



Del Sur

MANAGEMENT TEAM

General Manager

Darryn Marshall

Darryn.Marshall@fsresidential.com

Assistant Community Manager

Andrea Cameron

Andrea.Cameron@fsresidential.com

Architectural Design &
Ranch House Reservations

Facilities Manager

Silvio Lopez

Silvio.Lopez@fsresidential.com

Work Orders & Common Area
Concerns

Administrative Assistant

Marilou Marcelo

marilou.marcelo@fsresidential.com

Pool cards, Park Reservations,
& Transponders

Ranch House Office

15455 Paseo Del Sur
San Diego CA, 92127
858-759-1921

Office Hours:

8:00 am – 4:30 pm

Monday – Friday

ALLIED UNIVERSAL PATROL SERVICES

On-Site Officer (3pm to 11pm)
720) 916-7009

SUSPICIOUS ACTIVITY:

San Diego Police Department
Non-Emergency Dispatch Line:
619-531-2000

FOR EMERGENCIES DIAL 9-1-1

SDPD COMMUNITY RELATIONS

Officer John Briggs San Diego Police
Department, Northwestern Division:
12592 El Camino Real, MS 782,
San Diego, CA 92130
Phone: (858) 523-7031
Email: jbriggs@pd.sandiego.gov

San Diego Humane Society
619-299-7012

CUSTOMER CARE: To Report After-
Hour Issues, or Assessment
Questions

(800) 428-5588

Customercare.ca@fsresidential.com

For all your billing information visit

CLICK PAY:

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[Monthly Payments \(clickpay.com\)](#)



August 28, 2026

Dear Del Sur Residents,

City Reclaimed Water Shut-off Schedule Update

Del Sur has experienced intermittent reclaimed water system shutdowns over the past nine months, including both scheduled interruptions and unposted shutdowns by the City. These unpredictable outages have created ongoing challenges in maintaining consistent irrigation throughout the community.

Since January 2026, our community's irrigation water supply has experienced periodic shutdowns. These temporary service interruptions are due to the City of San Diego's ongoing commissioning and system connection work for Phase 1 of the [San Diego Pure Water Program](#).

The Board is fully aware of these issues, and we recognize that many areas of the landscape are showing signs of stress because of the inconsistent water supply. BrightView is actively working throughout the community to minimize the impact by prioritizing areas based on landscape condition, plant material, visibility, and water requirements. When the reclaimed water system is operational, the maintenance team maximizes available irrigation windows through efficient watering cycles and deep watering practices. During shutdowns, BrightView supplements irrigation with water trucks, strategically deep-watering priority areas to maintain soil moisture and protect higher-risk plant material.

Please be assured that no fertilizing or extra soil treatment is needed on your end. The landscape project manager has already integrated targeted fertilization and routine soil maintenance directly into our community-wide landscape recovery action plan.

The city has indicated that these periodic water shutdowns are expected to extend through the end of the year. However, we are highly optimistic that 2027 will bring a stable, uninterrupted water supply, allowing our turf, parks, and planters the necessary consistency to bounce back completely.

Our team continues to monitor landscape conditions daily and adjust watering priorities as needed. While the ongoing shutdowns have created unavoidable stress in certain areas, our proactive approach is focused on minimizing long-term impact, preserving landscape health, and maintaining the overall appearance and functionality of the Del Sur community.

Here are posted dates of reclaimed water shutdowns from late November 25- through August 26.

11/19/25-11/24/25 5 days
12/09/25-12/15/25 6 days
12/19/25-12/26/25 7 days
01/13/26-01/17/26 4 days
02/15/26-02/23/26 8 days
03/01/26- 03/06/26 5 days
03/19/26-03/25/26 6 days
04/07/26-04/09/26 2 days
04/29/26-05/04/26 5 days
05/12/26-05/23/26 11 days
06/02/26- 06/08/26 6 days *shut down 2 days earlier than posted
06/17/26-06/21/26 4 days
07/06/26-07/11/26 5 days
07/19-07/27/26 8 days
08/11/26-08/12/26 1 day
08/28/26-09/05/26 8 days

About 90 days without water to date.

Brush Management Season Is Here!

The community's favorite four-legged weed whackers are back and in full swing.

The goats are currently in Cerro Del Sur. There are some blocked areas, but the goats will work around that.

***Please remind children and pet owners to keep a safe distance from the temporary electric fencing used to corral the herd while they work.**

Here is a link provided by the Good Shepherds for more info: <https://www.goodshepherds.earth/delsur.html>



Mailbox Security Update

Unfortunately, there were several mailbox break-ins reported this month affecting two neighborhoods within the community. These incidents have been reported, and the Association has been in communication with the United States Postal Service regarding the matter. Repairs and restoration efforts are currently in progress. Management will continue to check in with USPS Annex to continue monitoring the situation. Residents are encouraged to remain aware of their surroundings and promptly report any suspicious activity to the appropriate authorities.

How Residents Can Help

- **Empty Mail Daily:** This remains the single best deterrent against theft.
- **Report Instantly:** Report all tampering to the Ranch House so management can notify police and deploy resources.

Please find the most updated action items and reporting log for information purposes.

