***

Mailbox theft is occurring throughout the region and involves forced entry into USPS master access doors. These incidents are federal crimes.

#### ***Who is responsible for repairs/replacement?***

**HOA:** mailbox structures

**USPS:** master access doors and locks.

**HOMEOWNER:** individual mailbox locks (HOA will provide for \$20)

#### ***Why does USPS take so long?***

Though the quoted repair timeline is 30-60 days, USPS repair timelines vary and are outside HOA control.

#### ***Can the HOA fix USPS master door locks?***

No. The HOA lacks legal authority to do so.

#### ***What should residents do?***

Report theft to USPS Postal Inspectors, notify HOA management, and immediately work with Del Sur HOA to replace individual locks if damaged.

#### ***What is the HOA doing next?***

Continued inspections, documentation, USPS coordination, and scheduled painting.

**Unfortunately, mailbox theft and vandalism are occurring not only in our community, but throughout San Diego and across the country. Del Sur is not unique in being affected.**

**The Association continues to document incidents, confirm maintenance responsibilities, and work within its legal authority. Because certain mailbox components fall under USPS jurisdiction, there are limits to what the Association can implement directly.**

**The Board and management are reviewing information and best practices. Updates will be shared once reviews are complete.**



## March Maintenance: Healthy Plants & Safe Trails

March marks the beginning of spring and an important growth period for San Diego landscapes. Warmer daytime temperatures, longer daylight hours, and lingering seasonal moisture encourage plants to move out of dormancy and into active growth. This is an ideal time to focus on spring pruning, trimming, and cleanup to remove winter damage and promote healthy new growth. Mowing practices are adjusted as turf begins to respond to warmer conditions, while continued monitoring for occasional cool mornings helps protect sensitive plants. Proactive maintenance in March sets the foundation for strong plant health, improved appearance, and a smooth transition into the peak growing season ahead.



## Horticulture Practices for March:

- Seasonal Pruning – Rejuvenation pruning of perennials, shrubs, and certain groundcovers to promote fresh growth.
- Pest & Disease Management – Inspecting plants and trees, applying dormant oils or organic treatments as needed.
- Irrigation Adjustments – Irrigation being adjusted to higher temperatures
- Fertilizer applications – Turf Fertilizer is being applied March and April
- Soil Enrichment – Incorporating compost and soil amendments to restore nutrients

## City of San Diego Reclaim Water Pump Station Shutdowns

Recently, the City of San Diego implemented a a shutdown that affected the reclaimed water pumping station preventing irrigation water operation north of Highway 56 for several weeks. It is important to note that standard irrigation systems are not designed to accommodate extended shutdowns followed by abrupt system reactivation. As a result, we have observed the following impacts on the irrigation system:

- Water Hammering
- Stuck on irrigation valves
- Broken Lateral and Main lines





# Rejuvenation Pruning and Routine Seasonal Shaping

After winter dormancy, plants enter an active growth phase, making March and April the most effective months to selectively cut back plant material.

Rejuvenation pruning removes old, woody, or damaged growth to stimulate healthy new shoots, improve plant structure, and restore natural shape.

This spring, we will be performing rejuvenation pruning on the community's lantana, Moreas (Diets), and Daylilies to encourage stronger growth, improved flowering, and a cleaner, more natural appearance as the landscape transitions into the warmer months.

## Wildlife Awareness on Community Trails

As temperatures warm in spring, residents may begin to see more wildlife activity along community trails, including snakes. Snakes are a natural and beneficial part of San Diego's ecosystem, helping control rodent populations, but it's important to remain alert while walking, hiking, or using landscaped areas. Please stay on designated trails, watch where you step or place your hands, keep pets on leash, and avoid approaching or disturbing any wildlife. Staying aware helps ensure everyone can safely enjoy our trails this season.



BrightView<sup>3</sup>

Topic of the Month:  
Landscape in March



# Ask the Expert: March Landscape Q&A



March marks the start of active growing season in San Diego. Days are getting longer, plants are waking up, and now is the perfect time to set your landscape up for success before summer arrives. Here are five of the most common questions we hear this month—answered by our experts..

**Q:**

## 1. Should I increase watering in March?

Slowly—but don't rush it. March temperatures are still mild, and soil retains moisture longer. Most landscapes only need minor irrigation adjustments. Overwatering now can lead to weak roots and fungal issues later

 **Expert tip:** This is the ideal month to check controllers and repair leaks before peak water use begins.



**Q:**

## 2. Is March a good time to prune?

Yes—March is one of the best pruning months in San Diego. Perennials and shrubs respond quickly with fresh growth. Proper pruning improves airflow and reduces pests. Plants recover fast before summer heat arrives.