Del Sur Community - 2026 Mailbox Break-Ins Tracker

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Mailbox Location	Additional Location Info	Date Reported / Update	Reporting Method	Action Taken by Management	Comments
New Park Terrace	Near 15549 New Park Terrace	3-Jan-26	Email	Reported to USPS on 1/5/26	Inspected on 4/21/26 - Repaired
Katherine Claire Court	Near intersection with New Park Terrace	28-Jan-26	Email	Reported to USPS on 1/28/26	Inspected on 4/21/26 - Repaired
South Chevy Chase/Warden Lane	Near 15665 South Chevy Chase	11-Feb-26	N/A	Reported to USPS on 2/11/26	Inspected on 4/21/26 - Repaired
South Chevy Chase/Paseo Montenero	Near 15702 Paseo Montenero	3-Mar-26	Customer Care Notice	Reported to USPS on 3/24/26	Inspected on 4/21/26 - Repaired
Bristol Ridge Pocket Park	8380 Katherine Claire Lane	5-Mar-26	Phone Call	Reported to USPS on 3/5/26	Inspected on 4/21/26 - Repaired
Bristol Ridge Pocket Park	Near 8374 Katherine Claire Lane			Inspected 4/21/26	Inspected on 4/21/26 - Repaired
Wayne Hill	15748 Concord Ridge Terrace	5-Mar-26	Phone Call	Reported to USPS on 3/6/26	Inspected on 4/21/26 - Repaired
Nicole Ridge	Near 16655 Nicole Ridge Road	6-Mar-26	Email	Reported to USPS on 3/6/26	Inspected on 4/21/26 - Repaired
Katherine Claire Court	Near intersection with New Park Terrace	30-Mar-26	Email	Reported to USPS on 1/30/26	Inspected on 4/21/26 - Repaired
Concord Ridge Terrace	Near 15873 Concord Ridge Terrace	3-Apr-26	N/A	Reported to USPS on 4/3/26	Inspected on 4/21/26 - Repaired
Babcock & Lesar	Behind 15881 Babcock Street	22-Mar-26	Email	Reported to USPS 3/23/26	Inspected on 4/21/26 - Repaired
Babcock & Lesar	Across 15870 Potomac Ridge Road	22-Mar-26	Email	Reported to USPS 3/23/26	Inspected on 4/21/26 - Repaired
Beltaire Lane	Across 15664 Beltaire Lane	1-Mar-26	Email	Reported to USPS 3/23/26	Inspected on 4/21/26 - Repaired
Via Montenero	Near 15806 Via Montenero	21-Apr-26	Inspection	Reported to USPS 4/21/26	Inspected on 4/21/26 - Damaged
Lower Scarborough Court	Lower Scarborough Court	4-May-26		Reported to USPS 5/4/26	Inspected on 5/5/26 - Repaired
ALL	ALL	5-May-26	Mail Carrier Update	N/A	No additional mailbox break-ins as of yesterday per USPS Mail Carrier who delivers to The Ranch House
ALL	ALL	6-May-26	N/A		Marilou Marcelo went to USPS Postal Annex, Rancho Bernardo. Spoke with Supervisor Corey to discuss recent mailbox break-ins. I was told that there are no additional reports from their mailbox carriers servicing our neighborhoods. Informed them that we will pay occasional visits going forward for updates from both sides.
ALL	ALL	27-May-26	N/A		Marilou Marcelo went to USPS Postal Annex, Rancho Bernardo. Spoke with Asst Supervisor, Tess, to report that there hasn't been new break-ins in our neighborhood and she concured that they've not received new break-ins in our neighborhood and neighboring communities from their mailbox carriers servicing our neighborhoods.
ALL	ALL	10-Jun-26	N/A		Marilou Marcelo went to USPS Postal Annex, Rancho Bernardo. Spoke with Asst Supervisor, Tess, to report that there hasn't been new break-ins in our neighborhood and she concured that they've not received new break-ins in our neighborhood and neighboring communities from their mailbox carriers servicing our neighborhoods. Next Plan of Action: Email USPS correspondence we've spoken to in the past and set an appointment to speak with an actual Inside Supervisor and discuss DSA community mailboxes/upgrade schedules.
Babcock & Lesar	Behind 15881 Babcock Street	10-Jun-26	Email		While out in the field management spoke to USPS Mail Delivery Person who reported that there was in fact a mailbox break in attempt at the Babcock Tanner Ridge mailbox bank. Only one of the three mailbox banks had the lock tampered with. The mail delivery person took the number of the Ranch House and said she would contact management moving forward. Work order to light maintenance was carried out to install the Board approved streetlighting at this location as well as the Potomac Ridge and Babcock location. ~Silvio Lopez
ALL	ALL	24-Jun-26	N/A		Silvio Lopez/Management visited USPS Postal Annex, Rancho Bernardo. Spoke with Supervisor Corey. There have been no new Del Sur break-ins within the last 30 days. USPS has received reports of attempted break-ins but attempts were not successful. Management received Supervisor contact email for future direct contact & inquiries moving forward. Management will be following up with the additional questions: SL. • Can Del Sur HOA relocate repeat vandalized banks? • Can solar lighting be installed at problem mailbox banks?
ALL	ALL	6-Jul-26	N/A		USPS Mail Carrier Surat indicated that, to his knowledge, no mailbox break-ins have occurred recently along the Ranch House delivery route. ~Marilou Marcelo
Near Parkside Crescent	Near 8307 Parkside Crescent	8-Jul-26	Phone Call		Resident Anna Ahani called to report that her mailbox door was left ajar with mail still inside. While there were no visible signs of forced entry, she noted this is a recurring concern. Ms. Ahani reported being a victim of a \$15,000 IRS check theft a year ago. She expressed that she and her neighbors are highly frustrated by ongoing mail security issues and are requesting an update on what mitigation steps the HOA is taking. Management confirmed with resident that the parcel boxes and all deliveries are the responsibility of USPS. The HOA continues pursuing the mail theft prevention measures. ~Marilou Marcelo

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Mailbox Location	Additional Location Info	Date Reported / Update	Reporting Method	Action Taken by Management	Comments
ALL	ALL	15-Jul-26	In Person	Silvio's Visit. Per USPS Contact, Esmeralda the supervising manager, no confirmed or attempted break-ins have been reported in the Del Sur Community as of early June 2026 (cross-referencing the previously reported Tanner Ridge, Babcock, and Lesar break-ins). USPS also confirmed mailbox near 8307 Parkside Crescent that resident reported parcel box was left open, this has not been broken into or vandalised USP confirmed the parcel box was probably just left open. This mailbox bank is operating as normal. USPS also informed management that electronic banks (E-Banks) are not common and only rarely used for enclosed condominium apartments mail delivery. Not common within San Diego HOA's and master plan developments. Almost all community mailbox banks in San Diego use traditional keyed locks for cluster mailbox units (CBUs). This is the standard for residential sub-divisions, townhome developments, condominiums, apartment communities, and HOA managed neighborhoods. USPS confirmed that the current mailbox banks and clusters within Del Sur are the most robust and secure on the market for prevention of breakins and tampering.	
ALL	ALL	5-Aug-26	N/A	Marilou Marcelo visited the USPS Postal Annex in Rancho Bernardo and spoke with Assistant Supervisor Tess. After reviewing the provided tracker, Tess cross-referenced it with their current records and confirmed that no mailbox break-ins have been reported for the listed addresses. She noted that the most recent recorded mailbox break-ins in the area occurred in the Deer Ridge community within the 4S Ranch/Rancho Bernardo area.	
The Estates	Mailbank servicing 14854 Chesfield C	13-Aug-26	Phone Call	9:15 am. Resident Larry Duclos reported the missed delivery. Mr. Duclos noted that during a walk, he spoke with the USPS mail carrier and learned that the master locking mechanism on the mailbank door—which allows the USPS to load mail—had been tampered with and damaged. Consequently, mail could not be safely secured or delivered. The USPS mail carrier, Surat (known as Tom), visited the Ranch House to officially report that all five mailbanks in the Estates neighborhood had been tampered with. He confirmed he would submit a USPS work order for the necessary repairs but could not provide a timeline for completion at that time. An email blast was sent to all Estates neighborhood residents to inform them of the situation. Darryn Marshall, Silvio Lopez, and Andrea Cameron were copied on the communication. Mail delivery to the Estates neighborhood is temporarily suspended pending repairs by the USPS. Management will provide updates to the residents as soon as a repair timeline is established. ~Marilou Marcelo	
Artesian Ridge	Mailbank servicing 15517 Artesian Ridge Road	14-Aug-26	Phone Call	3 pm. Resident Brenda Rickey reported several mailboxes left open; key fobs missing. Requested and received photos documentation. Acknowledged receipt via email. The provided photographs confirm clear evidence of physical tampering and vandalism. CC'd Darryn Marshall, Silvio Lopez and Andrea Cameron on my reply. We will report this incident to the USPS on Monday, August 17, 2026. Additionally, we will discuss the matter with USPS Annex Supervisor Corey during our bi-monthly site visit on Wednesday, August 19, 2026. ~Marilou Marcelo	
The Estates/Artesian Ridge	All Mailbox clusters in the Estates and Artesian Ridge	17-Aug-26	Phone Call	Marilou Marcelo called the Rancho Bernardo USPS Annex this morning to get a mailbox break-in update from Supervisor Corey, but could not reach anyone.	
The Estates/Artesian Ridge	All Mailbox clusters in the Estates and Artesian Ridge	17-Aug-26	N/A	During a physical inspection this morning, Silvio Lopez confirmed that eight mailboxes in Artesian Ridge are missing locks, and the USPS delivery banks at The Estates show signs of tampering. Informational signs have been posted on all mailbox clusters across both neighborhoods to notify residents of the incident and provide instructions on how and where to retrieve their mail. ~~~At approximately 4:45 p.m., Silvio posted informational signage at all mailbox clusters in the Estates and Artesian Ridge neighborhoods. The signs detailed the recent incident, mail retrieval procedures, and RB USPS Annex updates regarding pending repairs.	
The Estates/Artesian Ridge	All Mailbox clusters in the Estates and Artesian Ridge	18-Aug-26	Phone Call	Marilou Marcelo attempted to contact Rancho Bernardo USPS Annex Supervisor Corey this morning regarding the recent break-ins and repair timeline. No contact was established. Residents were updated via an email blast regarding the lack of direct communication from the USPS Annex. Follow-up is underway with 6 of the 8 Artesian Ridge residents whose individual mailboxes are	

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Mailbox Location	Additional Location Info	Date Reported / Update	Reporting Method	Action Taken by Management	Comments
ALL	ALL	19-Aug-26	In Person		Marilou had an in-person meeting with USPS Supervisor Cory in the morning to present the community tracking log and formally report the mailbox break-ins at Artesian Ridge and the vandalism at The Estates. *The supervisor was informed about the report and photos emailed on Friday afternoon, which the local office had not yet reviewed. *When pressed for a repair timeline, Supervisor Cory stated that the local annex lacks jurisdiction over maintenance, as all physical repairs are handled by the centralized San Diego USPS Maintenance Department. Repairs are prioritized by damage severity and parts availability rather than order date, resulting in a variable turnaround time that ranges from a few days to several weeks. *Furthermore, the supervisor noted a severe regional spike in mail theft over the past year, emphasizing that some mailbanks are broken into again within 24 hours of being repaired. *To mitigate immediate risk, the USPS strongly recommends that affected residents visit the annex to place a temporary hold on their mail, as carriers load from a single master door and cannot check individual locks. *Residents should report all lost or stolen mail directly to the Postal Inspector at 877-876-2455 for federal investigation. *For a long-term solution, the supervisor suggested upgrading the current infrastructure to newer, high-security Cluster Box Units through Sprint Postal Products. This vendor can complete the upgrade in one to two days and will coordinate directly with the USPS to securely hold resident mail during the installation window.
ALL	ALL	20-Aug-26	Phone Call		The HOA management office has initiated an investigation with USPS Postal Inspector Ian Loske regarding the break-in and vandalism at The Estates on Friday, August 14, 2026. Marilou spoke with Inspector Loske this morning and promised to send this incident tracker to provide backup documentation for the ongoing case. For reference, his contact details have been saved in the WIP folder. USPIIS Inspector Ian Joske then was transferred to GM Darryn Marshall to discuss more indepth on the incident and other incidents, mail break-ins, and measures that can be taken and are being taken by the HOA. USPIIS are now investigating the Estates recent incident and Del Sur's history of events and incidents and will be supporting Del Sur moving forward. Steps to Take Call the hotline: Dial 1-877-876-2455 to speak with an agent or follow the phone prompts to report mail theft. File online: Go to www.uspis.gov/report to submit your details digitally. Contact local police: Call your local police non-emergency line to create a formal record of the vandalism or break-in. Information to Prepare: Date and time when you discovered the break-in or missing mail. Location of the mailbox (residential box or cluster/community unit). Description of any stolen items, missing packages, or damaged locks/doors. Photos of the physical damage to the mailbox or security camera footage if available.
The Estates	The Estates	25-Aug-26	Phone Call		Larry Duclos of 14854 Chesfield Court reported a mail retrieval issue at the Rancho Bernardo USPS Annex. After waiting for 30 minutes, Mr. Duclos was informed by the counter clerk that there was no mail available for his address, and a subsequent check of his home mailbox also yielded no results. However, later that same day, Mrs. Duclos returned to the RB Postal Annex and was successfully able to locate and retrieve their household mail. ~Marilou Marcelo
The Estates	The Estates	26-Aug-26	Mail Carrier Update		According to USPS Mail Carrier Surak (Tom), repairs remain pending for all five mail banks within The Estates community. While station contact Faith Martin was identified at the Rancho Bernardo USPS Annex for management follow-up, further research confirms that the USPS Maintenance Department does not maintain a public phone number. To report physical property damage or request cluster mailbox (CBU) repairs, anyone must use the following official channels: Regional Hub Office: Contact the Margaret L. Sellers Processing and Distribution Center at (858) 674-0205 to escalate infrastructure and operational issues within the San Diego region. General Customer Care: Call 1-800-ASK-USPS (1-800-275-8777) to open a standard maintenance ticket for neighborhood mailboxes. ~Marilou Marcelo

Community Reminder: Keeping Our Pools Safe and Healthy for Everyone

As the warm weather arrives, we want to remind all residents about the rules regarding our community pool facilities. While we love our four-legged neighbors, **dogs and other pets are strictly prohibited from entering our pools and the surrounding pool deck areas.** This is not just a community rule—it is a **mandatory California State Law** enforced locally by the San Diego County Department of Environmental Health and Quality.

Why Dogs Aren't Allowed (Even on the Deck)

- **The Law:** Under **California Code of Regulations (Title 22, Section 65534)**, animals are not permitted in public, commercial, or multi-family pools and their "ancillary facilities" (which includes the pool deck, lounge areas, and restrooms).
- **Health and Sanitation:** Even the cleanest dogs carry bacteria, dander, and oils that disrupt pool chemistry and create public health hazards.
- **What About Service Dogs?** By law, task-trained service animals are allowed on the pool deck to assist their owners, but they are **never** permitted in the water. Emotional Support Animals (ESAs) are not permitted in the facility at all.

The Costly Impact of a Violation

When a dog enters the pool water—especially the wading pool—it triggers mandatory, expensive health procedures:

- **Wading Pool Shutdowns:** If a dog enters the wading pool, we are legally required to immediately close it down to **super-chlorinate the water for at least an hour or two.** Following this heavy chemical shock, the wading pool must be completely drained and refilled.
- **Fines and Fees:** Violations of these health codes can result in official county citations. Any resident who brings a dog into the pool area will be held financially responsible for the **HOA fines** and the **full cost of the commercial pool chemical treatment, drainage, and maintenance labor.**

SWIM LESSONS SEASON RETURNS: APRIL 15, 2026 – OCTOBER 15, 2026

**ALL pools are heated during the Swim Lesson Season ONLY*

Pools heated year-round:

- Kristen Glen
- Jacqueline
- Angeline

Swim Season is well underway! Typically, San Diego has a cold start to summer but this year the heat seems to be off to an early start. The HOA continues to make every effort to keep **all** the pools heated to 82 degrees with the gas and solar systems at each pool.

The Del Sur Community Association thanks everyone for their understanding.

Please do not forget to fill out the swim lesson waiver and drop it off at the Ranch House or email it to:

Andrea.Cameron@fsresidential.com

The waiver can be found on the Del Sur Community website (www.delsurcommunity.org).

The following is a list of the approved swim lesson instructors. For further swim lesson information, please see the Del

Sur Community Association Swimming Lesson Policy Effective March 1, 2024, below.