 **What to expect:** Plants may look sparse for a few weeks, but fuller, healthier growth follows quickly.

**Q:**

## Why do my plants look great now but struggled last summer?

Spring growth can be misleading. Cooler temps hide irrigation and soil problems. Dense growth can attract pests like mites and thrips later. Plants that aren't pruned now often become stressed by summer.

 **March prep prevents summer problems.** Healthy structure now means stronger plants later.



4. Is March a good time to refresh or replace plants?

Absolutely—it's one of the best times of year. Mild weather reduces transplant shock. Roots establish before summer heat. Native and drought-tolerant plants thrive when planted now

 Bonus: Spring installs look established much faster than summer plantings.



5. How do I prepare my irrigation system for spring and summer?

March is your irrigation system's tune-up month. Look for:

- Broken or sunken spray heads
- Clogged drip emitters
- Overspray onto sidewalks or streets
- Uneven coverage from winter wear
-  A seasonal inspection now saves water, money, and plant stress later.



BrightView 

Week 3: Ask the Expert:  
March Landscape Q&A

#### March Expert Takeaway

Spring growth is exciting—but smart maintenance in March sets the tone for the entire year. Thoughtful pruning, efficient watering, and early adjustments help your landscape thrive long before summer arrives.

# March Gardening Guide

March is one of the best months to grow vegetables in San Diego. Soil is warming, daylight is increasing, and both cool- and warm-season crops can thrive with the right approach. Here are three key topics every local gardener should focus on this month.



## What to Plant in March

You can plant:

- Cool-season veggies: lettuce, spinach, kale, carrots, radishes
- Early warm-season veggies: tomatoes, peppers, squash, cucumbers (especially coastal areas)
- Herbs: basil, cilantro, parsley, chives

 Expert tip: Coastal gardens can plant a little earlier than inland areas—watch nighttime temperatures.

## Pest Prevention & Garden Care

Healthy gardens start with prevention—not chemicals.

- Inspect leaves weekly for aphids, mites, and caterpillars
- Encourage beneficial insects like ladybugs and lacewings
- Avoid overwatering, which attracts pests and disease
- Remove damaged or overcrowded growth early

 Strong, well-spaced plants are naturally more resistant to pests and stress.



## Tips for Success:

Set your garden up right now for months of harvest.

- Improve soil with compost or organic matter before planting
- Water deeply but less often—March soils still hold moisture
- Give plants proper spacing to improve airflow and reduce disease
- Use mulch to keep soil temperature stable and suppress weeds

 San Diego bonus: Our mild climate means fewer setbacks—but good prep makes all the difference.



## Spring Pruning: Healthy Growth Starts with a Spring Cut.

Spring has arrived in San Diego, and it's the perfect time to give our community landscapes a little refresh. March and April are ideal months for cutting back lantana and daylilies, helping these plants recover from winter, promote healthy new growth, and produce vibrant blooms through the spring and summer months.

### Don't Worry—Your Plants Will Thank You!

Pruning Lantana and Daylilies down 12" to 18" may feel extreme, but it's completely safe for the plants—and for your landscape! Lantana and Daylilies respond extremely well to careful cutting, and spring pruning strengthens them rather than harming them. You might see these plants looking great now, with some blooms already visible, but just wait—after pruning, new growth will emerge, and the blooms will often double in number! Think of it like giving your landscape a healthy haircut: it looks better, grows stronger, and bursts into even more vibrant color.

### Benefits of Spring Pruning

- Helps deter pests such as thrips and mites by removing the areas where they often hide and feed, reducing the chance of plants looking stressed or unhealthy
- Reduces risk of disease from overgrowth
- Supports long-term health for a more vigorous plants
- Fuller blooms and vibrant color
- Cleaner, well-maintained appearance



## What to Expect

### Immediately After Pruning

- Plants may look shorter, thinner, or more open
- All blooms and leafy growth will be removed
- Beds may appear less full for a short time

### 1-4 Weeks After Pruning

- Fresh green growth begins to emerge
- Plants start filling in from the base and

### 4-8 Weeks After Pruning

- Fuller shape returns
- Noticeable increase in buds and blooms
- Plants appear healthier, denser, and more vibrant