- AquaSafe Swimming aquasafenow@gmail.com
Website: aquasafeswimming.com
Office #: (619) 531-8888
- Kris Jeynes jacksonskris@yahoo.com
- Lara Gillman Laralean1@gmail.com
- Sun Min Kim banaba1004@hotmail.com
- Nicole Raimondi Admin@swimbabyswim.com
Website: www.Swimbabyswim.com
- Swim with Elly ms.ellygergove@gmail.com
Website: www.swimwithelly.com

Del Sur Community Association

SWIM LESSON POLICY

EFFECTIVE 3/1/2024

Del Sur Community Association ("Community Association") Board of Directors recognizes that learning to swim facilitates the use and enjoyment of the Community Association's pools and reduces the risk of injury by pool users, Therefore the Board has determined that it is in the best interest of the membership to allow limited swim lessons to be conducted, subject to this Swim Lesson Policy ("Policy").

This Policy has been established to enable owners and residents to receive swim lessons within the community while protecting the right of all owners and residents to use the Community Association pools and minimizing the risk of liability for the Community Association.

*****The pool temperature will be set to 82°. Please note this temperature can and will fluctuate depending on weather conditions and time of day. If the water is too cold for lessons that day the swim instructor or participant/ guardian should reschedule the lesson for another day.*****

The Board has decided to charge a usage fee and a security deposit for the use of Del Sur Pools for swim instruction each season.

Usage Fees:

- The Policy requires that each instructor be required to pay a non-refundable usage fee of \$250 before commencement of lessons each season to assist with the maintenance and operations of the pools the instructors use.
- Each instructor will also be required to pay a refundable* \$250 security deposit before commencement of lessons each season. Security deposits will be refunded at the end of the season. ****CONDITIONS APPLY see below****

In the event any owner or resident is found to have violated this Policy, they may, after notice and hearing, be prohibited from participating in any future swim lessons within the Community Association. They may also be subject to other disciplinary action as discussed below.

1. In the event any person is found teaching swim lessons in violation of this Policy, they may be permanently prohibited from providing swim lessons at the Community Association's pools.

2. **In the event any instructor is found in violation of this Policy, the instructor shall forfeit his/her security deposit.**

3. Swim lessons shall only be permitted at the following Community Association pools: **Beltaire, Reagan Glen, Old Stonefield, Jacqueline, and Trent (“Designated Pools”)**. Under no circumstances shall a Community Association pool other than a Designated Pool be used for swim lessons.
4. Swim lessons shall only be permitted at Designated Pools from:
April 15th- October 15th
5. **Conducting swim lessons outside of the Swim Season is prohibited.**
(i.e., April 15th- October 15th)
6. **Swim lessons shall only take place at Designated Pools during the following hours:**
 - a. **Monday through Friday, excepting national holidays: 6:00 a.m. to 6:30 p.m.**
 - b. **Saturdays and Sundays, excepting national holidays: 8:00 a.m. to 12:00 p.m.**
 - c. **National holidays: No swim lessons permitted.**
7. The Community Association will authorize no more than seven (7) swim instructors to conduct swim lessons at the Designated Pools each Swim Season (“Authorized Swim Instructors”). Only Authorized Swim Instructors shall provide swim lessons at the Designated Pools. In the event a swim instructor ceases to be an Authorized Swim Instructor during a Swim Season, as discussed in Provision 8, below, the Community Association may authorize another swim instructor to take his or her place for the remainder of the Swim Season.
8. To prevent swim lessons from unreasonably interfering with the use of the Designated Pools by other owners and residents, as well as for safety reasons:
 - a. Only one Authorized Swim Instructor shall be permitted to use a Designated Pool for swim lessons at a time.
 - b. An Authorized Swim Instructor must reserve in advance a Designated Pool for any time that Authorized Swim Instructor proposes to provide a swim lesson (“Scheduled Lesson”). A reservation is made by contacting the Community Association’s management office and receiving confirmation from the management office that the Designated pool is booked for his or her use on a specific date and time.
 - c. An Authorized Swim Instructor may schedule the use of a Designated Pool for swim instructions during the Swim Season for a maximum of four (4) hours per day, subject to d, below.
 - d. An Authorized Swim Instructor may schedule the use of a Designated Pool for swim instructions during the Swim Season for a maximum of four (4) days per calendar week.
 - e. Notwithstanding c and d above, in the event there are fewer than seven (7) Authorized Swim Instructors during any portion of the Swim Season, the Community Association may permit the other Authorized Swim Instructors to schedule additional swim lessons to compensate for the reduced number of Authorized Swim Instructors. The total additional Scheduled Lessons the Authorized Swim Instructors may collectively give shall not exceed sixteen (16) hours per calendar week for each vacant Authorized Swim Instructor position. Additional Scheduled Lessons shall be authorized on a first come, first serve basis.
 - f. An Authorized Swim Instructor shall only provide instruction to one student at a time. Multi-student lessons are prohibited.
 - g. An Authorized Swim Instructor must notify both the Community Association office and his or her student if he or she cancels a Scheduled Lesson. The Community Association shall not be responsible for providing this notice.
 - h. A student must notify his or her Authorized Swim Instructor if he or she cancels a Scheduled Lesson. The Community Association shall not be responsible for providing this notice.
 - i. An Authorized Swim Instructor shall only provide swimming instruction to Community Association owners and residents. At no time shall any Community Association pool be used to provide swim instruction to persons other than Del Sur owners and residents.

- j. An Authorized Swim Instructor cannot be in the pool area except when providing a scheduled lesson.
- k. Only one lane at the Jaqueline pool shall be used for swim lessons at any time.
- l. In the event a Designated Pool is closed unexpectedly for maintenance or for any other reason at the time of a Scheduled Lesson, the Authorized Swim Instructor shall reschedule that lesson.
- m. Under no circumstances shall an Authorized Swim Instructor provide swim instruction outside of a Scheduled Lesson.
- n. Under no circumstances excepting an emergency shall an Authorized Swim Instructor use a cellphone while providing a swim lesson at a Designated Pool. For the purpose of this Policy, an emergency is a situation that poses an imminent threat to the health or safety of any person(s) or an imminent threat of property damage.
- o. Under no circumstances, excepting an emergency necessitating all persons to leave the water (e.g. a chemical spill; fecal matter in the pool), shall an Authorized Swim Instructor attempt to keep other persons from using the pool during a Scheduled Lesson. A Designated Pool shall remain open for general use during a Scheduled Lesson.

9. Eligibility requirements for becoming an Authorized Swim Instructor are as follows:

- a. The swim instructor must notify the Community Association's office of his or her interest in becoming an Authorized Swim Instructor.
- b. The swim instructor must provide evidence to the Community Association that he or she has obtained and maintains liability insurance as required by the Community Association.
- c. The swim instructor must enter into an agreement with the Community Association wherein he or she agrees, among other things, to at all times maintain the required insurance and comply with this Policy ("Swim Instructor Agreement").
- d. The swim instructor must submit a signed instructor waiver for themselves.
- e. The swim instructor must submit a signed Student Waiver for each student they will be providing swim instruction to.
- f. The swim instructor must not have previously violated this Policy.

The Community Association/ Management team is not qualified to evaluate the skill level of swim instructors and does not do so. Nor does the Community Association/ Management team perform background checks. By authorizing a swim instructor, the Community Association/ Management team only warrants that he or she has complied with a, b and c above, and that to the best of the Community Association's knowledge, he or she has not violated f above.

10. It shall be the responsibility of Del Sur owners and residents to:

- a. Evaluate an Authorized Swim Instructor's qualifications and skill level.
- b. Schedule their swim lessons with an Authorized Swim Instructor.
- c. Negotiate any payment amounts and terms for their lessons.
- d. Pay the Authorized Swim Instructor's fee when due.

Notwithstanding the foregoing, under no circumstances shall an owner or resident negotiate terms for a swim lesson that are in violation of this Policy.

Owners and residents may obtain a list of Authorized Swim Instructors and their contact information from the Community Association's office. This list is also available on the Community Association's website.

11. The Community Association may rescind a swim instructor's designation as an Authorized Swim Instructor if that swim instructor violates any terms of the Swim Instructor Agreement or violates any provision of this Policy.

12. Any person found to be using an Unauthorized Swim Instructor or otherwise violating this Policy may be called to hearing whereat a fine may be imposed, the costs of addressing his or her violation, including any attorney's fees incurred, may be imposed, and/or his or her right, along with the right of all other persons associated with his or her property, to use the Community Association recreational facilities, including the pools, may be suspended. (Please see the Community Association's Enforcement Guidelines.)
13. Complaints regarding an Authorized Swim Instructor or violations of this Policy should be promptly reported, in writing, to the Community Association's management office for investigation.
14. The Community Association reserves the right to rescind the approval to allow swim instruction within Del Sur.

The Del Sur Community Association Board of Directors adopted this Policy at its duly noticed February 28th, 2024 Board Meeting. This Policy is now in effect.

Unleashed Dogs

For the safety and comfort of all members of our community, including our four-legged friends, we kindly remind all pet owners to keep their dogs on leashes when outside their homes. Leash laws help:

- Ensure the safety of your pet
- Prevent unwanted encounters with other pets or residents
- Keep our shared spaces clean and enjoyable for everyone

Thank you for being a responsible pet owner and helping us maintain a peaceful and welcoming neighborhood!

Trash

Please also note that trash containers cannot be placed out for collection on the street, curb or sidewalks before 6 p.m. the day before a regular collection day; or be left out after 6 p.m. on a regular collection day, except for within the Central Traffic District area, where the containers cannot be placed out before 6 a.m. on a regular collection day; or left out after 10 a.m. of that same day; or one hour after collection on that same block, whichever is later. See San Diego Municipal Code, Chapter 6, Article 6, Division 1. To determine the regular collection day for your address, if you receive City refuse collection service, go to: <https://getitdone.force.com/ESDTrashCollectionSchedule>. General information regarding City refuse collection services and eligibility criteria can be found at: www.sandiego.gov/environmentalservices/collection/general

Recycling

Recyclables, as defined, are required by law to be placed into an approved recycling container. See San Diego Municipal Code, Chapter 6, Article 6, Division 7. To determine what materials are recyclable, go to: www.sandiego.gov/sites/default/files/what-goes-where.pdf. Recycling containers should be placed out for collection on the street, curb or sidewalks at the same time as the trash containers, in accordance with the biweekly recyclables collection schedule. To determine the regular collection day for your address, if you receive City recycling collection service, go to: https://getitdone.force.com/ESD_TrashCollectionSchedule. General information regarding City recycling collection services and eligibility can be found at: www.sandiego.gov/environmental-services/recycling/residential/curbside



Friendly Reminder: Drive Safe in Del Sur

Just a quick reminder to please observe all posted speed limits while driving through the community. We also kindly ask that you remind any guests or vendors visiting your home to do the same. Thank you for helping keep Del Sur safe and enjoyable for everyone!



E-Bikes

Motorists, please keep an eye out for riders. If your child has an E-Bike or standard bicycle, please make sure your child/children are being safe, taking care around parked vehicles and using bicycle lanes. Be safe be seen at night. For their safety, turn this into a teaching moment for them. Speak to them about how dangerous it can be to have multiple riders and what could happen if one of their friends is injured while they are driving. Please also talk to them about the dangers of speeding through the community, through intersections, around the town center, including up through the Ranch House area. Thanks in advance parents for your assistance, as we look out together for our precious kids of Del Sur.

To see California E-Bike Policy Explained and E-Bike safety Ctrl + click the following link.

[eBike Classifications and Laws – San Diego County Bicycle Coalition \(sdbikecoalition.org\)](https://www.sdbikecoalition.org)

This following website is a great resource from the City of San Diego,

<https://www.sandiego.gov/bicycling/bicycle-and-scooter-sharing>

Ctrl + click the following link for regulations on E-Bikes

- [Alternative Vehicle Information](#): Familiarize yourself with San Diego Police Department information and regulations on using alternative vehicles, including motorized scooters, mopeds and motorized bicycles, electric bicycles, and electronically motorized boards.

We have noticed an uptick in damages from E-bike/ bike usage throughout the community in private easements, & in open spaces behind homes that is causing maintenance issues and unnecessary expenses.

We are asking parents to please make sure your child/children understand the importance of following the rules of the road, using bike lanes, staying out of private property, & using caution around parked vehicles while operating their E-bikes. Please talk to them about the dangers of speeding through the community when crossing streets, intersections, & driveways, including up through the Ranch House parking lot. Additionally, for the safety of the rider and patrons of the pool, E-bikes should NOT be used or stored in the pool areas.

Thank you ever so much for your cooperation and collaboration with this issue.

Del Sur Community Association Vs. Del Sur Community Services Council CSC

Please keep in mind that the Del Sur Community Association and Del Sur Community Services Council are two separate entities. The CSC hosts annual events in the community, and you can contact them with any questions at: info@delsurcsc.org

Del Sur Distribution List

Management would like to remind residents that if you are planning to move or are in the works to move out of the Del Sur Community, please let us know by emailing delсурcommunity.ca@fsresidential.com so that we may remove your email from our newsletter and update the distribution list. Please be sure to include the property address to aide us in locating the proper list and remove the email. Thank you.



August: Water, Water , Water

As we move through the hottest month of the year, water becomes one of the most valuable resources for keeping our community landscapes healthy, vibrant, and beautiful. August's high temperatures place extra stress on trees, shrubs, and turf, making water conservation and efficient irrigation more important than ever. In this month's newsletter, we're sharing 10 easy tips to help you save water and reduce your landscape water usage at home. We'll also introduce you to several beautiful, drought-tolerant plants that thrive in our Southern California climate while using less water. We hope you enjoy this month's edition and discover new ways to create a more sustainable and water-wise landscape.

Irrigation:

With over 75% of the state classified as high desert, it's no surprise that irrigation plays a crucial role in maintaining a lush and green community. The amount of time an irrigation system needs to run depends on several factors, including the types of plants on site, the irrigation methods used (sprinklers, bubblers, drip systems, etc.), soil composition, and environmental conditions such as evaporation. The community utilizes a wide range of irrigation heads across the property and operates over 20 irrigation controllers to manage the system effectively. During the summer months, irrigation schedules are increased to compensate for higher rates of evaporation and transpiration caused by longer, hotter days.



Q:

What is an irrigation emergency?

Non-emergency?



Non- Emergency: Please email or call HOA office during office hours

- A broken Sprinkler
- A small leak where the ground is wet but no water gushing.