## Common Diseases

- Powdery mildew – Appears as a white or gray coating on leaves, especially in crowded plants
- Root rot – Can develop when dense growth reduces airflow and irrigation stays too wet
- Leaf spot – Causes brown or black spots, often worsened by poor air circulation

## Common Pests

- Thrips – Cause distorted leaves and flowers; often make plants look dry or unhealthy
- Spider mites – Thrive in dense growth, leading to stippled, faded, or dusty-looking leaves
- Aphids – Feed on new growth and leave sticky residue that attracts ants
- Whiteflies – Common in warm weather; weaken plants and reduce flowering



Week 1: Spring Pruning:  
Healthy Growth starts with a  
Spring cut

# The 7 Principles of Xeriscaping

Get ready to challenge what you know about xeriscapes. Many people associate xeriscape with minimalist design; but when it's done well, the only thing minimal is the water use. Here are the seven core principles that deliver maximum impact, in aesthetics and water conservation.



## 2. Conduct a Soil Analysis

The quality of your soil can impact your water use. Soil testing ensures you're set up for success by determining if amendments are needed to help your soil better retain and release water.



## 3. Irrigate Efficiently

Xeriscaping avoids sprinklers that throw water high in the air or releases it in a fine mist. Except in the case of turf (more on that in a moment), drip, spray, and bubbler emitters are preferred. They release bigger drops closer to the ground, which results in less waste.

## 1. Plan for Success

Good xeriscape design begins with a thoughtful base plan that takes into account property lines, fences, slopes, existing plant material, driveways, sidewalks, and even spigots. This approach ensures the greatest functionality in your end result.



# The 7 Principles of Xeriscaping



## 4. Zone Your Plants

Different plants have different needs, like sun exposure and moisture. In xeriscaping, it's best practice to group plants with similar light and water requirements.



## 5. Make Use of Mulch

Mulch is an M.V.P. at regulating soil temperature, reducing evaporation, and keeping weeds at bay, making it a xeriscaping "must-have." Xeriscaping design typically utilizes organic mulch (like bark chips) or inorganic mulch (like gravel).

## 6. Reconsider Turf

Sod grass is one of the biggest water guzzlers and can be resource-intensive to maintain. Keep turf only where only practical and necessary. Consider replacing the rest with alternatives like buffalo grass and blue grama grass, or clusters of low-water-use shrubs.



## 7. Conduct Mindful Maintenance

Good xeriscape should be easy to maintain and may reduce your maintenance overall. Still, it's important to stay on top of certain tasks that will keep your landscape healthy, such as weeding, cutting back perennials, and pruning trees and shrubs. Finally, don't forget the cost of your xeriscaping project could potentially be offset by rebate programs. This is especially true if your project involves a turf conversion.

## Mailbox Security & Repair Update: HOA Partnership with USPS

Due to recent reports from residents of out of service mailboxes and interrupted mail service, the Del Sur Community Association and Management have been in direct contact with the USPS Rancho Bernardo Annex, located at: **16960 Bernardo Center Drive**

**Hours: Monday – Friday: 8:30 a.m. – 3:30 p.m. Saturday: 8:30 a.m. – 4:30 p.m.**

USPS Supervisor confirmed the following responsibilities:

### Mailbox Repairs – Who Is Responsible?

**USPS is responsible for:**

- Locks that secure the entire mailbox front for carrier sorting
- Locks on parcel boxes
- Processing and completing repair work orders

**Del Sur Community Association is responsible for:**

- Residents are responsible for their individual box lock and key(s)
- Replacement of individual resident keys and locks can be purchased at the Ranch House (15455 Paseo Del Sur) or Ph. 858 759 1921 for details.
- Painting maintenance of structure
- The actual mailbox structure

### Updates from USPS

The Postal Supervisor confirmed that the mailboxes reported as “tampered” or “vandalized” are primarily experiencing lock issues. USPS processes all repair work orders, which typically take 1 to 3 months to complete. While awaiting repairs, **the mail carrier will place a notice on the affected mailbox bank.** Residents using that location will need to collect their mail directly from the Rancho Bernardo Annex during the hours listed above. USPS has reported that some repairs have already been completed, and they continue to work through pending requests.

### How You Can Help

- Report damaged or tampered mailboxes to the Ranch House management team and also to USPS with the exact location.
- Be alert for suspicious activity near mailbox banks and report immediately to:
  - San Diego Police Department: 911
  - USPS Postal Inspectors: 📞 **1-800-ASK-USPS (1-800-275-8777) to report damages/vandalism/mail delivery issues.**

Tampering with or interfering in the delivery of U.S. Mail is a **federal offense.**

### Moving Forward

The Del Sur Community Association has taken all possible steps on behalf of residents and will continue to partner with USPS to push for faster repairs and improved communication.

For additional questions or concerns regarding mailbox security and repairs, please contact:

📞 **USPS at 1-800-ASK-USPS (1-800-275-8777). Thank you.**

### Trash Updates: Alley Ways

As the community transitions to private franchise hauling entirely, management has received a lot of inquiries and suggestions regarding trash pickup in the alley ways. Although both Waste Management and Republic Services do offer alley way pickup, it is strongly urged to have all bins be placed on the main road for the following reasons:

- **Preservation of Alleyways:** Trash trucks are large and heavy, and using main roads helps reduce wear and tear on alley surfaces.
- **Navigational Ease:** Main roads are generally easier for drivers to navigate, improving service efficiency.
- **Safety First:** Many alleyways are frequented by children, and ensuring their safety is our drivers' top priority.

Please note that if the drivers deem an alleyway as “not cleared” or “not safe” to drive through, they will not pickup your bins. Also, it has been requested by WM and RS that all residents write their address number on their bins.

## Suspicious Activity

As we enter the summer season, we typically see an increase in unauthorized use of community amenities, particularly the pools. We kindly ask all residents to remain vigilant and report any suspicious activity.

There have been recent incidents involving individuals, often teenagers, accessing the pool areas without authorization and leaving behind litter. To help maintain the safety and cleanliness of our shared spaces, please contact the non-emergency police line at **(858) 521-5200** if you observe anyone who does not appear to be a member of the Del Sur community entering pool areas or other community facilities. Unauthorized entry is considered trespassing, and your assistance in reporting these incidents is greatly appreciated. Thank you for your cooperation.

## Unleashed Dogs

For the safety and comfort of all members of our community, including our four-legged friends, we kindly remind all pet owners to keep their dogs on leashes when outside their homes. Leash laws help:

- Ensure the safety of your pet
- Prevent unwanted encounters with other pets or residents
- Keep our shared spaces clean and enjoyable for everyone

Thank you for being a responsible pet owner and helping us maintain a peaceful and welcoming neighborhood!

## Trash

Please also note that trash containers cannot be placed out for collection on the street, curb or sidewalks before 6 p.m. the day before a regular collection day; or be left out after 6 p.m. on a regular collection day, except for within the Central Traffic District area, where the containers cannot be placed out before 6 a.m. on a regular collection day; or left out after 10 a.m. of that same day; or one hour after collection on that same block, whichever is later. See San Diego Municipal Code, Chapter 6, Article 6, Division 1. To determine the regular collection day for your address, if you receive City refuse collection service, go to: <https://getitdone.force.com/ESDTrashCollectionSchedule>. General information regarding City refuse collection services and eligibility criteria can be found at: [www.sandiego.gov/environmentalservices/collection/general](http://www.sandiego.gov/environmentalservices/collection/general)

## Recycling

Recyclables, as defined, are required by law to be placed into an approved recycling container. See San Diego Municipal Code, Chapter 6, Article 6, Division 7. To determine what materials are recyclable, go to: [www.sandiego.gov/sites/default/files/what-goes-where.pdf](http://www.sandiego.gov/sites/default/files/what-goes-where.pdf). Recycling containers should be placed out for collection on the street, curb or sidewalks at the same time as the trash containers, in accordance with the biweekly recyclables collection schedule. To determine the regular collection day for your address, if you receive City recycling collection service, go to: [https://getitdone.force.com/ESD\\_TrashCollectionSchedule](https://getitdone.force.com/ESD_TrashCollectionSchedule). General information regarding City recycling collection services and eligibility can be found at: [www.sandiego.gov/environmentalservices/recycling/residential/curbside](http://www.sandiego.gov/environmentalservices/recycling/residential/curbside)



## Friendly Reminder: Drive Safe in Del Sur

Just a quick reminder to please observe all posted speed limits while driving through the community. We also kindly ask that you remind any guests or vendors visiting your home to do the same. Thank you for helping keep Del Sur safe and enjoyable for everyone!