HOA Management and BrightView have a dedicated team on 24-hour call to respond to irrigation emergencies that may occur after hours. Please refer to the list below to determine what is and is not considered an irrigation emergency.

Emergency: Please call in to HOA management immediately

- High flow of water running out of a irrigation box or down the street.
- Sprinklers that have been on and watering an area for more than 2 hours.



Reclaimed Water Service Interruptions

Due to ongoing reclaimed water service interruptions from the City of San Diego, BrightView has implemented supplemental watering measures to help protect the health of the community's landscape. When reclaimed water is unavailable, our teams utilize a water truck to provide targeted hand watering of priority plant material throughout the property. This proactive approach helps reduce drought stress on trees, shrubs, seasonal color, and recently installed plants while irrigation systems remain offline. Although water truck operations cannot fully replace the coverage and efficiency of the irrigation system, they play a critical role in maintaining plant health and preserving the appearance of the community until normal reclaimed water service is restored.



Summer is here! As we continue to move thru hot summer days, summer horticulture practices continue to be....

Trimming- As the heat rises the plants grow at a more rapid rate.

Monitor plant material for insects & disease.

Cutbacks on Little Johns

Rejuvenation Pruning

Rejuvenation pruning is an essential process to maintaining the health and longevity of plants and shrubs. This process allows the plants to receive adequate sunlight to reach the interior helping to prevent rot and disease. Several varieties are listed below:

Shrubs:

Little Johns



Leaf Debris

This week, we've experienced a significant amount of leaf and berry debris falling from the Carrotwood and Tristania trees. This is typical for this time of year. Our crews will continue to clear sidewalks and planter areas as part of their regular rotation to ensure the property remains clean and safe.



BrightView³

Topic of the Month: Water, Water, Water

Easy Ways to Save Water:

Tips to Lower Your Water Usage Without Feeling the Pinch

Could you do more with less? When it comes to water management, it's possible. Follow these 10 tips to lower your usage without feeling the pinch.



10 TIPS FOR SAVING WATER IN YOUR LANDSCAPE

So, you want your landscape to have a high-end appearance—but not at the expense of a skyrocketing water bill. Thankfully, there are many ways to increase curb appeal while conserving resources (and your budget). Yes, water management is a real win-win, and if you're not implementing these successful strategies, you're missing out. Here's what to consider..

1. BE THE EARLY BIRD

Water early in the morning, just before dawn, to reduce evaporation due to sun and wind.

2. TUNE-UP REGULARLY

Leaks in your irrigation system or inefficient watering can run up your water bill. Regular inspection by an irrigation professional enables timely repairs and sprinkler head adjustments to avoid waste.

3. SAY "NO WAY" TO SPRAY (except for lawns)

Drip irrigation and soaker hoses are a better choice for planting beds. Save the spray heads for lawns, where it's a more efficient choice.

4. KNOW "WEATHER" TO IRRIGATE

Install rain shut-off devices and ground moisture sensors so you're only watering when necessary.

5. LOW IS NOT THE WAY TO MOW

By keeping your grass at a slightly longer length, you'll increase ground shade and water retention in the soil.



Check irrigation systems frequently to catch any breaks that could cause water waste.



10 TIPS FOR SAVING WATER IN YOUR LANDSCAPE

6. SWEEP IT UP

Use a broom instead of a hose to clean driveways and sidewalks.

7. Turf Conversion Install Crew

Leaks in your irrigation system or inefficient watering can run up your water bill. Regular inspection by an irrigation professional enables timely repairs and sprinkler head adjustments to avoid waste.

8. MAKE YOUR (LANDSCAPE) BEDS THE RIGHT WAY

Drip irrigation and soaker hoses are a better choice for planting beds. Save the spray heads for lawns, where it's a more efficient choice.

9. MAKE A SMART SEASONAL SWAP

Install rain shut-off devices and ground moisture sensors so you're only watering when absolutely necessary.

5. BE A SUPER SAVER WITH REBATES

Save money on turf conversions, irrigation upgrades and more with rebates from your local water authority. Your landscape partner can help you explore the latest offerings!

Save water by using a broom instead of a hose to clean driveways and sidewalks



Implementing these tips for proper watering, care, your landscape will thrive despite the sweltering heat.



BrightView³

Week 4: Irrigation and Turf



Let's Talk Plants: Yarrow (*Achillea millefolium*)

Yarrow is a hardy flowering perennial that has become a favorite in Southern California landscapes thanks to its colorful blooms, drought tolerance, and ability to attract beneficial pollinators. With fern-like foliage and clusters of vibrant flowers, yarrow provides season-long color while requiring very little maintenance once established.

Why We Love Yarrow:

1. Produces long-lasting blooms from late spring through fall
2. Extremely drought tolerant once established
3. Attracts butterflies, bees, and other beneficial pollinators
4. Thrives in poor soils where many plants struggle
5. Excellent as a cut flower or dried flower for arrangements

Growing Requirements:

- Sunlight: Full sun (6–8 hours daily)
- Water: Moderate water during establishment; minimal supplemental irrigation once mature
- Soil: Well-draining soil is essential
- Height: 18–36 inches
- Bloom Colors: White, yellow, pink, red, peach, and shades of orange depending on the variety

Maintenance Tips:

- Remove spent flowers throughout the blooming season to encourage continuous flowering.
- Cut plants back after the main bloom cycle to promote fresh foliage and additional blooms.



Reducing Your Landscape Water Bill

So, you want your landscape to have a high-end appearance—but not at the expense of a skyrocketing water bill. Thankfully, there are many ways to increase curb appeal while conserving resources (and your budget). Yes, water management is a real win-win, and if you're not implementing these successful strategies, you're missing out. Here's what to consider..

Get a Water Usage Analysis

During a water usage analysis, we conduct a detailed audit of where your water currently goes and compare the data against benchmarks from similar sites. Then, we make recommendations for water reduction that will help you eliminate waste and as save as much as 15 to 20 percent off your water bill

Utilize Smart Technology

Upgrading your irrigation system with the latest smart technology could save you big money (and big headaches down the line). Today, there are smart controllers that automatically adjust watering according to current conditions, rain sensors that prevent watering during a storm, and leak detectors that shut off the system should a problem be detected.



Have Your Irrigation System Inspected Regularly

Regular monitoring of your irrigation system ensures your system is running at its most efficient. In addition to catching potential issues early while they're easy to fix, inspections are an opportunity for your water management expert to:

- Inspect for damage and leaks
- Test spray patterns
- Adjust settings as needed to maximize plant health

Make Mindful Swaps

Your landscape (and water bill) might benefit from a few smart swaps to your irrigation system. For example, if you currently have fixed-spray heads, swapping for high efficiency sprinkler heads could deliver water more effectively at a lower flow rate. Your water management professional might also recommend converting to drip irrigation in your ornamental beds.

And let's not forget the plant material itself. Simply changing out a high-water use plant for something better adapted to your climate could deliver big aesthetic gains while lowering water consumption.



Take Advantage of Rebate Programs

Bonus: many of the changes mentioned in this article can be offset through rebate programs. At BrightView, we track available programs across the country and bring them to you when applicable. We'll even help with the application process, making your changes simple to implement.

SoCal WaterSmart: [Bewaterwise.com](https://www.bewaterwise.com)

San Diego County Water Authority:

<https://www.sdcwa.org/your-water/conservation/residential-rebates-programs>



Week 2: Irrigation and Turf

BrightView

Ask the Expert: August Landscape Q&A



Why aren't all flowering plants blooming right now?