## E-Bikes

Motorists, please keep an eye out for riders. If your child has an E-Bike or standard bicycle, please make sure your child/children are being safe, taking care around parked vehicles and using bicycle lanes. Be safe be seen at night. For their safety, turn this into a teaching moment for them. Speak to them about how dangerous it can be to have multiple riders and what could happen if one of their friends is injured while they are driving. Please also talk to them about the dangers of speeding through the community, through intersections, around the town center, including up through the Ranch House area. Thanks in advance parents for your assistance, as we look out together for our precious kids of Del Sur.

To see California E-Bike Policy Explained and E-Bike safety Ctrl + click the following link.  
[eBike Classifications and Laws – San Diego County Bicycle Coalition \(sdbikecoalition.org\)](https://www.sdbikecoalition.org)  
 This following website is a great resource from the City of San Diego,  
<https://www.sandiego.gov/bicycling/bicycle-and-scooter-sharing>

Ctrl + click the following link for regulations on E-Bikes

- [Alternative Vehicle Information](#): Familiarize yourself with San Diego Police Department information and regulations on using alternative vehicles, including motorized scooters, mopeds and motorized bicycles, electric bicycles, and electronically motorized boards.

We have noticed an uptick in damages from E-bike/ bike usage throughout the community in private easements, & in open spaces behind homes that is causing maintenance issues and unnecessary expenses.

We are asking parents to please make sure your child/children understand the importance of following the rules of the road, using bike lanes, staying out of private property, & using caution around parked vehicles while operating their E-bikes. Please talk to them about the dangers of speeding through the community when crossing streets, intersections, & driveways, including up through the Ranch House parking lot. Additionally, for the safety of the rider and patrons of the pool, E-bikes should NOT be used or stored in the pool areas. Thank you ever so much for your cooperation and collaboration with this issue.

### **Del Sur Community Association Vs. Del Sur Community Services Council CSC**

Firstly, we would like to wish you all a very Happy Harvest Festival! Woo Hoo! Throughout the week, management has received a lot of phone calls with questions regarding the Fall Festival. Please keep in mind that the Del Sur Community Association and Del Sur Community Services Council are two separate entities. The contact for all events is the CSC Community Services Council is [info@delsurcsc.org](mailto:info@delsurcsc.org)

### **Del Sur Distribution List**

Management would like to remind residents that if you are planning to move or are in the works to move out of the Del Sur Community, please let us know by emailing [delsurcommunity.ca@fsresidential.com](mailto:delsurcommunity.ca@fsresidential.com) so that we may remove your email from our newsletter and update the distribution list.



## Crime Prevention Tips

Please remember to use the following numbers to report crimes in progress.

**Non-Emergency Dispatch Line: 619-531-2000 or (858) 484-3154**

**FOR EMERGENCIES and if you feel threatened or in danger DIAL 9-1-1**

Community Relations Officer John Briggs has provided his contact information and would like for homeowners/ Residents to reach out to him with any questions, concerns, or any information with regards to safety and crime prevention.

His contact information is as follows:

Officer John Briggs San Diego Police Department, Northwestern Division:

12592 El Camino Real, MS 782, San Diego, CA 92130

Phone: (858) 523-7031

Email: [jbriggs@pd.sandiego.gov](mailto:jbriggs@pd.sandiego.gov)

Homeowners/ Residents can protect their homes and help protect their neighbor's homes by making some simple changes. Here are some tips from the San Diego Police Department:

1. Report suspicious activity to the San Diego Police Department immediately using the contact info above.
2. Do not leave valuables in cars, always double check the doors are locked before entering the house.
3. Have a neighbor pick up your delivered packages so they are not left in full view.
4. Make sure you are aware of your surroundings. Double-checking things are put away and locked up.
5. Install timers that turn on lights in different windows at different times.
6. Install deadbolts to all doors that enable entry, including upstairs where entry can be gained.
7. Install/ update alarm system and set it anytime you are away from home.
8. Install glass break sensors on windows and doors on all floors.
9. Install motion sensors on all floors and windows.
10. Stop mail delivery and package deliveries while on vacation.
11. Install security cameras outside your home.
12. Notify the local police department or a trusted neighbor when you are going to be away.
13. Use outdoor lighting. Light up dark spot in your yard. For pennies per night, it adds security to your home and the surrounding area. Please submit your variance request through the HOA.
14. Do not let any service representative into your home without proper identification.
15. Contact Officer Briggs to organize a security inspection of your property and home. This service will help to provide crime prevention initiatives/solutions directly related and relevant to your own home.
16. Officer Briggs is also available to set up a meeting with neighborhood reps or residents that would like to form a neighborhood watch group in their community.

Please be advised that the Association employs a person to periodically patrol the Association's Community Common Area between the hours of 3:00pm- 11:00pm. The primary purpose of this patrol person is to discourage Community Common Area loss and enforce the governing documents, as well as assist the Association and law enforcement in the identification of perpetrators of crime.

The purpose of this patrol person is **not** to provide security services to the residents or private property. The Association does not provide security services to the residents. Nor does the Association ensure or guarantee the safety of persons or property. All residents within the Del Sur community are responsible for providing for their own safety and security.

So, it is important for all of us to remember to undertake our own reasonable safety precautions, such as locking our doors and windows, routinely closing the blinds and drapes in our bedrooms and bathrooms when these rooms are in use (even if these rooms are not readily visible from the street), instructing our children on what to do if approached by anyone, not leaving valuables unattended in vehicles and the Community Common Area, locking our vehicle doors, and staying alert to our surroundings, especially when walking or jogging at night.

It is up to all of us to discourage criminal conduct in our community. The best way for us to accomplish this objective is to be observant and notify the police as soon as we witness any suspicious activity.



## Neighborhood Representatives

Did you know you can contact your neighborhood representative regarding any matter of concern in your neighborhood? Your neighborhood rep can then get in touch with the Del Sur Community Association either through management or by bringing the matter before the Board in an open session meeting. Open session meetings are held on the months of January, March, May, July, September, and November. Please see times and dates for all the association meetings on the last page of this bulletin. The following table provides all the neighborhood representatives and their contact details. Should you need any assistance with determining who your neighborhood rep is, please contact your management team at the Ranch House 858-759-1921.

<b><u>ALCALA</u></b> Del Sur Board President Chad Ross <a href="mailto:Chadross0075@gmail.com">Chadross0075@gmail.com</a>	<b><u>ARTESIAN RIDGE</u></b> Del Sur Board President Chad Ross <a href="mailto:Chadross0075@gmail.com">Chadross0075@gmail.com</a>	<b><u>AVANTE</u></b> Avante Board President Joe Adamczyk <a href="mailto:jfadamczyk@outlook.com">jfadamczyk@outlook.com</a>	<b><u>AVION</u></b> Del Sur Board President Chad Ross <a href="mailto:Chadross0075@gmail.com">Chadross0075@gmail.com</a>
<b><u>AVONDALE</u></b> Sarah Fontana 707-486-8905 <a href="mailto:sarahkeeter@hotmail.com">sarahkeeter@hotmail.com</a>	<b><u>BRIDGEWALK</u></b> Glenn Holtz 760-518-3511 <a href="mailto:gcholtz@aol.com">gcholtz@aol.com</a>	<b><u>CABRILLO</u></b> Zehra Rizvi 858-779-4988 (TEXT ONLY) <a href="mailto:zrizvi@hotmail.com">zrizvi@hotmail.com</a>	<b><u>CARLETON</u></b> Rob Seidenwurm 858-774-8859 <a href="mailto:rseidenwurm@gmail.com">rseidenwurm@gmail.com</a>
<b><u>CARILLO</u></b> Ashwin Mohan <a href="mailto:ashwin.mohan@gmail.com">ashwin.mohan@gmail.com</a>	<b><u>CASSERO</u></b> Cassero Board President Mike Smith <a href="mailto:s-michael@att.net">s-michael@att.net</a>	<b><u>DESCANSO</u></b> Tracee Kelley Eger <a href="mailto:traceeandmarkeger@gmail.com">traceeandmarkeger@gmail.com</a>	<b><u>ESTATES</u></b> Lindsay Cabaniss <a href="mailto:theestatesrep@gmail.com">theestatesrep@gmail.com</a>
<b><u>GARRETSON</u></b> Garretson Board President Johnny So	<b><u>HAWTHORNE</u></b> Tova Steinhauer CONTACT HOA	<b><u>KENSINGTON</u></b> Sundaram Nagaraj 858-752-3178 (TEXT ONLY)	<b><u>KINGSTON</u></b> Diana Fakhrai-Poorman <a href="mailto:dianafakhrai@gmail.com">dianafakhrai@gmail.com</a>
<b><u>MADEIRA</u></b> Jessica Coffman <a href="mailto:coffmanfamily06@gmail.com">coffmanfamily06@gmail.com</a>	<b><u>MARSTON</u></b> Som Shahapurkar Facebook Messenger <a href="https://www.facebook.com/som.shahapurkar">https://www.facebook.com/som.shahapurkar</a> <a href="mailto:som.shahapurkar@gmail.com">som.shahapurkar@gmail.com</a>	<b><u>PASADO</u></b> Keith Schneringer <a href="mailto:Keith.schneringer@gmail.com">Keith.schneringer@gmail.com</a>	<b><u>PRADO</u></b> Shalini Bansal (732) 688-8992 <a href="mailto:krish_gupta@yahoo.com">krish_gupta@yahoo.com</a>
<b><u>PRESIDIO</u></b> Del Sur Board President Chad Ross <a href="mailto:Chadross0075@gmail.com">Chadross0075@gmail.com</a>	<b><u>PRESTON</u></b> Jon Weis <a href="mailto:jonweis@gmail.com">jonweis@gmail.com</a>	<b><u>SENTINELS</u></b> Dan Otto <a href="mailto:danny372005@yahoo.com">danny372005@yahoo.com</a>	<b><u>SKYE</u></b> Board President Molly Putnam <a href="mailto:mematyas@gmail.com">mematyas@gmail.com</a>
<b><u>STRATFORD</u></b> June Cutter <a href="mailto:juncutter@gmail.com">juncutter@gmail.com</a>	<b><u>SUR33</u></b> Viet Thanh Ho <a href="mailto:viet.hothanh@gmail.com">viet.hothanh@gmail.com</a>	<b><u>VALENCIA</u></b> Vishva Lakshman Grimes <a href="mailto:vishva.lakshman@gmail.com">vishva.lakshman@gmail.com</a>	