Many plants naturally slow their flowering during periods of extreme heat to conserve energy. While some summer bloomers continue to produce flowers, others focus on maintaining healthy roots and foliage until cooler weather arrives. Proper irrigation and routine maintenance help prepare plants for another flush of blooms later in the season.



How often should my irrigation system run during the summer?

One word: Frequently! There is no one-size-fits-all schedule. Irrigation usage depends on plant type, soil type, sun exposure, slope, and irrigation equipment. As summer temperatures increase, irrigation schedules are typically adjusted to compensate for higher evaporation and plant water demand. Remember, the more an irrigation system is used, the more wear and tear it will experience. Increased run times can lead to a greater likelihood of sprinkler adjustments, nozzle replacements, leaks, and other maintenance needs



Why is mulch especially important during August?

A layer of mulch acts like a protective blanket for the soil. During August, it helps reduce evaporation, keeps soil temperatures cooler, suppresses weeds, and protects plant roots from intense summer heat. Mulch is one of the simplest and most effective ways to improve water efficiency in San Diego landscapes.



Why are my plants looking stressed even though they are being watered?

Plant stress can be caused by a variety of factors beyond irrigation. While water is essential to plant health, issues such as gopher or rodent activity, insect infestations, disease, soil conditions, excessive heat, or improper plant placement can all contribute to a plant's decline. Check soil and leaf structure for unwanted guests, as well as ensuring the plant has been properly placed in the landscape.



What plants can I successfully plant during the heat of summer?

While fall is generally the best time to install most landscape plants in San Diego, many heat-tolerant species can still be planted successfully during August with proper care. Succulents such as agave, aloe, echeveria, and aeonium, along with California natives like deer grass, California buckwheat, and lemonade berry, perform well in the summer heat. Colorful choices such as lantana, angelita daisy, red yucca, and trailing rosemary also thrive in warm conditions. The key to success is watering deeply during establishment, applying mulch to keep roots cool, and planting during the cooler morning or evening hours whenever possible.



BrightView 

Week 3: Ask the Expert:
August Landscape Q&A

Crime Prevention Tips

Please remember to use the following numbers to report crimes in progress.

Non-Emergency Dispatch Line: 619-531-2000 or (858) 484-3154

FOR EMERGENCIES and if you feel threatened or in danger DIAL 9-1-1

Community Relations Officer John Briggs has provided his contact information and would like for homeowners/ Residents to reach out to him with any questions, concerns, or any information with regards to safety and crime prevention.

His contact information is as follows:

Officer John Briggs San Diego Police Department, Northwestern Division:

12592 El Camino Real, MS 782, San Diego, CA 92130

Phone: (858) 523-7031

Email: jbriggs@pd.sandiego.gov

Homeowners/ Residents can protect their homes and help protect their neighbor's homes by making some simple changes. Here are some tips from the San Diego Police Department:

1. Report suspicious activity to the San Diego Police Department immediately using the contact info above.
2. Do not leave valuables in cars, always double check the doors are locked before entering the house.
3. Have a neighbor pick up your delivered packages so they are not left in full view.
4. Make sure you are aware of your surroundings. Double-checking things are put away and locked up.
5. Install timers that turn on lights in different windows at different times.
6. Install deadbolts to all doors that enable entry, including upstairs where entry can be gained.
7. Install/ update alarm system and set it anytime you are away from home.
8. Install glass break sensors on windows and doors on all floors.
9. Install motion sensors on all floors and windows.
10. Stop mail delivery and package deliveries while on vacation.
11. Install security cameras outside your home.
12. Notify the local police department or a trusted neighbor when you are going to be away.
13. Use outdoor lighting. Light up dark spot in your yard. For pennies per night, it adds security to your home and the surrounding area. Please submit your variance request through the HOA.
14. Do not let any service representative into your home without proper identification.
15. Contact Officer Briggs to organize a security inspection of your property and home. This service will help to provide crime prevention initiatives/solutions directly related and relevant to your own home.
16. Officer Briggs is also available to set up a meeting with neighborhood reps or residents that would like to form a neighborhood watch group in their community.

Please be advised that the Association employs a person to periodically patrol the Association's Community Common Area between the hours of 3:00pm- 11:00pm. The primary purpose of this patrol person is to discourage Community Common Area loss and enforce the governing documents, as well as assist the Association and law enforcement in the identification of perpetrators of crime.

The purpose of this patrol person is **not** to provide security services to the residents or private property. The Association does not provide security services to the residents. Nor does the Association ensure or guarantee the safety of persons or property. All residents within the Del Sur community are responsible for providing for their own safety and security.

So, it is important for all of us to remember to undertake our own reasonable safety precautions, such as locking our doors and windows, routinely closing the blinds and drapes in our bedrooms and bathrooms when these rooms are in use (even if these rooms are not readily visible from the street), instructing our children on what to do if approached by anyone, not leaving valuables unattended in vehicles and the Community Common Area, locking our vehicle doors, and staying alert to our surroundings, especially when walking or jogging at night.

It is up to all of us to discourage criminal conduct in our community. The best way for us to accomplish this objective is to be observant and notify the police as soon as we witness any suspicious activity.



Neighborhood Representatives

Did you know you can contact your neighborhood representative regarding any matter of concern in your neighborhood? Your neighborhood rep can then get in touch with the Del Sur Community Association either through management or by bringing the matter before the Board in an open session meeting. Open session meetings are held on the months of January, March, May, July, September, and November. Please see times and dates for all the association meetings on the last page of this bulletin. The following table provides all the neighborhood representatives and their contact details. Should you need any assistance with determining who your neighborhood rep is, please contact your management team at the Ranch House 858-759-1921.

<u>ALCALA</u> Del Sur Board President Chad Ross Chadross0075@gmail.com	<u>ARTESIAN RIDGE</u> Del Sur Board President Chad Ross Chadross0075@gmail.com	<u>AVANTE</u> Avante Board President Joe Adamczyk jfadamczyk@outlook.com	<u>AVION</u> Del Sur Board President Chad Ross Chadross0075@gmail.com
<u>AVONDALE</u> Sarah Fontana 707-486-8905 sarahkeeter@hotmail.com	<u>BRIDGEWALK</u> Glenn Holtz 760-518-3511 gcholtz@aol.com	<u>CABRILLO</u> Zehra Rizvi 858-779-4988 (TEXT ONLY) zrizvi@hotmail.com	<u>CARLETON</u> Rob Seidenwurm 858-774-8859 rseidenwurm@gmail.com
<u>CARILLO</u> Ashwin Mohan ashwin.mohan@gmail.com	<u>CASSERO</u> Cassero Board President Mike Smith s-michael@att.net	<u>DESCANSO</u> Tracee Kelley Eger traceeandmarkeger@gmail.com	<u>ESTATES</u> Lindsay Cabaniss theestatesrep@gmail.com
<u>GARRETSON</u> Garretson Board President Johnny So	<u>HAWTHORNE</u> Tova Steinhauer CONTACT HOA	<u>KENSINGTON</u> Sundaram Nagaraj 858-752-3178 (TEXT ONLY)	<u>KINGSTON</u> Diana Fakhrai-Poorman dianafakhrai@gmail.com
<u>MADEIRA</u> Jessica Coffman coffmanfamily06@gmail.com	<u>MARSTON</u> Som Shahapurkar Facebook Messenger https://www.facebook.com/som.shahapurkar som.shahapurkar@gmail.com	<u>PASADO</u> Keith Schneringer Keith.schneringer@gmail.com	<u>PRADO</u> Shalini Bansal (732) 688-8992 krish_gupta@yahoo.com
<u>PRESIDIO</u> Del Sur Board President Chad Ross Chadross0075@gmail.com	<u>PRESTON</u> Jon Weis jonweis@gmail.com	<u>SENTINELS</u> Dan Otto danny372005@yahoo.com	<u>SKYE</u> Board President Molly Putnam mematyas@gmail.com
<u>STRATFORD</u> June Cutter juncutter@gmail.com	<u>SUR33</u> Viet Thanh Ho viet.hothanh@gmail.com	<u>VALENCIA</u> Vishva Lakshman Grimes vishva.lakshman@gmail.com	