## DEL SUR PARKS

<b><u>ANGELINE PARK</u></b> 15899 Angeline Pl Pool / Spa / Small lap lanes & Play Structure <b>(HEATED YEAR-ROUND)</b>	<b><u>AUBREY PARK</u></b> 15919 Potomac Ridge Rd Park/ Play Structure ONLY	<b><u>BELTAIRE PARK</u></b> 8455 Warden Lane Pool/ Bocce Ball <b>(SWIM LESSON POOL)</b>	<b><u>HAALAND GLEN PARK</u></b> 15998 Canton Ridge Pool / Spa
<b><u>HIGH ROSE PARK</u></b> 15675 S. Chevy Chase Pool / Spa & Play Structure <b>(SWIM LESSON POOL)</b>	<b><u>JACQUELINE PARK</u></b> 15535 Tanner Ridge Rd Pool / Spa / Small lap lanes <b>(SWIM LESSON POOL)</b> <b>(HEATED YEAR-ROUND)</b>	<b><u>KRISTEN GLEN PARK</u></b> 15770 Concord Ridge Terrace Lap Pool & Spa <b>(HEATED YEAR-ROUND)</b>	<b><u>MEL DRISCOLL PARK</u></b> 15735 Concord Ridge Ter. Pool/ Play Structure
<b><u>OLD STONEFIELD</u></b> 15855 Kristen Glen Pool & Dog Park <b>(SWIM LESSON POOL)</b>	<b><u>REAGAN GLEN PARK</u></b> 8300 Parkside Crescent Pool <b>(SWIM LESSON POOL)</b>	<b><u>SPRECKELS PARK</u></b> 15725 Paseo Montenero Park Only	<b><u>TRENT PARK</u></b> 15890 Trent Place Pool / Wading Pool & Half Basketball Court
<b><u>VILLAGE GREEN</u></b> Potomac Ridge Road Stage on one side of park	<b><u>WADE PARK</u></b> 15790 Tanner Ridge Rd Pool/ Splash Pad & Play Structure	<b><u>DEL SUR NEIGHBORHOOD PARK</u></b> <i>Owned, Operated and Maintained by City of San Diego</i> 15816 Paseo Montenero <b>For Reservations, information, or to report an incident please call: 858-538-8184</b>	

# Community Services Council vs Del Sur Community Association

Did you know that the CSC is independent from the Del Sur Community Association and both entities have their own areas of responsibility?

	<b>Del Sur Community Association</b>	<b>Design Review Committee (DRC)</b>	<b>Community Services Council (CSC)</b>
<b>Boards</b>	5 Directors	4 Committee Members & Architectural Consultant	5 Directors
<b>Purpose</b>	<ul style="list-style-type: none"> <li>* Upkeep and Maintenance of common areas: including private parks, mailboxes, etc.</li> <li>* Enforcement of Covenants, Conditions and Restrictions</li> <li>* Oversee Design Review</li> </ul>	<ul style="list-style-type: none"> <li>* Review design submissions to ensure they are in line with the esthetics of Del Sur Community</li> </ul>	<ul style="list-style-type: none"> <li>* Funds &amp; organizes all Community Events, including Movie Nights, Concerts, Holiday Events, etc.</li> <li>* Promotes and supports resident Driven Community Clubs</li> </ul>
<b>Source of Funds</b>	Monthly HOA Dues	N/A	Enhancement Fee on the Sale of homes in Del Sur
<b>Meeting Schedule</b>	<p><b>Monthly Executive Meetings:</b> Held every 4<sup>th</sup> Wednesday of every month</p> <p><b>Open Session Meetings:</b> Are now being held on the 4<sup>th</sup> Wednesday of every odd month (Jan, Mar, May, Jul, Sept, and Nov). See <a href="http://www.delsurcommunity.org">www.delsurcommunity.org</a> for details.</p>	Monthly Meetings are scheduled for the second Tuesday of each month at 5 p.m. with a deadline for submittal of the first Monday of each month.	<b>Meet quarterly – 4<sup>th</sup> Wednesday</b> – January, April, July & October (April & October are in the evening and open to CSC residents.
<b>Fiscal Year</b>	June - May	June- May	June – May
<b>Website</b>	<a href="http://www.delsurcommunity.org">www.delsurcommunity.org</a> – For all Association related Information	<a href="http://www.delsurcommunity.org">www.delsurcommunity.org</a> – For all Association related Information	<a href="http://www.delsurcsc.org">www.delsurcsc.org</a> – For all Event and Reservation Information

## Your Board

President  
**Chad Ross**

Vice President  
**Ruth Loucks**

Treasurer  
**Michael Margro**

Director at Large  
**Tripti Ranka**

Secretary  
**Erick Caldwell**

## Your DRC

Committee Chair  
**Carrie Walden**

Secretary  
**Ruth Loucks**

Committee Member  
**Jessica Coffman**

Committee Member  
**Lori-Ann Stevens**

Architectural Consultant  
**Jim Taylor**

## SUB ASSOCIATION MANAGEMENT CONTACTS

### **AVARON**

First Service Residential  
Wade Andre  
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3131 Camino Del Rio N #230, San Diego, CA 92108  
Direct: 858-657-2173

### **CASSERO**

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8775 Aero Dr., Ste 335  
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858-277-4305 Ext.222

### **GARRETSON**

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[Melina@MyDayManagement.com](mailto:Melina@MyDayManagement.com)  
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direct: 760-239-6624  
800-361-8921

### **AUBERGE**

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[jgoodman@actionlife.com](mailto:jgoodman@actionlife.com)  
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Office | 619-377-8117

### **MANDOLIN I**

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16880 W. Bernardo Dr., Ste. 200  
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Direct: 858-946-0320

### **MANDOLIN II**

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Taylor Fettel  
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4025 Camino Del Rio S. #300  
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858-227-4220 X 105

### **SKYE**

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### **AVANTE'**

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858-946-0320

Raul Hernandez (Assistant)  
[RHernandez@prescottmgt.com](mailto:RHernandez@prescottmgt.com)

## BOARD MEETINGS

All meetings are held at the Ranch House  
15455 Paseo Del Sur,  
San Diego CA 92127

## Executive Sessions 2026

Executive session meetings are at  
5:30 P.M.

**Closed to homeowners.**

**March 31, 2026**

April 29, 2026

May 27, 2026

June 24, 2026

July 22, 2026

August 26, 2026

September 23, 2026

October 28, 2026

November TBD, 2026

December TBD

## Open Sessions 2026

Open session meetings are at  
6:30 P.M.

**Open to homeowners.**

**March 31, 2026**

May 27, 2026

July 22, 2026

September 23, 2026

November TBD, 2026

## Your Builder's Contact Information

**CALATLANTIC HOMES (LENNAR) HOMEOWNER HOTLINE:**  
(800) 509-4979

**WILLIAM LYON HOMES CUSTOMER SERVICE**  
800-770-6883

**BROOKFIELD HOMES CALIFORNIA CUSTOMER CARE HOTLINE:**  
800-399-0490  
[contact@cacustomer care.com](mailto:contact@cacustomer care.com)

## Design Review Committee

Meetings are scheduled for the second Tuesday of each month at 5 p.m. with a deadline for submittal of the first Monday of each month.