DEL SUR PARKS

<u>ANGELINE PARK</u> 15899 Angeline Pl Pool / Spa / Small lap lanes & Play Structure (HEATED YEAR-ROUND)	<u>AUBREY PARK</u> 15919 Potomac Ridge Rd Park/ Play Structure ONLY	<u>BELTAIRE PARK</u> 8455 Warden Lane Pool/ Bocce Ball (SWIM LESSON POOL)	<u>HAALAND GLEN PARK</u> 15998 Canton Ridge Pool / Spa
<u>HIGH ROSE PARK</u> 15675 S. Chevy Chase Pool / Spa & Play Structure (SWIM LESSON POOL)	<u>JACQUELINE PARK</u> 15535 Tanner Ridge Rd Pool / Spa / Small lap lanes (SWIM LESSON POOL) (HEATED YEAR-ROUND)	<u>KRISTEN GLEN PARK</u> 15770 Concord Ridge Terrace Lap Pool & Spa (HEATED YEAR-ROUND)	<u>MEL DRISCOLL PARK</u> 15735 Concord Ridge Ter. Pool/ Play Structure
<u>OLD STONEFIELD</u> 15855 Kristen Glen Pool & Dog Park (SWIM LESSON POOL)	<u>REAGAN GLEN PARK</u> 8300 Parkside Crescent Pool (SWIM LESSON POOL)	<u>SPRECKELS PARK</u> 15725 Paseo Montenero Park Only	<u>TRENT PARK</u> 15890 Trent Place Pool / Wading Pool & Half Basketball Court
<u>VILLAGE GREEN</u> Potomac Ridge Road Stage on one side of park	<u>WADE PARK</u> 15790 Tanner Ridge Rd Pool/ Splash Pad & Play Structure	<u>DEL SUR NEIGHBORHOOD PARK</u> <i>Owned, Operated and Maintained by City of San Diego</i> 15816 Paseo Montenero For Reservations, information, or to report an incident please call: 858-538-8184	

Community Services Council vs Del Sur Community Association

Did you know that the CSC is independent from the Del Sur Community Association and both entities have their own areas of responsibility?

	Del Sur Community Association	Design Review Committee (DRC)	Community Services Council (CSC)
Boards	5 Directors	4 Committee Members & Architectural Consultant	5 Directors
Purpose	* Upkeep and Maintenance of common areas: including private parks, mailboxes, etc. * Enforcement of Covenants, Conditions and Restrictions * Oversee Design Review	* Review design submissions to ensure they are in line with the esthetics of Del Sur Community	* Funds & organizes all Community Events, including Movie Nights, Concerts, Holiday Events, etc. * Promotes and supports resident Driven Community Clubs
Source of Funds	Monthly HOA Dues	N/A	Enhancement Fee on the Sale of homes in Del Sur
Meeting Schedule	Monthly Executive Meetings: Held every 4 th Wednesday of every month Open Session Meetings: Are now being held on the 4 th Wednesday of every odd month (Jan, Mar, May, Jul, Sept, and Nov). See www.delsurcommunity.org for details.	Monthly Meetings are scheduled for the second Tuesday of each month at 5 p.m. with a deadline for submittal of the first Monday of each month.	Meet quarterly – 4th Wednesday – January, April, July & October (April & October are in the evening and open to CSC residents.
Fiscal Year	June - May	June- May	June – May
Website	www.delsurcommunity.org – For all Association related Information	www.delsurcommunity.org – For all Association related Information	www.delsurcsc.org – For all Event and Reservation Information

Your Board

President
Chad Ross

Vice President
Ruth Loucks

Treasurer
Michael Margro

Secretary
Erick Caldwell

Director at Large
Tripti Ranka

Your DRC

Committee Chair
Carrie Walden

Secretary
Ruth Loucks

Committee Member
Jessica Coffman

Architectural Consultant
Jim Taylor

SUB ASSOCIATION MANAGEMENT CONTACTS

AVARON

First Service Residential
Wade Andre
wade.andre@fsresidential.com
3131 Camino Del Rio N #230, San Diego, CA 92108
Direct: 858-657-2173

CASSERO

Packard Management
Josh Steinbock
josh@packard-1.com
8775 Aero Dr., Ste 335
San Diego, CA 92123
858-277-4305 Ext.222

GARRETSON

San Diego HOA Management Inc.
James Kinard
James@sdhoa.com
5151 Murphy Canyon Road, Ste 135
San Diego, CA 92123
(858) 227-4220 x 109

AUBERGE

Action Property Management
Justin Goodman
jgoodman@actionlife.com
7921 Auberge Circle San Diego, CA 92127
Office | 619-377-8117

MANDOLIN I

Prescott Management
Debbie Kilroy
dkilroy@prescottmgt.com
9610 Waples St, San Diego, CA 92121
Phone: 858-946-0320

MANDOLIN II

San Diego HOA Management Inc.
Mary Madrigal
Mary@sdhoa.com
5151 Murphy Canyon Road, Ste 135
San Diego, CA 92123
858-227-4220 x 120

SKYE

Community Manager:
Maria Ropati
Maria.Ropati@fsresidential.com
3131 Camino Del Rio N #230, San Diego, CA 92108
858-657-2175

AVANTE'

Prescott Management
Katie Schluter
kschluter@prescottmgt.com
9610 Waples St.
San Diego, CA 92121
858-946-0320

Randy Jenkins (Assistant)
rjenkins@prescottmgt.com

BOARD MEETINGS

All meetings are held at the Ranch House
15455 Paseo Del Sur,
San Diego CA 92127

Executive Sessions 2026

Executive session meetings are at
5:30 P.M.

Closed to homeowners.

September 23, 2026

October 28, 2026

November TBD, 2026

December TBD

Open Sessions 2026

Open session meetings are at
6:30 P.M.

Open to homeowners.

September 23, 2026

November TBD, 2026

Design Review Committee

Meetings are scheduled for the second Tuesday of each month at 5 p.m. with a deadline for submittal of the first Monday of each month by 12 noon.

Your Builder's Contact Information

CALATLANTIC HOMES (LENNAR) HOMEOWNER HOTLINE:
(800) 509-4979

WILLIAM LYON HOMES CUSTOMER SERVICE
800-770-6883

BROOKFIELD HOMES CALIFORNIA CUSTOMER CARE HOTLINE:
800-399-0490
contact@cacustomer care.com